Customer Connection

Please visit us at www.sce.com

Page 5 of 8

It's Time to Get Ready for Summer

During the summer, temperatures get higher – and so does energy usage. SCE offers a variety of low-cost and no-cost solutions to help you get ready to reduce your energy usage and take control of summer electricity bills.

Start with Our FREE Home Energy Advisor SCE's Home Energy Advisor is a FREE, easy way to get a personalized savings program. Just answer some questions about your energy use and you'll receive an analysis with customized recommendations on how and where to save throughout your home.

Discover Home Energy Efficiency Rebates,
Appliance Recycling Incentive
Recycling your old, inefficient working
refrigerator or freezer is an
environmentally-conscious way to save energy,
lower your electric bill, and help the environment
– and you'll receive a \$35 incentive!

In addition, take advantage of SCE Rebates such as:

- Refrigerators \$35 \$75
- ♦ Pool Pump and Motor \$200
- ♦ Evaporative Coolers -\$300
- ♦ Whole House Fans \$50

Tips and Educational Information

Our Home Energy Guide is an online source of information and tools designed to make purchasing decisions easier. It features eight household areas where you can make improvements and save, representing the major steps toward increased energy efficiency.

Here are some additional power-saving tips to follow during the summer:

- Draw the drapes to keep sunlight out
- Keep the thermostat set at 78 degrees or above
- Shut vents and doors to unoccupied areas, to direct cool air to rooms you're using
- Opt for the microwave or barbecue instead of the stove.

Get ready for summer today. Take advantage of the helpful options that best suit your energy and cost-saving needs. To learn more, visit www.sce.com/residential.

Programs are funded by California ratepayers and administered by SCE under the auspices of the California Public Utility Commission. Individual program terms and conditions apply.

Health and Safety Tips for Temperature-Sensitive Customers

Extreme hot weather may be harmful to people who are in poor health or those who are sensitive to high temperatures. Here are steps you can take to avoid heat-related illness this summer, should you be without air conditioning:

To help you stay cool in hot weather:

- · Take a cool shower or bath.
- Wear lightweight, loose, light-colored clothing and a head covering.
- Stay out of direct sunlight and limit outdoor activity to covered or shaded areas.
- · Drink plenty of water to stay hydrated.
- Visit a movie theatre, an air-conditioned mall, a library or a community center.
- Visit friends or family whose homes are air-conditioned and are located in areas not affected by severe weather or rotating outages.

What to Do During Rotating Outages?

A rotating outage is a temporary electricity outage, designed to last no more than one hour, to help protect the integrity of the overall electric system. You can prepare for rotating outages by planning ahead. Your rotating outage group number is located at the top of your bill. Customers in rotating outage group N001 (or "Exempt") are normally not subject to rotating outages.

Cooling Stations

Customers who are temperature-sensitive may find it more comfortable to visit one of our "Cooling Stations" if rotating outages impact their residences. Cooling Stations are air-conditioned facilities providing temporary relief from the extreme heat. These facilities are normally exempt from rotating outages and are open to the public.

For a list of Cooling Stations, visit www.sce.com/planahead and click on Volunteer Cooling Station Locations. Or, call 1-800-655-4555 to obtain a list of Cooling Stations in your area.

Cool Centers

SCE also has facilities called "Cool Centers" designed to provide residential customers with safe, air-conditioned locations to visit so that they can save energy and money by not running their own cooling systems at home. These centers may be especially helpful for residential customers who are income-qualified, seniors or those with special needs. Cool Centers are open from June 1 through October 15. To find a center near you, visit www.sce.com/coolcenters.

Advance Notification of a Rotating Outage

When possible, SCE will provide advance notice of a rotating outage via an automated telephone message to residential customers, or to someone in a customer's household who files an application certifying that his or her health is at risk when he or she is exposed to extreme temperatures.

Note: If you already participate in SCE's Medical Baseline program, you are automatically enrolled, so you do not need to complete this application form. Medical Baseline program participants receive advance notification, whenever possible, of rotating power outages that may affect them.

To sign up for advance notification, visit <u>www.sce.com/planahead</u> and click on Extreme Temperature Sensitivity notification service to download the application. Or, call **1-800-655-4555** to request one. The return address is shown on the application.

Upon receipt of your application, SCE will place your name on a calling list to receive advance notice, whenever practical, if a rotating outage is anticipated in your area. This service will be provided to you at no cost.

Edison International Announces 2011 Employee Giving Results

In March, Edison International announced the 2011 results of employee contribution efforts to give back to their communities. Through Employee Giving Programs, more than \$4.2 million was pledged and raised for schools and nonprofit organizations.

"Giving back to the community is a long-standing tradition for Edison International," said Yvette Gonzalez, Community Investment project analyst. "It's great to see our employees come together to help those in need."

In addition to monetary donations, employees and retirees logged a total of 252,244 volunteer hours, valued at more than \$5.3 million, benefitting nonprofit agencies in the areas of education, health and human services, and the environment

Connect with us on social media to learn more about Edison programs and activities in your community. We're on Twitter, @socaledison, and Facebook at www.facebook.com/socaledison.



Go Paperless!

It's convenient and secure.

Visit www.sce.com/eBilling

We Care About Helping You Save Learn About New CARE and FERA Program Guidelines Effective June 1

SCE's California Alternate Rates for Energy (CARE) and Family Electric Rate Assistance (FERA) programs help valued customers like you save on energy costs.

The CARE program offers income-qualified customers a monthly electricity bill discount, and the FERA program offers a discounted rate on monthly bills for families of three or more who are within income guidelines and exceed baseline usage by 30% or more.

Through the CARE program, you're currently receiving a discount of 20% or more on your monthly electric bill, and we want to make sure you keep on saving. Starting on June 1, 2012, the CARE and FERA income guidelines are changing. To determine whether you still qualify, take a look at the chart below to see if your current income level meets the new program requirements:

Maximum Household Income		
Number of Persons in Household	Total Combined Annual Income	
	CARE	FERA
1	up to \$22,340	Not Eligible
2	up to \$30,260	Not Eligible
3	up to \$38,180	\$38,181 - \$47,725
4	up to \$46,100	\$46,101 - \$57,625
5	up to \$54,020	\$54,021 - \$67,525
6	up to \$61,940	\$61,941 - \$77,425
7	up to 69,860	\$69,861 – \$87,325
8	up to \$77,780	\$77,781 - \$97,225
Each additional person	\$7,920	\$7,920 - \$9,900

These income levels are effective from June 1, 2012 to May 31, 2013.

If you have any questions about CARE or FERA, please call SCE at 1-800-798-5723 or visit www.sce.com/CARE.

Get Green for Going Green

Going solar helps protect the environment, lowers your electricity bill and can earn you a California Solar Initiative (CSI) rebate for installing eligible solar electric and/or solar thermal water heating systems for your home.

To find out whether using the sun's energy to power your home is the right option for you, come to our free Solar Connection Events where you can meet with CSI-eligible contractors at one time and in one place. At these events you will learn about the available CSI rebates and how to go solar during a short presentation. After

each presentation, we have a brief Q&A session. Aterward, you may meet with eligible contractors to assess your home's potential for "going solar."

Pre-registration is required as space is limited. To find a Solar Connection Event near you, call **1-866-970-9221**, or visit us online at www.sce.com/solartraining. Each event is approximately two hours long

To learn more about the CSI Thermal Program for solar water heating systems, visit www.sce.com/swh.