

**PACIFIC GAS AND ELECTRIC COMPANY**

**CHAPTER 4**

**INTEGRITY MANAGEMENT**

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## CHAPTER 4 INTEGRITY MANAGEMENT

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### A. Introduction

5 CPSPD's report discusses aspects of PG&E's Integrity Management  
6 program, alleging violations of the federal integrity management regulations, 49  
7 C.F.R. §§ 192.901 *et seq.* (Subpart O) and ASME B31.8S-2004 ("ASME  
8 B31.8S") in four categories: (1) data gathering and analysis; (2) threat  
9 identification, including manufacturing threat and cyclic fatigue; (3) risk  
10 assessment; and (4) the assessment method used on Segment 180. CPSPD's  
11 claims are based on an ideal view of what an integrity management program  
12 can do – a view informed by the knowledge we have today from the San Bruno  
13 accident. Before September 9, 2010, no one – including CPSPD and PHMSA in  
14 their prior audits of our Integrity Management program – identified the issues  
15 CPSPD now claims constitute violations.

16 PHMSA began designing the integrity management regulations in 2002.  
17 Like the rest of the industry, we have been working to implement the regulations  
18 over the past 10 years. This effort is consistent with PHMSA's  
19 acknowledgement that development of integrity management programs is an  
20 evolutionary process. (See 49 C.F.R. §§ 192.907(a) and 192.911.) We  
21 acknowledge that we can do better – and we are taking concrete steps to do so,  
22 which are described below. But, this acknowledgement is not the same as  
23 saying that our program has not been both effective and in compliance with the  
24 regulations.

25 This chapter first discusses the development of our Integrity Management  
26 program (Section B). Section C then responds to CPSPD's allegations in detail  
27 as follows:

- 28
- 29 • Section C.1 discusses our data gathering and analysis processes,  
30 demonstrating that our practices satisfied regulatory requirements and  
conformed to industry guidance.
  - 31 • Sections C.2 describes how we considered potential manufacturing threats  
32 on our gas transmission pipelines, including specifically Segments 180 and  
33 181 of Line 132 (on which CPSPD focuses). This section refutes CPSPD's

1           assertion that, prior to September 9, 2010, we should have considered  
2           DSAW pipe to contain a long seam manufacturing threat, and demonstrates  
3           that our consideration of manufacturing threats in the pre-San Bruno period  
4           was appropriate.

- 5           • Section C.3 explains our consideration of the threat of cyclic fatigue on our  
6           pipelines and the pre-San Bruno industry-wide understanding that cyclic  
7           fatigue is typically a negligible threat to natural gas pipelines.
- 8           • Section C.4 discusses our risk ranking model and explains that CPSD's  
9           criticisms are more appropriately described as differing subject matter  
10          expert viewpoints, not regulatory violations. This section also shows that  
11          the alleged shortcomings in our risk ranking algorithms did not affect how or  
12          when Line 132 and Segment 180 were assessed, as they were deemed  
13          high priority and assessed with the first half of our pipelines subject to the  
14          integrity management regulations and thus, the alleged deficiencies had no  
15          effect on the San Bruno accident.

16           Section D explains that we properly selected external corrosion direct  
17          assessment (ECDA) for Line 132, including Segment 180.

18           Finally, Section E describes efforts we have undertaken since September  
19          2010 to improve our Integrity Management program.

## 20   **B. Overview of PG&E's Integrity Management Program**

21           On November 15, 2002, Congress passed the Pipeline Safety Improvement  
22          Act, which directed the Office of Pipeline Safety (OPS) to issue regulations  
23          prescribing standards to direct an operator's conduct of risk analysis and  
24          adoption and implementation of an integrity management program. OPS  
25          collaborated with other government agencies and natural gas transmission  
26          pipeline operators to discuss and determine the scope and requirements of such  
27          rules. Throughout this process, PG&E actively participated in industry and  
28          government evaluations of integrity assessment methodologies. OPS issued  
29          the integrity management regulations in a final rule that appeared in the Federal  
30          Register on December 15, 2003, and became effective February 14, 2004.

31           Our Integrity Management program built upon the Company's existing Risk  
32          Management program, a risk-based pipeline evaluation program that we  
33          developed and implemented prior to the regulator's and industry's movement

1 toward risk-based programs that ultimately resulted in OPS's adoption of  
2 Subpart O. We developed our Risk Management program beginning in 1998 to  
3 mitigate risk across our pipeline system. The program analyzed all pipeline  
4 segments operating above 60 psig and performed a relative risk assessment  
5 that ranked each pipe segment based upon a formula that took into account the  
6 likelihood and consequences of failure.

7 Likelihood of failure depended on several factors, including pipeline  
8 characteristics such as material strength, diameter, wall thickness, operating  
9 pressure, the year the pipe was installed, and ~~vulnerability to third party~~  
10 ~~damage, earthquakes, and landslides~~ the pipeline's proximity to earthquake  
11 faults and areas of known landslide susceptibility. Factors relevant to the  
12 consequences of failure included population density, the size of the customer  
13 base that would be affected by an outage, and environmental impacts. We  
14 developed a risk assessment algorithm based on these factors using root cause  
15 technical data generated from pipeline failures that had previously occurred  
16 across the nation, as well as input of Company subject matter experts. Our Risk  
17 Management Procedures (RMPs)<sup>1</sup> 01 through 05 document the risk algorithm.  
18 RMP-01 provides an overview of the procedures that govern the risk  
19 management process. It describes the different factors used to assess risk,  
20 such as facility design attributes, existing conditions, potential threats and failure  
21 consequences. It also explains how the factors are weighted. RMPs 02 through  
22 05 each address specific categories of potential threats.<sup>2</sup> Each RMP includes  
23 factors to be considered to determine the likelihood of failure of the pipeline due  
24 to the threat, and a description of how the factors are to be weighted. Based  
25 upon risk assessments carried out using these procedures, we prioritized the  
26 highest risk segments for assessment and/or mitigation efforts, ~~which included~~  
27 ~~in-line inspection, external corrosion direct assessment, pipe replacement, and~~  
28 ~~deactivation.~~

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<sup>1</sup> Ex. 4-1 through 4-12 contains all RMPs referenced in this testimony, which were the procedures in effect on September 9, 2010. Unless otherwise indicated, the description of the RMPs is of the version in effect at that date.

<sup>2</sup> RMP-02 addresses external corrosion. RMP-03 addresses third party threats. RMP-04 addresses ground movement threats. RMP-05 addresses the design and materials of the pipe segment.

1 Like our Risk Management program, our Integrity Management program is a  
2 systematic effort to identify and reduce pipeline risk. The Integrity Management  
3 program differs from Risk Management in that, pursuant to the 2004 federal  
4 regulations, it applies only to pipeline segments that meet the federal definition  
5 of a transmission line (49 C.F.R. § 192.3) and operate within a High  
6 Consequence Area (HCA).<sup>3</sup> The framework of our Integrity Management  
7 program is set forth in RMP-06, and procedures for elements of the program are  
8 detailed in RMPs 08 through 13. RMP-08 provides the procedure for  
9 identification, location, and documentation of high consequence areas. RMP-09  
10 provides the procedure for conducting external corrosion direct assessment.  
11 RMP-10 provides the procedure for dry gas internal corrosion direct  
12 assessment. RMP-11 provides the procedure for in-line inspections. RMP-12  
13 details the pipeline public awareness plan. RMP-13 provides the procedure for  
14 stress corrosion cracking direct assessment. (Currently, there is no RMP-07.)

15 We formally implemented our Integrity Management program in December  
16 2004 with the filing of our initial Baseline Assessment Plan (BAP) on time and in  
17 accordance with the integrity management regulations. Our BAP listed all pipe  
18 segments in our gas transmission network that were within the scope of the  
19 federal rules, and outlined the integrity management assessment method we  
20 would employ for each such segment (which was determined through the steps  
21 outlined in the following paragraph).

22 Once we identified each segment within the scope of the Integrity  
23 Management program, we conducted data gathering and threat identification  
24 pursuant to RMP-06, Section 2. For each segment in the BAP, we gathered  
25 and reviewed pipeline data (including centralized data contained in our

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<sup>3</sup> We continue to address, perform risk assessment on all transmission pipeline segments, including those that fall outside the narrower regulatory definition of high consequence areas, through our Risk Management program. Also, PG&E's Integrity Management Program provides for certain mitigation actions in non-covered segments pursuant to 49 C.F.R. § 192.935.



1 Geographic Information System (GIS)<sup>4</sup>) to determine what threats listed in  
2 ASME B31.8S, section 2.2 were potentially present on each segment.<sup>5</sup> We  
3 then determined the method of assessment in the BAP depending upon the  
4 identified threats.

5 After we identified our HCA segments, gathered the pertinent pipeline data,  
6 and determined the threats and corresponding assessment methods to be  
7 utilized, we applied the relative risk component of our Integrity Management  
8 program consistent with Subpart O requirements. We determined the relative  
9 risk of each segment by evaluating each segment through our risk ranking  
10 algorithm (detailed in RMP-01). In accordance with the federal regulations, we  
11 prioritized the highest-ranking 50% of our HCA segments for assessment by  
12 December 17, 2007, and completed the assessments for all those segments by  
13 that date. We are on schedule to complete the required baseline assessments  
14 (and several reassessments) by the December 17, 2012 deadline under  
15 Subpart O.

### 16 **C. CPSD's Alleged Violations**

17 As described above, CPSD asserts various allegations with respect to the  
18 Company's past integrity management practices, and alleges that our practices  
19 constitute violations of the federal integrity management regulations related to  
20 data gathering and analysis, threat identification, risk assessment, and integrity  
21 assessment methodology. We address CPSD's assertions below.

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<sup>4</sup> GIS is an electronic database that was created in the 1990s as a reference tool for its gas transmission pipeline. The GIS allows for visual review of pipelines, and allows the reviewer to correlate the pipeline with geographic features such as roads, buildings, and other information about the surrounding environment. The GIS was originally populated from hardcopy data contained on pipeline survey sheets and maps. Since implementation, several upgrades have been made to the software underlying the GIS. Following the San Bruno incident, we have undertaken a complete overhaul of the data in our GIS as part of the MAOP Validation effort, which will become the foundation of an enhanced GIS, to be deployed in 2013.

<sup>5</sup> The federal integrity management regulations incorporate many of the standards set forth in ASME B31.8S, a set of guidelines related to pipeline integrity management promulgated by the American Society of Mechanical Engineers (ASME).

