

From: Prosper, Terrie D.  
Sent: 9/4/2012 10:45:56 PM  
To: Allen, Meredith (/O=PG&E/OU=Corporate/cn=Recipients/cn=MEAe)  
Cc:  
Bcc:  
Subject: RE: Follow-up to our conversation about tree trimming page on the CPUC web site.  
Thanks!

**From:** Allen, Meredith [MEAe@pge.com]  
**Sent:** Tuesday, September 04, 2012 9:59 PM  
**To:** Prosper, Terrie D.  
**Subject:** Re: Follow-up to our conversation about tree trimming page on the CPUC web site.

Hi Terrie,

The link is below. Please let me know if you need more information.

Thanks!  
Meredith

<http://www.pge.com/mybusiness/customerservice/otherrequests/treetrimming/>

**From:** Prosper, Terrie D. [mailto:terrie.prosper@cpuc.ca.gov]  
**Sent:** Tuesday, September 04, 2012 02:14 PM  
**To:** Allen, Meredith  
**Subject:** RE: Follow-up to our conversation about tree trimming page on the CPUC web site.

Hi Meredith,

I received your voicemail. Linking from the CPUC page to PG&E's existing page is perfect. Please send me the link when you get a chance once you're back in the office.

Thanks!

Terrie

**From:** Allen, Meredith [mailto:MEAe@pge.com]  
**Sent:** Saturday, September 01, 2012 7:27 AM  
**To:** St. Marie, Stephen  
**Cc:** Prosper, Terrie D.  
**Subject:** RE: Follow-up to our conversation about tree trimming page on the CPUC web site.

Steve,

I'm following up internally and will let you and Terrie know.

Have a great weekend.

Best regards,

Meredith

**From:** St. Marie, Stephen [mailto:Stephen.St.Marie@cpuc.ca.gov]  
**Sent:** Friday, August 31, 2012 3:15 PM  
**To:** Allen, Meredith  
**Cc:** Prosper, Terrie D.  
**Subject:** Follow-up to our conversation about tree trimming page on the CPUC web site.

Dear Meredith,

So good to talk with you today.

As I said during our telephone conversation, the CPUC is in the process of updating the part of our web site that deals with tree trimming and vegetation management. The current page is this:

<http://www.cpuc.ca.gov/PUC/aboutus/Divisions/Consumer+Protection/ESRB/Tree+Trim>

We plan to add contact information for each of the respondent utilities in Rulemaking R.08-11-005, and that includes your company. I also make reference to the draft Resolution, E-4493, which is on the agenda for the CPUC's September 13

business meeting.

In an effort to make the page more useful to customers and to allow the customers to better communicate with the utilities, we want to add "buttons," or text, that would open new windows for the relevant contact information at each of the utilities. The reference could be to a place on your company's web site with contact information or whatever you think would be appropriate.

We are planning to go live late next week, and announce the results at the September 13 meeting.

Please contact me or Terrie Prosper ([tdp@cpuc.ca.gov](mailto:tdp@cpuc.ca.gov)) to let us know whom we should deal with in your organization about this.

Thanks,

-- *Steve*

Stephen St Marie

Policy and Planning Advisor

Office of Commissioner Catherine JK Sandoval

California Public Utilities Commission

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