

Appointment:

From: Lindh, Frank  
To: Lindh, Frank (frank.lindh@cpuc.ca.gov); Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4); Warner, Christopher (Law); Aguilar, Arocles; 'larry.cope@sce.com'; 'wdsmith@semprautilities.com'; 'russell.swartz@sce.com'; 'SDPatrick@semprautilities.com'; Hartman, Sanford (Law); Cherry, Brian K; Skala, Pete; Ghaffarian, Pouneh; Room 5100; 'Les.Starck@sce.com'; 'DSkopec@semprautilities.com'  
Subject: Fw: Energy Efficiency Customer Data - Confidentiality Issue  
Location: Room 5100  
Start: 9/26/2012 3:30:00 PM  
End: 9/26/2012 4:30:00 PM

Pls participate on behalf of Brian. Thanks, BJ.

-----Original Appointment-----

**From:** [ernesto.melendez@cpuc.ca.gov](mailto:ernesto.melendez@cpuc.ca.gov) [<mailto:ernesto.melendez@cpuc.ca.gov>] **On Behalf Of** Lindh, Frank  
**Sent:** Friday, September 21, 2012 10:05 AM  
**To:** Lindh, Frank; 'WDSmith@semprautilities.com'; 'russell.swartz@sce.com'; Hartman, Sanford (Law); 'Larry.Cope@sce.com'; Warner, Christopher (Law); 'SDPatrick@semprautilities.com'; Aguilar, Arocles; Ghaffarian, Pouneh; 'Les.Starck@sce.com'; Cherry, Brian K; 'DSkopec@semprautilities.com'; Skala, Pete; Room 5100  
**Subject:** Energy Efficiency Customer Data - Confidentiality Issue  
**When:** Wednesday, September 26, 2012 3:30 PM-4:30 PM (UTC-08:00) Pacific Time (US & Canada).  
**Where:** Room 5100

## 9/25 – Conference line information:

Conference Line number

Participant Code number

Please notify me if we need to set up a conference line.

Ernesto “Ernie” Melendez

415-703-2128

On Sep 20, 2012, at 12:52 PM, "Lindh, Frank"  
<[frank.lindh@cpuc.ca.gov](mailto:frank.lindh@cpuc.ca.gov)<<mailto:frank.lindh@cpuc.ca.gov>>> wrote:

Russ, Sandy and Dave –

I am writing to the three you directly, and copying your respective assigned counsel (Larry Cope, Chris Warner and Steve Patrick, all copied here), to try to resolve ASAP a serious concern on the part of our staff.

For well over a year, the Commission's staff have been working with your respective companies to ensure that our Energy Division and its consultants get the customer data they need to perform assessments of the energy efficiency programs run by the three utilities. These data are essential for our staff and consultants to do the program evaluations to assess program effectiveness. These evaluations also are the basis upon which the utilities' shareholder incentives are paid.

I am asking that all three of you, along with the assigned attorneys, please attend an in-person meeting with me next week, at the Commission's headquarters building here in San Francisco, to discuss and hopefully resolve this issue.

I want this to be a General Counsel-level meeting.

I am copying my assistant, Ernie Melendez. Please work with Ernie to get this in-person meeting scheduled for next week, at a mutually convenient time.

I ask that you please give this your highest priority.

Thank you.

Frank