1           **1. PG&E’s Integrity Management Program Appropriately Gathered**  
2           **and Integrated Data**

3           CPSD calls out two alleged “deficiencies” in our data gathering and  
4           analysis process. CPSD claims that: (1) we failed to gather all relevant leak  
5           data on Line 132 and integrate it into GIS, and that this violated 49 C.F.R. §  
6           192.917(b); and (2) we did not ensure that only conservative default values  
7           were chosen on Line 132, or that the data was sufficiently checked for  
8           accuracy, and that, together, this violated ASME B31.8S, section 5.7(e).  
9           Contrary to these claims, our Integrity Management program gathers and  
10          integrates data necessary to perform threat identification and risk  
11          assessment on pipeline segments subject to the requirements of the  
12          integrity management rules. (49 C.F.R. Part 192, Subpart O.) As discussed  
13          in the expert testimony of John Zurcher, a gas pipeline industry professional  
14          with more than thirty-five years of experience in pipeline design, safety and  
15          operations, and a prominent and long-time member of ASME’s B31.8  
16          Section Committee (which revises and issues interpretations of ASME  
17          B31.8S), our data gathering and analysis practices, including the use of  
18          conservative, assumed values, is consistent with industry standards and the  
19          data gathering requirements of ASME B31.8S. (Testimony of John Zurcher,  
20          Chapter 5 at 5-6 to 5-8.)

21          Our data gathering process is documented in our RMPs. This process  
22          includes gathering centralized pipeline specification data (originally  
23          maintained in pipeline survey sheets sourced from job file documents, and  
24          now kept in GIS), as well as additional field collection efforts to confirm and  
25          supplement the centralized specification data, and provide additional  
26          information from construction, operations, and maintenance records. We  
27          use this information to identify the potential threats applicable to our covered  
28          pipeline segments. The results of the threat identification process are  
29          documented in our baseline assessment plans, beginning in 2004 and  
30          continuing through the present. PHMSA and the CPUC audit our  
31          procedures, data, and baseline assessment plans, and we also have them  
32          reviewed internally and by third party vendors versed in integrity  
33          management. PHMSA and CPSD integrity management program audits

1 conducted prior to September 2010 did not identify the shortcomings in our  
2 data gathering and threat identification processes that CPSD claims today.

3 Although we have now undertaken a comprehensive effort to gather all  
4 pipeline records as part of our MAOP Validation effort (summarized below),  
5 PHMSA developed the integrity management rules with the knowledge that  
6 operators would lack complete records on some or all of their pipelines.  
7 Consistent with this concept, prior to the San Bruno accident, where pipeline  
8 data was not available, we used conservative, assumed values, an  
9 approach endorsed by the regulations. Mr. Zurcher examined our Integrity  
10 Management program and found it to be functional and consistent with  
11 industry practices and regulatory standards. As reflected in Mr. Zurcher's  
12 testimony, the "deficiencies" claimed by CPSD reflect subjective views and  
13 recommendations as to best practices, rather than objective failures to  
14 conform to standard industry practices or operators' general understanding  
15 of the requirements of 49 C.F.R. § 192.917(c). (Chapter 5.)

16 **a. PG&E's Data Gathering and Integration Processes Satisfy Code**  
17 **Requirements**

18 Section 2.3 of RMP-06 provides the overall process by which we  
19 gathered and integrated data, and used it to identify threats. For the  
20 initial creation of the integrity management 2004 baseline assessment  
21 plan (i.e., the initial assessment plan, to be completed by December  
22 2012), our data gathering process collected pipeline attributes from  
23 available, verifiable information or information that could be obtained in  
24 a timely manner, such as from GIS. Prior to San Bruno, our data  
25 gathering process essentially consisted of two steps. We first reviewed  
26 centralized pipeline data, integrated with other geographic and  
27 surrounding environment data (for example, geographic regions subject  
28 to ground movement), to determine which threats were present on each  
29 HCA segment. GIS is a tool that allows the integration of point specific  
30 pipe data (such as year installed) with polygon or region data (such as  
31 potential landslide areas). For instance, a pipeline segment constructed  
32 with oxyacetylene girth welds (based upon the installation year) would  
33 be identified as potentially susceptible to a construction threat. Based  
34 upon this type of potential threat information, further analysis was

1 conducted as necessary to review such pipe segments with these  
2 vintage girth welds to see if they intersect or traverse regions  
3 susceptible to ground movement. This type of data analysis and  
4 integration was used for the initial threat identification of a covered  
5 segment.

6 The second step of the data gathering process occurred during the  
7 pre-assessment phase.<sup>6</sup> We obtained additional information from  
8 locally-stored and archived pipeline records and interviews with pipeline  
9 engineers and field personnel to gather any relevant pipeline  
10 specification data. This additional step was done to validate the  
11 assessment method choice based upon the initially-identified threats  
12 and inform the future assessment steps through increased knowledge  
13 of the covered segment. Taken together, the overall data gathering  
14 process considered data elements from ASME B31.8S Appendix A, and  
15 satisfied the regulatory directive to integrate data to enable an operator  
16 to properly identify threats. (ASME B31.8S § 2.3.2.)

17 Where we were missing data, our practice has been to either  
18 conduct additional research in locally-stored and archived pipeline  
19 record sources. Alternatively, our practice has also provided for the use  
20 of conservative assumed values aligned with Company material  
21 procurement standards from the time period in which the pipe segment  
22 was installed, which (as explained in detail in the testimony of Mr.

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<sup>6</sup> Our data gathering process was not limited to the initial gathering undertaken to conduct threat identification. During the pre-assessment phase of both inline inspections and direct assessments, our practices called for an integrity management engineer to conduct additional data gathering from field offices and other distributed information sources. Pre-assessment data gathering was performed on all threat categories including, but not limited to, threats identified through the initial identification process. This involved looking to job files, interviewing employees responsible for maintenance on the pipe segment, and conducting a review of records in local Division and District offices to develop a qualitative understanding of the maintenance history and characteristics of the pipeline that is to be assessed. (RMP-09 § 3.3 (Ex. 4-8); RMP-11 § 3.3.(Ex. 4-10).). Information gathered during this process was analyzed to determine what effect it had, if any, on the integrity assessment process and assessment tool selection, specifically whether the direct assessment method could adequately address the pipeline threats identified for a particular pipeline segment. (RMP-09 § 3.3.2.1.(Ex. 4-8).)

1 Zurcher) is consistent with ASME B31.8S guidance.<sup>7</sup> (See, e.g., ASME  
2 B31.8S Appendix A § 4.2 (“Where the operator is missing data,  
3 conservative assumptions shall be used when performing the risk  
4 assessment or, alternatively, the segment shall be prioritized higher.”).)

5 As shown in the testimony of Mr. Zurcher, our approach to the data  
6 elements and sources from which we conduct initial data gathering, as  
7 well as the quality of the data in these systems, is consistent with  
8 industry practices for complying with Integrity Management data  
9 gathering and integration requirements. (Zurcher Testimony, Chapter 5  
10 at 5-6 to 5-8.) As Mr. Zurcher elaborates (and contrary to the CPD’s  
11 criticism of the Company for turning to readily-available GIS data),  
12 pipeline operators did not interpret the integrity management regulations  
13 as requiring them to research and validate their pipeline data from  
14 scratch. Our development and use of information from GIS for our  
15 integrity management data gathering is consistent with common industry  
16 practices and industry understanding that regulatory requirements  
17 allowed them to rely on their prior data gathering efforts, rather than  
18 starting anew. (Zurcher Testimony, Chapter 5 at 5-4 to 5-8) The use of  
19 a GIS allowed us to efficiently aggregate large amounts of information  
20 (including data gathered during pre-assessment and fed back into GIS)  
21 and overlay pipeline segments on top of location-specific data that also  
22 contributed to the threat identification process (e.g., a pipeline  
23 constructed with vintage girth welds located in a geographic region  
24 subject to ground movement).

25 **b. PG&E’s Application of Conservative, Assumed Values Complies With**  
26 **Regulatory Requirements**

27 Where we have lacked certain data regarding our pipelines, we  
28 have made measured use of conservative, assumed values pursuant to  
29 ASME B31.8S. Our practice has been to use the most conservative  
30 specifications (e.g., lowest specified minimum yield strength (SMYS)

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<sup>7</sup> Pipeline materials and manufacturing processes evolved and changed over time, thus PG&E purchased materials with different characteristics at different times. For instance, large diameter double submerged arc welded pipe became available in the late 1940s, but was not available prior to that time.

1 value) from Company material procurement specifications for pipeline  
2 projects installed during the same time period as the pipe segment in  
3 question.<sup>8</sup> As Mr. Zurcher describes in his testimony, this practice is  
4 consistent with ASME B31.8S guidance, and allows us to properly  
5 prioritize pipeline segments for assessment in our risk evaluation  
6 process.

7 Our practice with respect to assumed values prevents us from  
8 prioritizing lower-risk pipe for assessment over high priority segments by  
9 avoiding unrealistic default values that do not reflect the Company's  
10 procurement history. Prior to the San Bruno incident, we conducted  
11 research into historic pipe procurement and pipe construction  
12 documentation to identify the minimum pipe specifications (e.g., SMYS  
13 values) used during various periods of our history. This research allows  
14 the Company to make conservative assumptions regarding the pipe  
15 characteristics based upon the year of installation and the diameter of  
16 pipe. In most (if not all) instances, and especially those involving large  
17 diameter pipeline, our historic procurement and construction standards  
18 have called for pipeline of significantly higher quality than the 49 C.F.R.  
19 minimums (e.g., 24,000 psig SMYS for pipe of unknown specification in  
20 the federal code). Were we to use the lower SMYS values instead of  
21 the characteristics of the pipe the Company purchased in the pertinent  
22 time frame, these pipe segments would receive falsely elevated risk  
23 scores, and would displace other pipe segments that would otherwise  
24 be addressed in the Integrity Management program in the proper order  
25 according to their actual relative risk. Thus, our measured use of  
26 conservative, assumed values informed by pipe procurement  
27 specifications increases the effectiveness of our risk assessments and  
28 our integrity management program as a whole. As reflected in the  
29 testimony of Mr. Zurcher, our use of conservative, assumed values,  
30 informed by minimum standards from the era in which the pipe was

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<sup>8</sup> Where information relating to the type of long seam must be assumed, our practice is to use a default joint efficiency rating factor of 0.8, which signals the presence of a potential manufacturing threat, and triggers subsequent investigation and stability analysis. (Risk Management Instruction (RMI) 06, Rev. 01.)

1 constructed, is consistent with industry norms and has explicit support in  
2 ASME B31.8S. (Zurcher Testimony, Chapter 5 at 5-8.)

