From:	Prosper, Terrie D.
Sent:	10/30/2012 12:55:42 PM
To:	Prosper, Terrie D. (terrie.prosper@cpuc.ca.gov)
Cc:	
Bcc:	
Subject	CDLIC Drags Delegas, Enforcement Actions Assignt Illegally, On anting Descensor

Subject: CPUC Press Releases: Enforcement Actions Against Illegally Operating Passenger Carriers and Moving Companies

Below are three press releases issued today from the California Public Utilities Commission (CPUC) regarding third-quarter 2012 CPUC enforcement actions against illegally operating passenger carriers (limousines, shuttles, tour buses) and moving companies.

FOR IMMEDIATE RELEASE RELEASE

PRESS

Media Contact: Terrie Prosper, 415.703.1366, <u>news@cpuc.ca.gov</u>

CPUC JOINS WITH LAW ENFORCEMENT ON STRIKE TEAM

TO ENFORCE SAFETY COMPLIANCE OF PASSENGER CARRIERS

AT MAJOR AIRPORTS AND OTHER AREAS OF INTERESTS

SAN FRANCISCO, October 30, 2012 – The California Public Utilities Commission (CPUC) participated in seven multi-agency strike force operations on passenger carriers (limousines, shuttles, tour buses) during the third quarter of 2012. These operations were conducted to ensure that companies are properly licensed with the CPUC. The operations were conducted at the following locations:

 San Ysidro Border – July 9, 2012: The CPUC, along with the California Highway Patrol (CHP), conducted a surprise carrier inspection on two locations near the San Diego border. Approximately 50 shuttle vans and buses were observed and pulled over for the inspection. The CPUC issued three misdemeanor warnings (Workers' Compensation issues and revoked permit) and four observation reports (equipment not filed with the CPUC and use of a subcarrier).

- 2. Disneyland July 13, 2012: CPUC staff and the CHP conducted a surprise inspection in the Disneyland parking lot. Approximately 18 charter-party buses were pulled over for inspection. The CPUC issued three misdemeanor warnings (expired, suspended, and revoked permit) and three observation reports (equipment not filed with the CPUC). One charter-party bus that dropped off small children at the Disneyland parking lot was impounded by the CHP for having a revoked permit.
- 3. San Francisco International Airport (SFO) July 26 2012: The CPUC, the CHP, the Department of Industrial Relations (DIR), SFO Airport Police, and SFO Landside Operations conducted a surprise passenger carrier inspection. The CPUC interviewed 65 vehicle operators and issued 33 Notices to Correct Violations (suspended fees, vehicles not filed with the CPUC, waybills, vehicle ID, and possible Workers' Compensation violations). Subsequently, the CPUC issued pending suspension notices to four carriers for engaging employee-drivers without procuring evidence of Workers' Compensation insurance coverage. The DIR issued two citations for failure to have Workers' Compensation insurance, and the SFO Airport Police issued 12 citations (no proof of insurance, no registration card, suspended TCP, and license plate light out). The CHP inspected nine regulated vehicles, issued two citations (tires, equipment, and lights), and placed two vehicles out of service for equipment and tire problems.
- 4. Long Beach Airport July 27, 2012: The CPUC participated in an inspection of regulated passenger carriers operating at Long Beach Airport. The CPUC wrote 18 observation reports, mainly for violations of General Order 157-D, Section 3.01 (failure to possess a waybill or valid waybill and equipment not on file with the CPUC). The Long Beach Police issued seven citations for the same violations and also issued three citations for failure to have an airport permit prior to conducting ground transportation operations.
- 5. Modesto X-Fest Aug. 4, 2012: The CPUC joined the Modesto Police Department in patrolling the perimeter of Modesto's X-Fest from 4 p.m. until 2:30 a.m. The mission of the operation was to locate, inspect, and take enforcement action on party buses, buses, and limousines that were not operating with a valid CPUC permit and in compliance with state and local laws. Seventeen contacts/stops were conducted. Two arrests were made for operating without

charter-party authority. Citations were issued for 30 various California Vehicle Code violations, and four buses were taken out of service due to safety issues.

