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Natural gas customers: Please read this important gas safety information

As a natural gas pipeline operator, Pacific Gas and Electric Company (PG&E) is responsible for maintaining its natural gas lines up to the gas service delivery point, or the point where our piping connects to a customer's gas pipes. Typically, this is near the gas meter, where the meter "tee" connects to pipes leading into a building (or if there is no building, to the fence or wall enclosing gas-fired equipment).



PG&E does not maintain any natural gas lines beyond the gas service delivery point. Gas pipelines beyond this point are normally owned by the customer*, so inspecting and keeping up this piping is your responsibility. Examples of this piping include any buried pipe from the gas service delivery point to your house or appliances or from your house to a swimming pool heater, spa or other buildings. Please refer to the diagram on the back side for more detail.

Damage from excavation is a common cause of pipeline accidents. That's why you must always call 811 at least two working days before you dig—even in your own yard. Underground Service Alert (USA) is a free service that will notify underground utility operators in the area of your planned work. PG&E will then locate and mark our underground gas and electric facilities.

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BACK

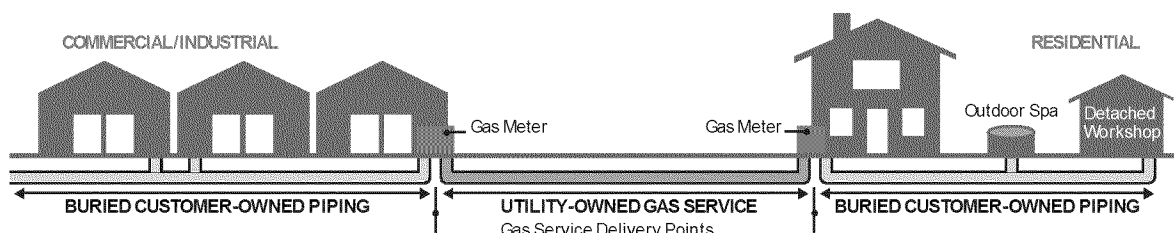
Natural gas piping should be inspected periodically for leaks and, if it's metallic, for corrosion. If you find evidence of corrosion to metallic piping, you should contact a licensed contractor to correct the problem.

If you suspect a gas leak:

- Leave the area immediately and move to a safe location.
- Then, dial 911 and call PG&E at 1-800-743-5000.
- Warn others nearby to stay away from the area.
- If gas is burning, do not attempt to stop the flowing gas or extinguish the fire.
- Until you are a safe distance away, do not light a match or operate any device that might create a spark, including electric switches, doorbells, radios, televisions and garage door openers.

If you have questions about gas pipeline safety, please call PG&E at 1-800-743-5000.

*"Customer" refers to the owner of the gas piping system served by PG&E. This may be either the property owner or another party who owns the gas piping.



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