3 **c. PHMSA and CPSD Integrity Management Program Audits Prior to**  
4 **September 2010 Did Not Identify the Shortcomings in PG&E’s Data**  
5 **Gathering or Use of Conservative Assumed Values That CPSD Claims**  
6 **Today**

7 Our data gathering and integration processes have been the subject  
8 of three audits conducted by PHMSA and/or the CPUC, as well as  
9 several audits conducted in-house or by a contracted vendor with  
10 integrity management expertise. Prior to the San Bruno accident,  
11 PHMSA- and CPUC-led audits (an informal process audit in 2004, and  
12 formal audits in 2005 and 2010) were conducted pursuant to PHMSA  
13 integrity management program audit protocols. (See, e.g., Pipeline and  
14 Hazardous Materials Safety Administration Office of Pipeline Safety,  
15 *Gas Integrity Management Inspection Manual: Inspection Protocols with*  
16 *Results Forms*, (January 1, 2008) (2010 PHMSA Audit Protocol) (Ex. 4-  
17 13).)

18 Data gathering and integration processes are a focal point in these  
19 audits. For example, Section C.02 of the audit protocols instructs the  
20 audit team to “[v]erify that the operator gathers and integrates existing  
21 data and information on the entire pipeline that could be relevant to  
22 covered segments, and verify that the necessary pipeline data have  
23 been assembled and integrated.” Section C.02.b of the audit protocol  
24 indicates that the audit team will determine whether the operator’s data  
25 gathering process includes gathering and evaluating the set of data  
26 specified in ASME B31.8S, Appendix A, and that the operator considers  
27 several additional data elements, including past incident history,  
28 corrosion control records, continuing surveillance records, patrolling  
29 records, maintenance history, and internal inspection records.

30 The Utilities Safety and Reliability Branch (USRB) of CPSD  
31 reviewed our data gathering and integration processes as recently as  
32 May 2010. In a report USRB sent to us six weeks after the San Bruno  
33 accident, the auditors noted weaknesses in our equipment and incorrect  
34 operations data gathering and integration. The USRB auditors did not

1 identify any shortcoming with respect to our practices for gathering and  
2 integrating data related to manufacturing or construction threats. (See  
3 USRB, *Summary of May 2010 Audit Findings, Pacific Gas & Electric*  
4 *Integrity Management Program*, at 3 (Ex. 4-14).) USRB's review and  
5 lack of criticism of our data gathering and integration processes with  
6 respect to manufacturing and construction threats in the May 2010 audit  
7 stands in contrast to CPSD's post-San Bruno allegations regarding the  
8 same processes.

9 **d. Data Accuracy Shortcomings Cited in the CPSD Report Did Not**  
10 **Contribute to the San Bruno Accident**

11 As we now know, the information in GIS that Segment 180  
12 contained 30-inch seamless pipe installed in 1956 was anomalous; such  
13 pipe was not available when Segment 180 was installed. However, due  
14 to the passage of time between the 1956 construction and  
15 implementation of integrity management rules in 2004, our Integrity  
16 Management engineers did not identify this segment as requiring  
17 additional records research. As described in the testimony of Mr.  
18 Zurcher, operators did not interpret the integrity management rules as  
19 mandating that they recreate pipeline data from scratch, and it was  
20 common industry practice to accept the accuracy of prior data gathering  
21 efforts unless there was specific information calling it into question.  
22 (Chapter 5 at 5-7.)

23 Even if we had identified that 30-inch seamless pipe was an  
24 incorrect specification, additional research would have shown that  
25 Segment 180 was constructed with DSAW pipe. As described in the  
26 next section, DSAW pipe would not have caused us to consider the  
27 segment subject to a manufacturing threat, or changed any other  
28 element of our risk and threat assessment. In short, the erroneous  
29 seamless designation did not have any effect on the threat identification  
30 or integrity assessment method we chose for Segment 180.

31 **2. PG&E's Threat Identification Process Satisfies Regulatory**  
32 **Requirements**

33 CPSD alleges several violations relating to our threat identification  
34 process. Specifically, CPSD alleges that (1) we did not consider known



1 longitudinal seam cracks dating to the 1948 construction or a leak in 1988  
2 on a long seam of the 1948 portion of pipeline 132, a failure that violated 49  
3 C.F.R. § 192.917(b); and (2) we failed to identify an unstable manufacturing  
4 threat on Segment 180 and/or 181, which violated section 192.917(e)(3).  
5 To the contrary, and as described in the following sections, we gathered the  
6 appropriate data and appropriately considered the potential for Line 132,  
7 Segments 180 and 181 to be subject to a manufacturing threat.

8 **a. PG&E Appropriately Reviewed Data Relating to Manufacturing Threats**

9 The CPSD report faults us for failing to identify Segment 180 and  
10 Segment 181 as subject to a manufacturing threat that, according to  
11 CPSD, should have resulted in our conducting either a hydro test or in-  
12 line inspection of Segment 180. Consistent with ASME B31.8S  
13 guidance, however, we reviewed required data elements and, based on  
14 this review, properly concluded that neither segment was subject to an  
15 unstable manufacturing threat that would require a long seam  
16 assessment. Even if GIS had reflected that Segment 180 was  
17 constructed from DSAW pipe, as further explained below, the threat  
18 identification process would have yielded the same result.

19 Under ASME B31.8S Appendix A, section 4.2, an operator must  
20 consider the following data elements when considering whether a pipe  
21 segment is subject to a manufacturing threat:

- 22 a) Pipe material (e.g., cast iron, steel)
- 23 b) Year of installation
- 24 c) Manufacturing process
- 25 d) Seam type
- 26 e) Joint factor
- 27 f) Operating pressure history

28 For Segment 180 and 181, we were able to gather the required  
29 information relating to manufacturing threats from centralized records in

1           our GIS database.<sup>9</sup> While the information in GIS regarding the  
2           Segment 180 seam type turned out to be incorrect, that error had no  
3           effect on the threat identification process or outcome for Segment 180.  
4           Both seamless and DSAW pipe (prior to San Bruno) had no industry  
5           history of long seam failure and were assigned a joint efficiency factor of  
6           1.0 for threat and integrity assessment purposes. Pipe with a joint  
7           efficiency factor of 1.0 was (and is) not considered to be subject to a  
8           manufacturing threat under federal regulations. (See 49 C.F.R. §  
9           192.917.) As stated in the testimony of expert metallurgist Robert  
10          Caligiuri, even today metallurgists consider DSAW pipe to be one of the  
11          highest quality welded pipes, a view that was also the case in 1956  
12          when Segment 180 was constructed. (Caligiuri Testimony, Chapter 3 at  
13          3-5.)

14                CPSD further faults us for failing to gather all leak data on Line 132  
15                and integrate it into GIS for purposes of identifying manufacturing  
16                threats. However, under ASME B31.8S Appendix A, section 4.2, gas  
17                transmission pipeline operators are not required to review leak records  
18                for purposes of determining the potential for a manufacturing threat.  
19                While we did gather leak data as part of the pre-assessment process for  
20                Line 132, the failure to identify leak records does not violate ASME  
21                B31.8S data gathering requirements relating to manufacturing threats.

22                Contrary to CPSD's assertions, had our Integrity Management team  
23                identified records from the 1988 leak on Line 132 (approximately 9  
24                miles from the rupture), these records would not have led us to consider  
25                similar Line 132 segments as subject to an unstable manufacturing  
26                threat. Documents discovered following the San Bruno accident  
27                indicate that the 1988 leak was a very small (pinhole) leak in the  
28                longitudinal seam of 30-inch DSAW pipe, the type of leak which does  
29                not constitute a structural integrity concern. (Material and/or Equipment

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<sup>9</sup> Operating pressure history is available in our SCADA data historian. This data is reviewed if factors such as joint efficiency or seam type identify a pipe segment as subject to a manufacturing seam threat. In the case of Segment 180 and 181, neither seamless nor DSAW seam types would trigger this additional data gathering step.

1 – Problem or Failure Report, Line 132 (Oct. 27, 1988)(Ex. 4-15); Letter  
2 from PG&E Technical and Ecological Services to PG&E Gas System  
3 Design, regarding Bunker Hill 30” transmission line failure (March 1,  
4 1989)(Ex. 4-16.) Due to the microscopic imperfection that led to the  
5 leak, our Technical and Ecological Services group could not find the  
6 location of the leak in the weld. As Mr. Zurcher states in his testimony,  
7 even DSAW, considered ~~among one of the strongest and most~~  
8 ~~reliable~~ best performing types of pipe (and given a joint efficiency rating  
9 of 1.0), may experience these small, pinhole-type leaks from time to  
10 time. (Chapter 5 at 5-10 to 5-11.) However, leaks of this type do not  
11 signal the presence of unstable manufacturing defects, as they have not  
12 been found to lead to pipeline ruptures. Thus, even if our data  
13 gathering process had located records relating to the 1988 leak, there  
14 would have been no change in our manufacturing threat analysis, and  
15 no change to the integrity management assessment method used on  
16 Line 132 and Segment 180.

17 **b. Section 181 Was Not Subject to an Unstable Manufacturing Threat**

18 In a series of speculative assumptions, CPSD faults us for not  
19 identifying Segment 181 (adjoining and north of Segment 180) as  
20 subject to an unstable manufacturing threat. CPSD claims that proper  
21 consideration of this segment would have led us to hydro test or  
22 conduct an in-line inspection of Segment 181. This, in turn, would have  
23 caused us to discover that Segment 180 was constructed with DSAW  
24 pipe. That discovery would have led us to conduct a hydro test or in-  
25 line inspection on Segment 180, which would have identified the  
26 defective pups towards the south end of Segment 180. CPSD’s theory  
27 is speculation built upon speculation and reflects a misconstruction and  
28 misunderstanding of ASME B31.8S and federal regulations.

29 It is important to understand that, when it comes to manufacturing  
30 and construction threats, the integrity analysis is a two part  
31 consideration: (1) whether the covered segment has a manufacturing or  
32 construction threat; and (2) whether the threat is stable. It is also  
33 important to understand that there are long seam and non-long seam  
34 manufacturing threats, each with different requirements for determining

1 pipeline integrity. Not all manufacturing and construction threats are  
2 related to the long seam of the pipe.