- 6. Golden Gate Park and Fisherman's Wharf Aug. 25, 2012: The CPUC and the CHP conducted two surprise inspections on the same day one at Golden Gate Park and another at Fisherman's Wharf. Approximately 30 buses were pulled over for the inspections. The CPUC interviewed 28 bus operators and issued four Notices to Correct Violations (equipment not on file with the CPUC, and missing vehicle ID). The CHP inspected 30 regulated vehicles and 35 violations were noted; one driver was taken out of service for a driver's license violation, and three vehicles were placed out of service for violations (no registration, equipment, and brakes).
- 7. San Diego State University (SDSU) Sept. 28, 2012: The CPUC participated in a surprise inspection hosted by the SDSU Police Department. Other law enforcement that participated in the operation included the CHP, San Diego Police Department, the Alcohol Beverage Control (ABC), and several other local enforcement agencies. Approximately 16 party buses/shuttle vans were stopped and inspected. The CPUC issued four observation reports for violations such as TCP name and number not shown on bumpers and on the side of vehicles. The CHP placed four carriers out of service for safety violations.

For more information on the CPUC, please visit <u>www.cpuc.ca.gov</u>.

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FOR IMMEDIATE RELEASE

PRESS RELEASE

Media Contact: Terrie Prosper, 415.703.1366, <u>news@cpuc.ca.gov</u>

CPUC INVESTIGATIONS RESULT IN ENFORCEMENT ACTIONS AND FINES IMPOSED ON VARIOUS LIMOUSINES, SHUTTLES, AND BUS COMPANIES

SAN FRANCISCO, October 30, 2012 – The California Public Utilities Commission (CPUC), in its ongoing commitment to consumer protection, has recently taken a number of actions to protect consumers from illegally operating passenger carriers.

During the third quarter of 2012, the CPUC took the following enforcement actions against limousine, bus, and shuttle companies for violations of the Public Utilities Code and CPUC rules and regulations, including General Orders (GO) 115-F and 157-D.

Administrative Citation

Thirteen companies were cited and fined a total of \$15,550 for one or more of these violations:

1. Advertised a revoked permit number

2. Failed to enroll and/or pre-employment test drivers in a mandatory drug and alcohol program

3. Failed to enroll drivers in DMV Pull Notice program

4. GO 157-D violation (failed to maintain a current equipment list, no sub-carrier agreement, or incomplete waybills)

5. Operated without a valid authority (suspended or unlicensed)

6. Operated vehicles that are not insured at the required minimum level of public liability and property damage insurance

- 7. Failed to properly report gross revenue earned
- 8. Failed to respond to consumer complaints

Companies cited:

- 1. Go' Californie, LLC, Concord (TCP 29059)
- 2. LA Mex Tours, Inc., Maywood (TCP 19285)

- 3. Big Event Inc. dba Divine Limousine, Pleasant Hill (TCP 23528)
- 4. Arturo Ledesma dba Central Cali Party Bus, Watsonville (Unlicensed)
- 5. Payma Management System LLC, Poway (TCP 15330)
- 6. ALL Occasions Limousine Services, Hilmar (TCP 20626 & 27888)
- 7. Paola Enterprises LLC dba Katz Party Bus, Downey (TCP 28817)
- 8. ABM Executive Transportation Inc., Daly City (TCP 18216)

9. California Star Limousine Services, Inc. dba California Limousine, San Luis Obispo (TCP 25083)

10. Victor Hugo Granados dba Hugo Transportation, Anaheim (TCP 17343)

11. Simon Ku Wai Lau dba Polly Martini's Limo Service and Lau's Transportation, Benicia (TCP 24261)

- 12. Party Naked dba Dekan Pacific Limo Bus, San Diego (TCP 27921)
- 13. Linda Pasqua dba Delivered by Grace, Sunnyvale (TCP 28989)

Enforcement Actions at Los Angeles World Airport (LAWA):

Number of citations issued by LAWA police	23
(unlicensed operations only)	
Number of vehicles impounded	20

Official Notices

Eight companies were issued an Official Notice for one or more of these violations:

1. Engaged drivers prior to enrollment in the DMV pull notice and drug and alcohol programs

2. Advertised and operated without authority (prior to issuance, expired, or suspended)

- 3. Conducted operations at an airport without holding an airport permit
- 4. Engaged drivers without Workers' Compensation insurance on file and in effect
- 5. Failed to include TCP authority number in advertisements
- 6. Failed to update equipment list
- 7. Incomplete or no waybills

8. Knowingly and intentionally filed a false report that understates revenues and fees

Companies receiving an Official Notice:

