From: Randolph, Edward F. Sent: 9/25/2012 3:53:26 PM

To: Cherry, Brian K (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BKC7);

Allen, Meredith (/O=PG&E/OU=Corporate/cn=Recipients/cn=MEAe)

Cc: Schwartz, Andrew (andrew.schwartz@cpuc.ca.gov); Lo, Doris

(doris.lo@cpuc.ca.gov)

Bcc:

Subject: Re: Focus Groups

Let find a time when we can meet face to face in the next few days.

Edward Randolph | Director, Energy Division California Public Utilities Commission 505 Van Ness Avenue, Room 4004 San Francisco, CA, 94102 415-703-2083 | edward.randolph@cpuc.ca.gov

----Original Message----

From: Allen, Meredith [mailto:MEAe@pge.com] Sent: Tuesday, September 25, 2012 3:46 PM To: Cherry, Brian K; Randolph, Edward F.

Subject: RE: Focus Groups

Ed,

I agree that it is a great idea. We can move forward quickly on setting up focus groups but wanted to discuss timing. Given that even when expedited it does take time to complete and obtain results.

Please let me know when would be a good time to chat. You can also reach me on my cell - 415-828-5765.

Thanks, Meredith

----Original Message-----From: Cherry, Brian K

Sent: Tuesday, September 25, 2012 12:58 PM

To: Edward F.' 'Randolph Cc: Allen, Meredith Subject: Focus Groups

Ed - we haven't done any focus groups relative to AB 32 refunds but we have done some on other refunds that we will share with you. Meredith will reach out to you on setting up some new ones. I think this is a great idea.

Brian K. Cherry PG&E Company VP, Regulatory Relations 77 Beale Street San Francisco, CA. 94105 (415) 973-4977 PG&E is committed to protecting our customers' privacy.

To learn more, please visit <a href="http://www.pge.com/about/company/privacy/customer/">http://www.pge.com/about/company/privacy/customer/</a>