3 Our records accurately indicate that Segment 181 was constructed  
4 in 1948 from 30-inch DSAW pipe manufactured by Consolidated  
5 Western. Prior to San Bruno, this type of pipe did not have a history of  
6 pipeline failure, either in Company or industry experience, and was  
7 assigned a joint efficiency of 1.0 under both the federal integrity  
8 management regulations and our Integrity Management program.  
9 Contrary to CPSD's assertion, prior to San Bruno there was no reason  
10 for us, or any operator, to conclude that DSAW pipe contained a  
11 potential manufacturing seam threat under the integrity management  
12 rules. While Segment 181 was identified in our 2004 BAP as subject to  
13 a potential manufacturing threat, this designation was due solely to the  
14 fact that the pipe in Segment 181 was over 50 years old, not because a  
15 suspected or known manufacturing seam threat existed.

16 As mentioned above, there are two types of manufacturing threats:  
17 long seam and non-long seam related. Per ASME B31.8S Appendix A,  
18 section 4.3, pipe greater than 50 years old is grouped with mechanically  
19 coupled pipelines and pipelines constructed with oxyacetylene girth  
20 welds as at risk of failure if exposed to low temperatures or if located in  
21 an area of ground movement (these are examples of non-long seam  
22 related manufacturing threats). If exposed to such conditions, ASME  
23 B31.8S requires an operator to initiate a pipeline movement monitoring  
24 program, and to take appropriate intervention (e.g., relocation,  
25 replacement). Neither the age of the pipe, nor the presence of  
26 substandard girth welds, constitutes a manufacturing threat related to  
27 the long seam (which would require a pipeline operator to take  
28 altogether different integrity assessment action).

29 The 50-year criteria and associated monitoring program is in stark  
30 contrast to the next paragraph in ASME B31.8S Appendix A, section  
31 4.3, which states that a manufacturing long seam threat is considered to  
32 exist only on pipeline segments built with pipe with a joint efficiency  
33 factor less than 1.0 or constructed from low-frequency ERW or flash-  
34 welded pipe. (ASME B31.8S Appendix A § 4.3.) Operators are

1 ~~only~~Initially, operators were required to analyze pipe with these types of  
2 manufacturing seam threats to determine whether the segment must be  
3 prioritized for long seam assessment in the event of an operating  
4 pressure excursion above the highest actual operating pressure  
5 experienced in the five years preceding identification of the high  
6 consequence area.<sup>10</sup> and monitor for changing conditions. (49 C.F.R. §  
7 192.917(e)(3); ASME B31.8S Appendix A § 4.4.) Because Segment  
8 181 was constructed from DSAW pipe with a joint efficiency of 1.0, it  
9 was not identified in either 49 C.F.R. § 192.917(e)(3) or ASME B31.8S  
10 as subject to a manufacturing seam threat that would require  
11 investigation into operating pressure history, or the potential use of an  
12 integrity assessment method designed to address long seam defects.

13 Assuming, for the sake of argument, that Segment 181 was subject  
14 to a manufacturing seam threat (despite being constructed with DSAW  
15 pipe), CPSD's theory regarding the required integrity assessment on  
16 Segment 181 (and in turn, Segment 180) does not hold. Absent a  
17 pressure excursion as described in section 192.917(e)(3), a stable  
18 manufacturing seam threat is not rendered unstable, and no seam  
19 assessment is required for a stable manufacturing threat. As discussed  
20 below, contrary to CPSD's assertion, the operating pressure on both  
21 Line 132 and Segment 181 did not exceed the highest operating  
22 pressure experienced in the five years prior to our identification of  
23 Segment 181 as an HCA. As a result, Segment 181 would not have  
24 been deemed subject to an unstable manufacturing threat under the  
25 integrity management regulations, even assuming (incorrectly) that  
26 DSAW pipe was considered to be subject to a manufacturing seam  
27 threat.

28 In order for CPSD's argument to hold up, the following assumptions  
29 must be true: (1) the DSAW pipe in Segment 181 had a manufacturing  
30 seam threat, (2) this threat was rendered unstable during either the

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<sup>10</sup> Under 49 C.F.R. section 192.917(e)(3), the applicable 5-year period in which the previous highest operating pressure is determined as the five years preceding identification of the pipeline segment as being located in a high consequence area. ASME B31.8S states the "past 5 years" as the time in question.

1 2003 or 2008 planned pressure increase on Line 132, (3) we prioritized  
2 Segment 181 for a hydro test, (4) during the process of excavating  
3 sections of Segment 181 to install the assessment equipment, Segment  
4 180 was noticed by the field employee to be constructed from DSAW  
5 pipe, and (5) since this information did not match the GIS records for  
6 Segment 180, we would have initiated further investigation into the  
7 records related to Segment 180. Even making each of these  
8 assumptions, the most that we would have learned regarding Segment  
9 180 would be that it was constructed from DSAW pipe, rather than  
10 seamless. For CPSD's theory to then reach Segment 180, the series of  
11 attenuated assumptions must begin again and each be (erroneously)  
12 accepted as true for Segment 180.

13 As discussed above, under ASME B31.8S and the integrity  
14 management regulations, DSAW pipe had the same joint efficiency  
15 factor as seamless pipe and, prior to the San Bruno incident, was not  
16 known by us or through industry experience, to be subject to  
17 manufacturing threats or seam failures. (Zurcher Testimony, Chapter 5  
18 at 5-9 to 5-13.) Nor, as discussed below, is CPSD correct in asserting  
19 that we should have considered DSAW pipe to contain a manufacturing  
20 seam threat based on the documentation CPSD has identified after the  
21 San Bruno accident. The layers of assumptions underlying CPSD's  
22 theory do not support CPSD's conclusions.

23 **c. The Data CPSD Points to as Potential Indicators of Manufacturing**  
24 **Threats on Segment 180 Are Inapplicable**

25 CPSD refers to a variety of data it believes should have led us to  
26 conclude that Line 132 was subject to unstable manufacturing threats  
27 that would require a long seam integrity assessment. The bulk of the  
28 information identified by CPSD, however, relates to pipe of materially  
29 different specifications than the pipe used to construct Segment 180  
30 (and the remaining portion of Line 132 built in 1948). Any long seam  
31 issues identified on these unrelated pipe segments are not applicable to  
32 the integrity analysis for pipe used to construct Line 132. As discussed  
33 below, the information that is potentially relevant to the integrity analysis  
34 for Segment 180 (specifically the 1948 construction inspection notes

1 and the 1988 leak record) does not indicate the presence of unstable  
2 manufacturing threats that would lead to in-line inspection or hydro  
3 testing.

4 CPSD faults us for not gathering and analyzing data concerning  
5 manufacturing imperfections discovered by girth weld radiography  
6 during the 1948 construction of parts of Line 132. CPSD claims that,  
7 having noted indications of long seam imperfections during radiography  
8 in 1948, we should in 2003 and thereafter have identified Line 132 (or at  
9 least the portions constructed with 30-inch DSAW pipe manufactured by  
10 Consolidated Western and installed in 1948) as subject to unstable  
11 manufacturing threats. However, the long seam imperfections identified  
12 during the 1948 radiography do not constitute unstable manufacturing  
13 threats because that pipe had been hydro tested during the pipe  
14 manufacturing process.

15 As described in a Moody Engineering mill inspection report from our  
16 1949 purchase of pipe identical to that used on Line 132 in 1948, <sup>11</sup> our  
17 pipe specifications called for the pipe to be subjected to a 90% SMYS  
18 hydro test at the mill (~~approximately 1170 psig~~, which is 1.25 times the  
19 MAOP of this pipe if it were operating at 72% SMYS). By design, this  
20 test procedure fails critical defects (not all defects), and defects that do  
21 not fail are assumed to be safe and stable at the established operating  
22 pressure, which is well below the test pressure. As a result of this hydro  
23 test being performed, any manufacturing imperfections that remained in  
24 the pipe (those that did not fail during the hydro test) would be

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<sup>11</sup> PG&E contracted Moody Engineering Company to inspect the manufacturing process and testing of the Line 132 pipe at Consolidated Western's plant. (Moody Engineering Invoice #8265 (1948) (Ex. 4-17).) While we have not located the final Moody report issued in connection with this specific inspection, we have located the Moody Engineering Inspection Report for pipe ordered approximately three months later from Consolidated Western for Line 153, the specifications for which were identical in every respect to the Line 132 pipe specifications. (Moody Engineering Pipe Inspection Report (1949) (Ex. 4-18); PG&E Pipe Specifications, Line 153 (1949) (Ex. 4-19); PG&E Pipe Specifications, Line 132 (1948) (Ex. 4-20).) Given that the two orders were contemporaneous and that both orders were for the same pipe specification filled by the same manufacturer (and at the same mill inspected by the same engineering company), there is a high degree of confidence that the manufacturing and inspection processes were identical for both pipe purchases.

1 considered stable and not at risk of growing to failure during the useful  
2 life of the pipeline. (See, e.g., John Kiefner, *Evaluating the Stability of*  
3 *Manufacturing and Construction Defects in Natural Gas Pipelines*, filed  
4 *with U.S. Department of Transportation*, (April 2007) (“Kiefner 2007  
5 DOT Report”)(Ex. 4-21).)<sup>12</sup> The 1948 construction radiography records  
6 therefore do not indicate the presence of an unstable manufacturing  
7 threat.

8 The CPSD report also faults us for not integrating data on  
9 longitudinal seam issues identified in Table 2 of the NTSB’s Final  
10 Report. The pipe involved in those situations was dissimilar to the Line  
11 132 30-inch DSAW pipe and thus they were properly not considered  
12 during the integrity assessment of Line 132. For example, the 1958,  
13 1974, 1996, and 1999 longitudinal seam issues identified in Table 2  
14 relate to pipe of a different construction vintage and/or seam type. Any  
15 defects identified on these pipelines would not inform the integrity  
16 management process for 30-inch DSAW pipe used to construct Line  
17 132. The reference to a long-seam defect on a segment of Line 132 in  
18 1992 is not well-founded, and based upon a misinterpretation of  
19 statements made by a Company employee during an NTSB  
20 interview.<sup>13</sup> (Telephone Interview with Joe Joaquim, at 6-30 (Ex. 4-  
21 22).) Despite a diligent search, we have not located any records that  
22 suggest such a defect was ever found or such a repair made on Line  
23 132. Finally, two of the references in Table 2 are to information  
24 discovered during testing carried out following the San Bruno accident.  
25 Like the accident itself, the information from post-San Bruno testing  
26 would not inform pre-San Bruno integrity management decisions, and  
27 cannot support CPSD’s allegations. Taken together, these data points

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<sup>12</sup> This report presents guidelines for evaluating integrity management plans with respect to managing the risk posed by pipe manufacturing and pipeline construction threats. This report considers the effect of pre-service hydrostatic testing, including mill testing of the variety called for in Company pipe procurement specifications, on the stability of manufacturing defects.

