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Sent: 9/26/2012 5:52:04 PM
To: Ghaffarian, Pouneh (pouneh.ghaffarian@cpuc.ca.gov)
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Cc: larry.cope@sce.com (larry.cope@sce.com); Aguilar, Arocles
(arocles.aguilar@cpuc.ca.gov); SPatrick@sempra.com (SPatrick@sempra.com);
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(WDSmith@semprautilities.com) (WDSmith@semprautilities.com)
Bcc:
Subject: RE: Energy Efficiency Customer Data - Confidentiality Issue

Pouneh, we very much appreciated the discussion today and are ready to assist and engage on the followup items. We appreciate Frank's and your offer to make available to the IOUs the CPUC's contracts with your EM&V contractors, subcontractors and consultants so we can provide you any appropriate recommendations on "best practices" for terms and conditions relating to protecting customer privacy and ensuring the security of customer information.

At your convenience, could you send us copies of the contracts (electronic if possible) and we will review and be prepared to provide you our informal recommendations regarding provisions relating to customer privacy and information security.

We also look forward to your scheduling of our individual utility meetings with CPUC staff to discuss specific issues regarding the timeliness and process for our EM&V data responses. Please let us know asap on when you would like to meet.

Thx again for the discussion and action items.

Chris Warner

PG&E Law

415-973-6695

From: Lindh, Frank [mailto:frank.lindh@cpuc.ca.gov]
Sent: Thursday, September 20, 2012 12:52 PM
To: russell.swartz@sce.com; Hartman, Sanford (Law); Smith, W. Davis (Dave) (Legal) (WDSmith@semprautilities.com)
Cc: Larry.Cope@sce.com; Warner, Christopher (Law); SPatrick@sempra.com; Aguilar, Arocles; Ghaffarian, Pouneh; Melendez, Ernesto; Les.Starck@sce.com; Cherry, Brian K; DSKopec@semprautilities.com
Subject: Energy Efficiency Customer Data - Confidentiality Issue

Russ, Sandy and Dave –

I am writing to the three you directly, and copying your respective assigned counsel (Larry Cope, Chris Warner and Steve Patrick, all copied here), to try to resolve ASAP a serious concern on the part of our staff.

For well over a year, the Commission's staff have been working with your respective companies to ensure that our Energy Division and its consultants get the customer data they need to perform assessments of the energy efficiency programs run by the three utilities. These data are essential for our staff and consultants to do the program evaluations to assess program effectiveness. These evaluations also are the basis upon which the utilities' shareholder incentives are paid.

I am asking that all three of you, along with the assigned attorneys, please attend an in-person meeting with me next week, at the Commission's headquarters building here in San Francisco, to discuss and hopefully resolve this issue.

I want this to be a General Counsel-level meeting.

I am copying my assistant, Ernie Melendez. Please work with Ernie to get this in-person meeting scheduled for next week, at a mutually convenient time.

I ask that you please give this your highest priority.

Thank you.

Frank