

January 2012 on-bill messages:

Your bill includes a Gas Public Purpose Program (PPP) Surcharge, which is used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

The California Alternate Rates for Energy (CARE) Program provides a monthly discount on energy bills for income-qualified households. Applying is free, easy and confidential. To see if you qualify, please visit www.pge.com/care or call 1-866-743-2273.

El programa de California Alternate Rates for Energy (CARE) ofrece un descuento en la cuenta mensual de energía a los hogares que califican. Inscribirse en el programa es gratis, fácil y confidencial. Para determinar si califica, por favor visite nuestra página en el Internet www.pge.com/care o llámenos al 1-866-743-2273.

Be winter-wise] Cold weather can triple heating use; fewer daylight hours can increase lighting use by a third. Spending more time indoors and billing periods with 5 weekends can also cause higher bills. To save money, set heaters lower and turn lights off when not needed.

Moving? Please call us anytime, at 1-800-743-5000, to notify us of your new mailing address.

March 2012 on-bill messages:

Your bill includes a Gas Public Purpose Program (PPP) Surcharge, which is used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.
SmartMeter Opt-Out Alternative

The California Public Utilities Commission (CPUC) has made a final decision to offer a SmartMeter alternative to residential customers. For more information, see the enclosed bill insert, visit www.pge.com/SmartMeterOptOut , or call 1-866-743-0263 . At PG&E, we believe in choice when it comes to the meter at your home.

You may qualify for a monthly discount with the CARE Program. Apply online at www.pge.com/care .

Did you know it s FREE to pay your PG&E bill at any of our 600 Authorized Neighborhood Payment Centers? Payments made by 5pm will post to your account the same day. Locations and times of operation may be more convenient for your schedule - call 1-888-743-0011 to find a location near you.