<sup>13</sup> In short, the Company employee could not recall the pipeline on which the defect he described was located, thus the conclusion that it was on Line 132 is not supported by his statements.



1 only reinforce the fact that before September 9, 2010, we had not  
2 experienced long seam failures on 30-inch DSAW pipe similar to that  
3 used to construct segment 180, and therefore had no reason to  
4 consider any segment constructed with this pipe as subject to a  
5 potentially unstable manufacturing threat.

6 Finally, CPSD points to *Integrity Characteristics of Vintage*  
7 *Pipelines*, a report prepared by Battelle Memorial Institute for the INGAA  
8 Foundation, as evidence that we should have considered all DSAW  
9 pipe as subject to a manufacturing threat. (Clark, E.B., Leis, B.N., and  
10 Eiber, R.J., *Integrity Characteristics of Vintage Pipelines*, (October  
11 2004)). However, as reflected in the report, both SSAW and DSAW  
12 pipe welds are not particularly prone to anomalies, such as long seam  
13 cracks. While there have been isolated occurrences of anomalies,  
14 these occurred only in pre-1960 pipe manufactured by Kaiser or U.S.  
15 Steel. Consistent with the information in the INGAA report, our Integrity  
16 Management program would not have considered pipe manufactured by  
17 our principal large pipe supplier of the time, Consolidated Western, as  
18 subject to a manufacturing threat.

19 As reflected in the testimony of Mr. Zurcher, the additional records  
20 identified by the CPSD (and NTSB) would not have caused PG&E to  
21 consider Line 132 as subject to a potentially unstable manufacturing  
22 threat.

23 **d. CPSD Misidentifies Construction Threats as Manufacturing Threats**

24 CPSD cites several examples of purported manufacturing threats  
25 identified during the NTSB investigation to support its claim that our  
26 data gathering and integration practices were inadequate and should  
27 have identified the need to conduct a long seam analysis of Segment  
28 180 and/or 181. The CPSD report refers to a miter bend, leaking girth  
29 weld, and wedding band (with the added, unsubstantiated statement  
30 that wedding bands are inferior to other pipe appurtenances) as  
31 evidence of our faulty data gathering process. (CPSD Report, pp.32-  
32 33.) These are examples of construction threats, not manufacturing  
33 threats as referenced by CPSD.

1           The presence of a construction threat has no bearing on the type of  
2 integrity management tool chosen to assess Line 132, and does not  
3 mandate that we use either hydro testing or inline inspection to assess  
4 the pipeline. As discussed in the Kiefner 2007 Report, hydro testing is  
5 not capable of identifying or assessing the integrity of construction-  
6 related defects. (Kiefner 2007 DOT Report at 2 (Ex. 4-21).)

7           Construction threats do not fail solely due to internal circumferential  
8 pressure. Typically, they remain stable unless acted upon by axially-  
9 oriented stresses (e.g., the pipe is pulled in opposing directions) or  
10 strains related to ground movement. (Kiefner 2007 DOT Report at 16  
11 (Ex. 4-21).) Hydro testing does not impart this type of stress on the  
12 pipeline, and would therefore be very unlikely to cause any construction  
13 defect to fail. Additionally, in-line inspection tools provide limited  
14 information regarding the integrity of girth welds, as the sensors used on  
15 magnetic flux leakage tools experience difficulty recording reliable data  
16 at girth welds.

17           In short, construction defects, by their nature, cause the pipeline to  
18 be susceptible to damage from movement resulting from outside forces  
19 such as an earthquake or landslide. As stated in ASME B31.8S, “[t]he  
20 presence of construction-related threats alone does not pose an  
21 integrity issue. The presence of these threats in conjunction with the  
22 potential for outside forces significantly increases the likelihood of an  
23 event. The data must be integrated and evaluated to determine where  
24 these construction characteristics coexist with external or outside force  
25 potential.” (ASME B31.8S, Appendix A § 5.3.) Further, ASME B31.8S  
26 provides that “[f]or construction threats, the inspection should be by data  
27 integration, examination, and evaluation for threats that are coincident  
28 with the potential for ground movement or outside forces that will impact  
29 the pipe.” (ASME B31.8S Appendix A § 5.4.)

30 **e. PG&E Did Not Exceed Historic Five Year Maximum Operating**  
31 **Pressure, and Did Not Render Any Manufacturing Threat Unstable on**  
32 **Segments 180 and 181**

33           CPSD claims that planned pressure increases we carried out prior  
34 to implementation of our Integrity Management program rendered

1 certain manufacturing threats unstable under 49 C.F.R. § 192.917(e)(3).  
2 Contrary to CPSD’s claim, our 2003 pressure exercise predated the  
3 identification of HCAs and the effective date of the integrity  
4 management regulations, and therefore could not have exceeded the  
5 historic five year maximum operating pressure contemplated by the  
6 regulation – the highest pressure experienced during the five years prior  
7 to HCA identification. Our 2008 pressure increase on Line 132 did not  
8 significantly exceed the pipeline MAOP, or significantly change  
9 operating conditions on the line. Therefore, the 2008 pressure did not  
10 render any manufacturing threat unstable so as to require a priority  
11 integrity assessment of the pipeline longitudinal seam.

12 **(1) PG&E Did Not Identify Its High Consequence Areas Until**  
13 **Implementing Its Integrity Management Plan in December 2004**

14 Section 192.917(e)(3) requires an operator to prioritize for  
15 assessment, using a tool capable of identifying seam defects, any  
16 pipeline segment that (1) has a manufacturing seam threat, and (2)  
17 has been subject to a pressure excursion above the pressure  
18 experienced in the five years preceding the date the segment was  
19 identified as an HCA segment. (49 C.F.R. § 192.917(e)(3) (also  
20 addressing uprated pipe and increased potential for cyclic fatigue).)  
21 PHMSA adopted this code section as part of the integrity  
22 management rulemaking process that spanned several years  
23 starting in 2002. The rulemaking included considerable discussion  
24 among pipeline operators and government bodies relating to what  
25 factors would determine whether a pipe segment was located in an  
26 HCA.

27 The HCA identification process was not as straightforward as  
28 the CPSD report implies. The Research and Special Programs  
29 Administration (RSPA), working with the Office of Pipeline Safety  
30 (OPS), issued a first “final” rule providing a definition of HCAs for  
31 gas transmission pipelines on August 6, 2002. (67 Fed. Reg.  
32 50824 (Aug. 6, 2002).) Just one month later, the American Gas  
33 Association, American Public Gas Association, Interstate Natural  
34 Gas Association of America, and the New York Gas Group filed a

1 petition for reconsideration of the final rule, pointing out that the  
2 rule did not provide a clear definition as to how operators would be  
3 expected to identify high consequence area pipeline. (68 Fed.  
4 Reg. 69779 (Dec. 15, 2003).) OPS solicited comments on the final  
5 definition, particularly with respect to the “identified sites”  
6 component of the high consequence area definition. (See  
7 *generally*, 68 Fed. Reg. 69779 (Dec. 15, 2003).) While OPS  
8 provided guidance on steps it expected operators to take in  
9 determining the locations of HCA pipe in an advisory bulletin on  
10 July 17, 2003 (68 Fed. Reg. 42456 (Jul. 17, 2003)), it did not issue  
11 a final definition of what constituted a High Consequence Area until  
12 December 15, 2003 (effective February 14, 2004) – after our 2003  
13 planned pressure increase on Line 132. (See 68 Fed. Reg. 69778  
14 (Dec. 15, 2003), *corrected by* 69 Fed. Reg. 2307 (Jan. 15, 2004)  
15 (codified at 49 C.F.R. § 192).)

16 Prior to issuance of the final rule, we operated Line 132 to  
17 approximately 400 psig on December 11, 2003. At that time, we  
18 had not and – because the definition of a high consequence area  
19 had not been codified in the integrity management regulations –  
20 could not have identified any pipeline segment as being within an  
21 HCA.<sup>14</sup> We did not formally identify our HCAs until we filed our  
22 BAP in December 2004, the time at which the regulations required  
23 operators to identify HCAs and a year after the December 2003  
24 pressure increase on Line 132. Filing the BAP satisfied 49 C.F.R.  
25 § 192.907(a), which required operators to identify all HCA pipe no  
26 later than December 17, 2004. Because we conducted the  
27 pressure increase on Line 132 prior to filing our BAP, and prior to  
28 issuance of the final rule defining HCA pipe, our planned pressure  
29 increase on Line 132 in 2003 did not exceed the historic five year  
30 maximum recorded operating pressure on which 49 C.F.R. §

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<sup>14</sup> Similarly, 49 C.F.R. § 192.917(e)(3) had not been finalized as of December 11, 2003. Thus, even if we had identified HCA pipelines, the assessment mandates under Section 192.917(e)(3) were not in effect on December 11, 2003, when we raised pressure on Line 132.

1 192.917(e)(3) is based. Accordingly, we could not and did not  
2 trigger the requirement to prioritize any segment on Line 132 for  
3 long seam assessment under 49 C.F.R. § 192.917(e)(3).

4 As discussed more fully in the testimony of Mr. Zurcher, our  
5 practice of raising the pressure on transmission pipelines to the  
6 MAOP was common within the gas pipeline industry and was  
7 considered standard industry practice by many operators.  
8 Moreover, the pipeline MAOP contains, by regulatory design, a  
9 margin of safety, and there is no operational concern in operating a  
10 pipeline up to this value. While we have been criticized for the  
11 practice and our interpretation of the regulations (and have  
12 permanently stopped the practice), we were by no means alone.  
13 Like us, other gas pipeline operators raised the pressure on their  
14 pipelines before the PHMSA regulations took effect in 2004 and  
15 continued to do so after the regulations took effect. Moreover, it  
16 was not uncommon within the industry for readings taken during  
17 these planned pressure increases to slightly exceed the MAOP  
18 because of measurement tolerances inherent in measuring  
19 instruments, including pressure transducers, or pressure gauges.  
20 (Zurcher Testimony, Chapter 5, Section (C)(4).)

21 **(2) PG&E's Planned Pressure Increase in 2008 Did Not Trigger a**  
22 **Long-Seam Assessment of Segment 180.**

23 The maximum pressure on Line 132 in 2008 was measured at  
24 400.73 psig. (PG&E's Response to data request NTSB\_004-005-  
25 Amended (Nov. 5, 2010).) The planned pressure increase would  
26 not have been considered to constitute a substantial change in  
27 operating conditions that would require the pipeline to be prioritized  
28 for assessment. As discussed more fully in the Kiefner 2007 DOT  
29 Report at pages 17-21, an increase of such a small magnitude  
30 (less than 1 pound over pipeline MAOP on pipeline that has been  
31 pressure tested to at least 1.25 times the pipeline MAOP) does not  
32 have the capability of rendering stable manufacturing threats on a  
33 long seam unstable. Also explained in the Kiefner 2007 DOT  
34 Report, even a yearly exceedence of up to 5% over MAOP does

1 not have a substantial effect on the expected life of the pipeline. <sup>15</sup>  
2 (Kiefner 2007 DOT Report at 28 (Ex. 4-21).) As described in  
3 Chapter 2, we purchased the pipe used to construct Segment 181  
4 in 1948 under specifications that required the pipe to be hydro  
5 tested at the mill to 90% of SMYS, well above 1.25 times MAOP,  
6 and expected the pipe used in the subsequent 1956 relocation of  
7 Segment 180 to be of the same specifications. (See Chapter 2.)  
8 Pipe that has been subjected to this kind of strength test (even if  
9 the test was carried out at the mill) is not considered to be at risk of  
10 failure during the conceivable life of the pipeline. Additionally, pipe  
11 that experiences a yearly pressure excursion that exceeds MAOP  
12 by five percent does not have its time to failure meaningfully  
13 diminished. Thus, applying John Kiefner’s analysis to Line 132,  
14 even a 20-pound excursion (equivalent to 5% over the 400 psig  
15 MAOP) would not be substantial enough to render a manufacturing  
16 threat unstable.

17 We recognize that the Kiefner DOT 2007 Report stands in  
18 conflict with PHMSA FAQ (Frequently Asked Question) 221 with  
19 regard to the amount to which a pressure excursion must exceed  
20 the five year historic MOP in order to trigger the provisions in  
21 Section 192.917(e)(3). FAQ 221 states that any increase – no  
22 matter how small – would require prioritization of the segment for  
23 assessment. However, PHMSA FAQs are non-binding regulatory  
24 interpretations by staff that, like FAQ 221, often contain little, if any  
25 technical justification or support. The Department of  
26 Transportation, OPS-sponsored Kiefner Report, on the other hand,  
27 was the product of extensive technical investigation and rigorous

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<sup>15</sup> On HCA segments where we had raised pressure on a planned basis above the pipe segment MAOP, we have analyzed the segment to determine the risk of failure from these defects pursuant to 49 C.F.R. § 192.917(e)(3). This analysis, called an Engineering Critical Assessment (ECA), evaluates whether latent manufacturing defects have become unstable and would further require an integrity assessment (in-line assessment or hydro test). The ECA considers prior hydro tests that can demonstrate the stability of the pipeline. Depending on the magnitude of the pressure increase and previous hydrostatic pressure test, the segment may still be considered stable even in the event of an over-pressurization.

1 scientific testing, analyzing the real world effects of pressure  
2 changes on pipelines and their susceptibility to pressure excursions  
3 and cyclic fatigue. The Kiefner 2007 DOT Report's conclusion that  
4 such a small pressure variation would not render a stable  
5 manufacturing threat unstable provides a sound basis for treating a  
6 less than one pound exceedence (less than 0.25% of MAOP) as  
7 inconsequential.<sup>16</sup>

### 8 **3. PG&E Appropriately Evaluates Cyclic Fatigue Threats in Its** 9 **Integrity Management Program**

10 CPSD asserts that we violated 49 C.F.R § 192.917(e)(2). That section  
11 provides in relevant part:

12 “(e) *Actions to address particular threats.* **If** an operator  
13 identifies any of the following threats, the operator must  
14 take the following actions to address the threat.

15 “. . .

16 (2) *Cyclic fatigue.* An operator must consider whether  
17 cyclic fatigue or other loading condition (including ground  
18 movement, suspension bridge condition) could lead to a  
19 failure of a deformation, including a dent or gouge, or  
20 other defect in the covered segment. . . .” (Italics in  
21 original; bold and underline added.)

22 CPSD alleges that we dismissed cyclic fatigue without analyzing its  
23 effect on all our transmission lines, and particularly for line segments that  
24 had not undergone hydrostatic testing per Part 192, Subpart J. CPSD also  
25 alleges that we did not incorporate cyclic fatigue into our segment-specific  
26 threat assessments and risk ranking algorithm in either our 2005 or 2010  
27 Integrity Management Protocol Matrices. CPSD's arguments, however, are  
28 made with the benefit of hindsight provided by the San Bruno accident  
29 where we now know that a missing interior weld combined with a ductile tear  
30 likely caused by a field hydro test was exacerbated by 50 years of fatigue

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<sup>16</sup> Given the imprecision of the pressure measuring equipment, we cannot be certain if the 0.73 psig is real or a measurement artifact.

1 crack growth to the point where a pressure less than the MAOP of the pipe  
2 caused the seam to rupture. (Caligiuri Testimony, Chapter 3.)

3 Before San Bruno, we, like other gas transmission pipeline operators,  
4 concluded that cyclic fatigue was not a threat to our gas transmission  
5 pipeline and reflected this view in our Integrity Management program. We  
6 did, however, participate in further research into the potential threat,  
7 providing operating data in support of Mr. Kiefner's efforts to analyze the  
8 effects of cyclic fatigue on gas pipelines in particular and to offer operators  
9 more concrete industry guidance on how to address the threat. This effort  
10 led to the publication of Kiefner's 2007 DOT Report.

11 Even a comprehensive analysis of Line 132, Segment 180 using the  
12 framework and calculations set forth in Kiefner's 2007 DOT Report would  
13 have determined that cyclic fatigue did not present a significant threat to the  
14 segment during the useful life of the pipeline.

15 **a. Prior to the San Bruno Incident, the Gas Pipeline Industry Understood**  
16 **the Threat of Failure of Gas Pipelines Due to Cyclic Fatigue to be**  
17 **Negligible**

18 Cyclic fatigue, the progressive structural damage that occurs when  
19 a pipeline is subjected to fluctuating pressure cycles, presents a  
20 considerable threat to the integrity of liquid-transport pipelines. In  
21 contrast to liquid-transport pipelines, prior to San Bruno, operators  
22 believed that natural gas transmission pipelines were at a substantially  
23 reduced risk for cyclic fatigue. Natural gas pipelines do not experience  
24 anywhere near the magnitude or frequency of pressure-cycle variations  
25 that liquid pipelines experience. This is largely due to the fact that,  
26 unlike liquid petroleum, natural gas is compressible in nature. Because  
27 natural gas is compressible, changing operating conditions (e.g.,  
28 increased quantities of product in the pipeline) do not cause the  
29 pressure in a gas pipeline to change as severely or as rapidly as do  
30 fluctuating conditions in liquid pipelines. In liquid pipelines, pressure  
31 swings from 0 psig to pipeline MAOP are common; natural gas pipelines  
32 rarely experience such swings, and tend to consistently operate within  
33 an established range, rarely (if ever) dropping to zero psig during normal  
34 operation.



1           This view of the limited risk of cyclic fatigue in gas pipelines was  
2 supported by a 2004 report by John Kiefner and Michael Rosenfeld, two  
3 of the leading technical experts in the natural gas pipeline industry.<sup>17</sup>  
4 And the 2007 DOT-sponsored report by Kiefner (referenced above)  
5 underscored that, prior to the San Bruno incident, cyclic fatigue was not  
6 considered to be a common threat to gas transmission pipelines,  
7 particularly for pipe segments subjected to a hydro test reaching at least  
8 1.25 times the pipeline maximum operating pressure. (Kiefner and  
9 Rosenfeld, *Effects of Pressure Cycles on Gas Pipelines Final Report*, at  
10 p. 15 (Sept. 17, 2004) (“Kiefner and Rosenfeld 2004 Report”), (Ex. 4-  
11 23).) In his testimony here, Mr. Kiefner provides historic background  
12 into the inclusion of cyclic fatigue in the federal gas pipelines regulations  
13 and further explanation for the reason that, prior to San Bruno, the  
14 natural gas industry considered cyclic fatigue to be a negligible threat to  
15 gas pipelines. (Chapter 6.)

16           During the integrity management rulemaking process, pipeline  
17 operators and regulators spent a considerable amount of time and  
18 energy exploring ways to minimize the risk posed by external corrosion  
19 since it is considered a majority threat that essentially exists on all steel  
20 pipelines. In contrast, other minority threats such as manufacturing,  
21 construction, and cyclic fatigue received limited attention. As reflected  
22 in the testimony of Mr. Kiefner, prior to San Bruno, it was well accepted  
23 in the gas pipeline industry that cyclic fatigue did not present a  
24 significant threat to natural gas pipelines.

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<sup>17</sup> In addition to the Kiefner and Rosenfeld’s reports, an August 10, 2009 Pipeline and Hazardous Materials Safety Administration (PHMSA) letter to the National Transportation Safety Board regarding Safety Recommendation P-04-01 presented the results of a PHMSA analysis that indicated: (1) “Typically, gas pipelines are not at significant risk of failure from the pressure-cycle-induced growth of original manufacturing-related or transportation-related defects;” and (2) “PHMSA records do not contain any known incidents involving failure of steel natural gas transmission pipe from the pressure-cycle-induced growth of original manufacturing-related or transportation-related defects.” (Ex. 4-28).

1           **b. PG&E Appropriately Considered the Threat of Cyclic Fatigue on Its**  
2           **Transmission Network.**

3           In 2005, we told PHMSA and CPSD in writing that cyclic fatigue was  
4           “not considered a threat due to the level of increases and frequency of  
5           pressure increases in our system.” (Audit Protocol Matrix (2005) at 12  
6           (Ex. 4-24).) We made this disclosure in an audit protocol matrix we sent  
7           to CPSD to facilitate its audit of our Integrity management program that  
8           year.<sup>4718</sup> CPSD did not take issue with our position and it was never  
9           raised to our attention as a perceived violation. (Pipeline and  
10          Hazardous Materials Safety Administration Office of Pipeline Safety,  
11          Gas Integrity Management Inspection Manual: Inspection Protocols with  
12          Results Forms, at 31 (July 1, 2005) (Ex. 4-25).)

13          Our (and the natural gas industry’s) conclusion regarding the  
14          likelihood of cyclic fatigue impacting our pipelines prior to the San Bruno  
15          incident was consistent with ASME B31.8S. Section 2.2 notes that  
16          “[h]istorically, metallurgical fatigue has not been a significant issue for  
17          gas pipelines.” (ASME B31.8S § 2.2.) Our consideration of the  
18          likelihood of cyclic fatigue was also consistent with the findings of  
19          industry experts Kiefner and Rosenfeld’s 2004 report on the effects of  
20          pressure cycles on gas pipelines. (Kiefner and Rosenfeld 2004 Report  
21          (Ex. 4-23).) Kiefner and Rosenfeld’s 2004 Report found that the  
22          predicted times to failure due to cyclic fatigue in most gas pipelines  
23          were from 170 to 400 years, and therefore that gas pipelines were not at  
24          significant risk of failure from the pressure-cycle-induced growth of  
25          seam defects. “Therefore,” the report concluded, “there is no need in  
26          general, to conduct periodic integrity assessments of gas pipelines from  
27          the standpoint of pressure-cycle-induced fatigue in seams.” (Kiefner and  
28          Rosenfeld 2004 Report. at 16 (Ex. 4-23).)

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<sup>4718</sup> An audit protocol matrix is an internal PG&E document that we develop prior to regulatory audits as a review tool to identify the specific sections of our RMPs setting forth the procedures and policies that are the subject of the PHMSA audit protocol used by CPSD in its audits. In essence, our audit protocol matrix serves as a roadmap for the auditors to review and evaluate our integrity management procedures and policies.

1                   Subsequently, Kiefner’s 2007 DOT Report provided further support  
2                   for our (and the industry’s) belief that transmission pipelines were not at  
3                   risk of failure due to cyclic fatigue during the conceivable life of the  
4                   pipeline. Accordingly, in the 2010 audit protocol matrix we provided to  
5                   CPSD for its May 2010 audit of our Integrity Management program, we  
6                   again documented this conclusion, stating that cyclic fatigue and other  
7                   loading conditions are “[n]ot considered a threat due to size and  
8                   frequency of pressure increases in our system. Reference  
9                   INGAA/Kiefner paper.” (Audit Protocol Matrix (2010) at 6. (Ex. 4-26).)  
10                  Similar to 2005, this was not brought up by the CPSD as a concern at  
11                  that time.

12                  **c. Application of the Analysis in Kiefner’s 2007 DOT Report Does Not**  
13                  **Identify Segment 180 as Susceptible to Cyclic Fatigue During its**  
14                  **Useful Life**

15                  The CPSD report alleges that we should have concluded that  
16                  Segment 180 was at risk of failure due to cyclic fatigue by application of  
17                  the calculations and analysis in the Kiefner 2007 DOT Report.  
18                  However, the CPSD report does not properly apply the analysis from  
19                  Kiefner’s 2007 DOT Report to the Segment 180 pipe specifications  
20                  (either seamless, as was reflected in the Company’s GIS, or DSAW, as  
21                  called for in original records from the 1956 relocation job file). Applying  
22                  Mr. Kiefner’s analysis, the DSAW pipe specified for use in Segment 180  
23                  would have had an expected useful life of approximately 96 to 111  
24                  years. This is explained in further detail in the testimony of Mr. Kiefner.  
25                  (Kiefner Testimony, Chapter 6 at 6-5 to 6-6.)

26                  **4. PG&E Maintains an Appropriate Risk Assessment Model**

27                  CPSD claims several deficiencies in our risk assessment model as it  
28                  existed on September 9, 2010. While the federal code requirements  
29                  relating to risk assessment are provided in 49 C.F.R. § 192.917(c), CPSD  
30                  does not assert that any of the alleged deficiencies in our RMPs rise to the  
31                  level of violations. The lack of identifiable violations demonstrates that the  
32                  alleged deficiencies are more appropriately viewed as differing viewpoints of  
33                  subject matter experts and the recognition by regulators that integrity  
34                  management programs (and thus, risk assessment models) are an evolving

1 process. As reflected in the expert testimony of Mr. Zurcher, our risk  
2 assessment model, which incorporated both incident-related data and  
3 guidance provided by company subject matter experts on the various risks,  
4 is consistent with regulatory requirements. Even if our risk assessment  
5 algorithms are deemed somehow deficient, such deficiencies would not  
6 have changed our Integrity Management program's treatment of Line 132,  
7 and Segment 180.

8 **a. PG&E's Risk Assessment Model Satisfied Regulatory Requirements**

9 Risk assessment models enable operators to assess the relative  
10 risk associated with the operator's pipelines and prioritize higher risk  
11 pipelines for assessment in the operator's integrity management  
12 program. As noted in ASME B31.8S, section 5.4, risk assessment  
13 models are not an exact mathematical calculation, but "should be used  
14 in conjunction with knowledgeable, experienced personnel (subject  
15 matter experts and people familiar with the facilities)" in order to make  
16 the appropriate relative risk determinations. Additionally, federal  
17 regulations reflect an awareness that risk assessment models would  
18 evolve over time based on incorporation of information learned through  
19 operation of the system. (See, e.g., 49 C.F.R. §§ 192.907(a) and  
20 192.911.)

21 Our risk assessment model is based on the experience and  
22 expertise of our subject matter experts and multiple threat committees,  
23 which is consistent with ASME B31.8S, section 5.4, and which may  
24 result in risk model approaches that differ from other reasonable views.  
25 (See also See Penspen Integrity, *Overview of PG&E's Pipeline Risk*  
26 *Management Procedures (01 – 05)*, p. 35 (Nov. 15, 2010 Draft)  
27 (Penspen Draft Audit).) As Mr. Zurcher concludes in his testimony, our  
28 risk assessment model is consistent with the regulatory requirements in  
29 49 C.F.R. § 192.917(c). In a Company-initiated 2010 audit of our  
30 Integrity Management program performed by Penspen Integrity, the  
31 consultant concluded that our risk assessment model was in compliance  
32 with federal regulation and industry consensus standards.

1           **b. The Alleged Deficiencies in the Risk Assessment Model Did Not**  
2           **Contribute to the San Bruno Incident**

3           Even if our risk assessment model were deemed somehow  
4           deficient, any deficiencies did not have a detrimental effect on our  
5           Integrity Management program’s assessment of Line 132, and Segment  
6           180. Whereas the threat identification process is a yes/no  
7           determination of whether pipeline specifications, operating conditions  
8           and maintenance history demonstrate the presence of one or more of  
9           several enumerated threats, risk assessment is a prioritization that  
10          determines *when* a pipe segment will be assessed, *not whether* or,  
11          perhaps more importantly, *how* it will be assessed. Pursuant to our risk  
12          ranking algorithm, Line 132, Segment 180 was prioritized for  
13          assessment to be completed in the first half of the Integrity  
14          Management program’s 10-year BAP, consistent with the regulatory  
15          directive to assess the highest risk pipe segments by December 17,  
16          2007. Neither the timing nor the methodology for the Integrity  
17          Management assessment of Segment 180 was altered by the  
18          weaknesses CPSD claims with respect to our risk ranking algorithm.

19          **c. Specific Risk Algorithm “Deficiencies” Cited by CPSD are Reasonable**  
20          **Differences in Opinion Between Subject Matter Experts**

21          Given the evolving level of expertise in the industry and among  
22          regulators, according to Penspen Integrity’s audit, “disagreement, or  
23          missing data, does not mean our risk algorithm is deficient; it merely  
24          highlights differences in how an expert team view[s] the risks associated  
25          with their own pipeline, compared to a generic standard (ASME  
26          B31.8S). Any ‘missing’ data may still have been included in the risk  
27          assessment process of the team.” That is to say, missing  
28          documentation of our decisions regarding the calculations underlying  
29          these particular risk algorithms does not mean that our decision is  
30          unjustified. As explained in Mr. Zurcher’s testimony, the purported  
31          deficiencies CPSD identified are more properly characterized as  
32          reflecting subjective views and recommendations as to best practices,  
33          rather than objective failures to conform to standard industry practices  
34          or operators’ general understanding of the requirements of 192.917(c).

1           Although our risk assessment model meets regulatory  
2 requirements, we acknowledge CPSD’s specific recommendations  
3 (addressed individually below) with respect to our risk assessment  
4 model and will carefully consider them. We are committed to assuring  
5 that our risk assessment model meets or exceeds all regulatory  
6 requirements and continually evolves, consistent with regulatory intent.  
7 We also strive to incorporate good industry practice (even when it is not  
8 required by regulations),<sup>1819</sup> and are currently implementing many  
9 improvements (as discussed section E).

10           First, CPSD criticizes the weighting factors applied in our risk  
11 ranking algorithm because they reflect industry experience, rather than  
12 our incident history. However, as set forth in ASME B31.8S, section  
13 5.7(i), “such factors can be based on operational experience, the  
14 opinions of subject matter experts, or industry experience.” Thus, our  
15 reliance on industry experience in establishing weighting factors was  
16 consistent with ASME B31.8S.

17           With regard to CPSD’s criticism of the default values in our External  
18 Corrosion Threat Assessment algorithm (RMP-02), currently, industry  
19 operators must follow the general guidance that an “operator should  
20 choose default values that conservatively reflect the values of other  
21 similar segments on the pipeline or in the operator’s system.” (ASME  
22 B31.8S § 5.7.) Because industry guidance does not establish specific  
23 default values, operators are also cautioned against using excessively  
24 conservative default assumptions that could prioritize the operator’s  
25 integrity management efforts toward a falsely prioritized threat and away  
26 from threats the present a greater risk. (Rosenfeld, *Data Gaps in*  
27 *Pipeline Risk Assessment and the Role of ASME Codes and Standards*

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<sup>1819</sup> Prior to San Bruno, we had retained consultants to review and evaluate our risk assessment methodology. In 2005 and 2007, we retained Process Performance Improvement Consultants, LLC (P-PIC) to audit our integrity management framework, including our risk assessment model. We retained WKMC, LLC to conduct similar evaluations in 2009 and 2010. Additionally, in 2010 we retained Penspen Integrity to perform an audit of our Risk Management Procedures. Collectively, these audits noted that we met (and, at times, exceeded) existing regulatory requirements.

1 (presented at PHMSA Workshop) (Jul. 11, 2011) (Ex. 4-27).) Thus, our  
2 use of values other than the most conservative in its external corrosion  
3 algorithm is a proper application of default values that properly  
4 prioritizes the threats potentially present on our pipelines.

5 CPSD also criticizes our Third Party Damage Algorithm (RMP-03)  
6 for not specifically taking into account one-call ticket frequency. We are  
7 addressing CPSD's recommendation and currently revising our Third  
8 Party Damage Algorithm to incorporate one-call ticket frequency. We  
9 expect to complete the revisions later this year and publish the results in  
10 the first quarter of 2013 as part of our 2012 risk evaluation. The  
11 process of integrating one-call ticket frequency into our risk assessment  
12 model includes significant data integration given the large number of  
13 one-call tickets that could potentially affect a natural gas transmission  
14 pipeline.

15 Finally, CPSD criticizes our Design Materials Threat Algorithm  
16 (RMP-05) because the percentages associated with the factors the  
17 algorithm takes into account (factors A-G) appear to add up to 120%.  
18 As noted in the introduction to the pertinent section of RMP-05, only  
19 factors A-F are significant to determining likelihood of failure, which  
20 weightings total 100%. (See RMP-05 at 6 (Ex. 4-5).) The additional  
21 factor G – “Test Pressure vs. Pipe Strength” – serves to factor in as a  
22 risk mitigation credit in pipes that have been pressure tested (that is,  
23 factor G can work to lower the risk by up to 20%), consistent with ASME  
24 B31.8S, section 5.7(c), which states that “the risk assessment method  
25 shall account for any corrective or risk mitigation action that has  
26 occurred previously.” Thus, the design materials threat algorithm is not  
27 a fixed, one time, calculation but may vary depending on the risks that  
28 have been mitigated through other efforts, such as a hydro test or other  
29 integrity management activities.

#### 30 **D. PG&E Properly Selected External Corrosion Direct Assessment** 31 **for Line 132, Including Segment 180**

32 As described in detail in this chapter, our Integrity Management program  
33 gathered the proper data and conducted threat identification for Line 132,  
34 Segment 180 consistent with ASME B31.8S and the federal integrity

1 management regulations. Through the data gathering and threat identification  
2 process, we identified external corrosion as the primary threat to Segment 180  
3 (and 181), and consistent with the integrity management rules and our Integrity  
4 Management procedures, concluded that external corrosion direct assessment  
5 was the appropriate assessment methodology to use.

6 Prior to San Bruno, we (and the industry as a whole) considered DSAW  
7 pipe to be equivalent to seamless pipe in terms of reliability and risk, as  
8 reflected by its joint efficiency factor (1.0) and its absence from the categories of  
9 pipe flagged in ASME B31.8S as potentially being subject to manufacturing  
10 threats. While our records erroneously identified the pipe in Segment 180 as  
11 seamless, this had no effect on the integrity management assessment method  
12 chosen for the pipeline. We had no reason to believe that any potential  
13 manufacturing defect on Segment 180 was rendered unstable by the common  
14 industry practice of operating certain pipelines to MAOP once every five years.  
15 Our determination that cyclic fatigue was not a threat to our pipelines was well  
16 supported by industry experience and scientific analysis. Finally, our risk  
17 ranking algorithms, while undergoing improvements based on CPSD  
18 recommendations, met regulatory requirements and more importantly had no  
19 impact on how Line 132, Segment 180 was assessed.

20 With the knowledge we have today that three of the pups in Segment 180  
21 were missing interior welds, we would ~~conduct an integrity management~~  
22 ~~assessment of Line 132 capable of determining the presence of longitudinal~~  
23 ~~seam defects~~ have replaced that section of pipe. . But, we had no basis to  
24 determine we should do so prior to September 9, 2010. Rather, our Integrity  
25 Management program followed regulatory requirements and industry consensus  
26 standards in carrying out external corrosion direct assessment on Line 132 and  
27 Segment 180. Direct assessment was the appropriate assessment method  
28 called for by the integrity management regulations and our Integrity  
29 Management procedures.

## 30 **E. PG&E's Initiatives to Make Its Integrity Management Program** 31 **Better**

32 Even though our Integrity Management program addressed the risks posed  
33 to Segment 180 (and 181) properly given our records and regulatory direction,



1 we are reassessing every aspect of our Integrity Management program to  
2 identify those areas where we can improve.

3 At the core of this effort is a major restructuring of the organization and  
4 personnel responsible for implementing our Integrity Management program. We  
5 have established a team solely dedicated to transmission integrity  
6 management. ~~1920~~ We hired consultants recognized and respected in the  
7 industry as experts in integrity management to assist in an in depth review of the  
8 program policies, procedures and tools. This review was conducted in close  
9 coordination and collaboration with the Company in order to assure that our  
10 updated Integrity Management program meets all regulatory requirements,  
11 utilizes industry accepted practices, and integrates technical knowledge and  
12 experience from outside consultants to best improve both public safety and  
13 system reliability. Concurrently with this comprehensive review, we have taken  
14 and continue to take several additional actions to further improve our Integrity  
15 Management program.

16 Recognizing that our RMPs and risk ranking algorithms could be refined, we  
17 updated our risk assessment model and RMPs in connection with our 2011  
18 BAP. Revisions included changing the weighting of the risk factors for the  
19 existing threats to better reflect risk and threats related to long seam information  
20 and incorporation of additional historical leak records that have been identified  
21 through our MAOP Validation effort. We ~~are in~~ have completed the process of  
22 further refining our risk model with respect to stress corrosion cracking, internal  
23 corrosion, equipment, and incorrect operations. These revisions ~~are expected~~  
24 ~~to be~~ were completed in 2012 and the results will be published in the first quarter  
25 of 2013 as part of our 2012 risk assessment.

26 As noted, we are also reviewing and updating the RMPs that comprise the  
27 Integrity Management program. Based upon recommendations received from  
28 our consultants and other relevant stakeholders, we ~~will be updating~~ planned to

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~~1920~~ Previously, in addition to their integrity management roles, our integrity management personnel may also have had job duties related to pipeline engineering that did not necessarily involve integrity management. Also, with the introduction of distribution integrity management regulations, some aspects of both programs were previously addressed by the same personnel. Both integrity management programs are still under the umbrella of one Vice President, but now have dedicated Director level led teams for program oversight and implementation.

1 update almost every procedure in our Integrity Management program. ~~Several~~  
2 ~~have been updated already, and the majority of this work is expected to be~~  
3 ~~completed in 2012.~~We have implemented this plan, and all of our RMPs have  
4 been revised. However, we expect to have additional updates to our RMPs in  
5 2013 as a part of our continuous improvement efforts.

6 We are focused on improving the data gathering and integration component  
7 of our Integrity Management program. A key initiative included in our Pipeline  
8 Safety Enhancement Plan (PSEP), submitted to the Commission on August 26,  
9 2011, is the Gas Transmission Asset Management Plan (GTAM), now called  
10 Project Mariner. Through Project Mariner, we will substantially enhance our  
11 integrity management process in several ways, including: increasing the  
12 amount, types and quality of information collected and maintained electronically  
13 regarding our pipelines; improving the systems for collecting, validating and  
14 retaining pipeline data; increasing the traceability of materials used in the  
15 construction and maintenance of transmission pipelines; and enhancing our  
16 ability to assess and mitigate potential public safety risks. By establishing a  
17 better technology infrastructure to support integrity management processes, we  
18 expect to improve and maintain data reliability and enable better decision-  
19 making related to the risks and integrity of our gas transmission system. In  
20 addition, through our MAOP validation effort, we are building detailed pipeline  
21 features lists down to the individual component level for all of our transmission  
22 pipelines. The final product will become the foundation of historical asset  
23 information on which Project Mariner will be based.

24 The primary aspects of Project Mariner that will directly benefit our Integrity  
25 Management program include:

- 26 • All asset data, including location, specifications/features, and  
27 maintenance/inspection history, will be tracked, managed, and stored using  
28 a software product and data management technique called linear  
29 referencing, a modern best practice for viewing and analyzing pipeline  
30 features, characteristics, and event history relative to specific reference  
31 points along the length of a gas transmission pipeline.
- 32 • Materials will be tracked in a traceable chain from receipt by the Company  
33 through the operating life of the component. Key information and features

1 to be tracked will include the manufacturer of the asset, characteristics of  
2 the component, manufacturer ratings, and factory test results.

- 3 • Work management and data capture pertaining to maintenance and  
4 inspection processes (including Locate and Mark and Leak Survey) will be  
5 more efficient, accurate, timely, and complete. This will be accomplished by  
6 eliminating paper-based maintenance and inspection work processes and  
7 implementing automated work processes that will manage Leak Survey,  
8 Locate and Mark, and preventative/corrective maintenance from scheduling  
9 the work, capturing information from the field, and verification and quality  
10 review of the data.
- 11 • System tools will enable integration of all underlying asset data, including  
12 event history such as leaks, dig-ins, etc., to provide a comprehensive picture  
13 of asset condition with ability to perform risk and integrity analytics.

14 The implementation schedule for this extensive project is in four phases,  
15 over a period of approximately 3.5 years (fourth quarter of 2011 through first  
16 quarter of 2015). In advance of the project, we are in the process of converting  
17 all paper records and databases documenting gas transmission leak history to a  
18 single electronic database, including paper documents that identify and report  
19 historical weld seam leaks. The database is targeted for completion later this  
20 year.

21 We are also addressing threat identification. We hired consultants to assist  
22 in creating new threat identification procedures related to manufacturing threats,  
23 construction threats, internal corrosion, stress corrosion cracking, fatigue  
24 (including cyclic fatigue) and interacting threats. Our consultant developed the  
25 procedures and analysis tools for manufacturing, construction, and interacting  
26 threats, which ~~we will incorporate~~were incorporated into our Integrity  
27 Management program in 2012. We will also be integrating updated threat  
28 identification procedures related to the other described threats into our Integrity  
29 Management program.

30 We are taking steps to ensure that the improvements identified and  
31 implemented following the San Bruno accident result in a fully effective and  
32 compliant Integrity Management program. To that end, we directed our  
33 consultant to specifically evaluate all performance aspects of our Integrity

1 Management program. The consultant will provide recommendations for  
2 improving our self-assessment metrics that are used internally to evaluate  
3 whether our Integrity Management program is effectively assessing and  
4 evaluating the risk, threats and integrity of each covered pipeline segment. Our  
5 consultant will be issuing these recommendations in 2012, and we expect to  
6 implement them starting this year.

7 Through all of these initiatives, we are actively taking steps to improve our  
8 Integrity Management program from top to bottom. The improvement efforts  
9 identified above address CPD's recommendation nos. 2-6; 8-13; and 41(f) and  
10 42(g). We have embarked on a complete assessment of every aspect of our  
11 transmission Integrity Management program. Many improvements have already  
12 been made and several others are planned and in progress. This review will  
13 assure that our Integrity Management program meets or exceeds all regulatory  
14 requirements, incorporates good industry practice, and reflects all lessons  
15 learned from San Bruno.