- 1. B 'N J Limo Service (Unlicensed)
- 2. Leon Krishnayana dba Airportpickup.me, Santa Clara (Unlicensed)
- 3. Gevorg Dilovyan dba Artman Limousine Service, Glendale (TCP 19628)

4. Glen Gonzales and Gene Gonzales dba Day Star Limousine, Pacifica (TCP 10435)

- 5. Ruben & Scarlett Citores dba Bay Hopper Party Bus, Menlo Park (Unlicensed)
- 6. Santa Barbara Limo Bus LLC, Santa Barbara/Goleta (TCP 21820)
- 7. Syndicate Empire LLC dba Night Ride, Bakersfield (TCP 22695)
- 8. Superior Limousine and Transportation Inc., Los Angeles (TCP 23589)

Refunds and Settlement Claims

One company agreed to refund monies to consumers for service-related complaints: Supershuttle Los Angeles dba SuperShuttle Execucar Express, Torrance.

Cease and Desist Notices

Twenty-five companies were issued a Cease and Desist (C&D) notice for the violation of operating and/or advertising without a valid charter-party authority (unlicensed, suspended, revoked, denied, or expired).

Companies issued a C&D notice:

- 1. Kiewsida Brent, Salinas (Unlicensed)
- 2. Leon Krishnayana dba Airportpickup.me, Santa Clara (Unlicensed)
- 3. Limo Lounge LLC, San Jose (TCP 24002)
- 4. Bay Airporter Express Inc., Hercules (PSC/TCP 25852)
- 5. Fox Rent A Car, Inc., Los Angeles (Unlicensed)
- 6. SNA Airport Shuttle LLC, Costa Mesa (TCP 27400)
- 7. A Fast California Service, Norwalk (Unlicensed)
- 8. Kristin Stone dba Pasadena Tour Company, Pasadena (Unlicensed)
- 9. James Brice dba University Shuttles, Inc., Santa Cruz (TCP 27407)
- 10. Stardust Cruises Inc., Santa Maria (PSG 15193)
- 11. Zimride Inc., dba Lyft, San Francisco (Unlicensed)

12. McDaniel Frederick L and Vera Porfirio C and Michael Salomon dba Nexus Chauffeured Limousine, West Hills (TCP 21205)

- 13. Side.Cr, LLC Dba SideCar, San Francisco (Unlicensed)
- 14. Doug Dean dba VIP Limo of Granite Bay, Granite Bay (Unlicensed)
- 15. Samir Shehadeh dba California VIP, Fair Oaks, (TCP 26795)
- 16. VIP Motoring and Transportation LLC, South Gate (PSG 26953)
- 17. Whittier Christian High School, La Habra (Unlicensed)
- 18. Sean Pennington dba Destination Drivers, Paso Robles (Unlicensed)

- 19. Platinum Limousine and Sedan, Carson (TCP 17630)
- 20. Raul Perez dba Unique Performance Limousine, Hesperia (TCP 10130)
- 21. Marcos P. Ramirez Jr. dba VIP Sedan Services, Corona (TCP 27026)
- 22. 808 Limousine, Chino (Unlicensed)
- 23. Cortez Limousine/Cortez Towing, Rubidoux (Unlicensed)
- 24. David Leon dba Leon Party Bus, Downey (Unlicensed)
- 25. Secure Radio and Transportation, LLC, San Diego (TCP 27192)

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PRESS

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CPUC INVESTIGATIONS RESULT IN ENFORCEMENT ACTIONS AND FINES IMPOSED ON VARIOUS MOVING COMPANIES

SAN FRANCISCO, October 30, 2012 – The California Public Utilities Commission (CPUC), in its ongoing commitment to consumer protection, has recently taken a number of actions to protect consumers from illegally operating moving companies.

During the third quarter of 2012, the CPUC took the following enforcement actions against moving companies for violations of the Public Utilities Code and CPUC rules

and regulations, including Maximum Rate Tariff 4 (MAX 4), which contains maximum rates that carriers must observe as well as rules and regulations governing intrastate moves.

Administrative Citation

Pacific Relocation Services LLC (MTR 189900), based in San Francisco, was fined \$3,000 for the following violations:

1. Failed to provide the "Important Notice About Your Move" document at least 3 days prior to the move date;

2. Failed to provide shippers a complete Agreement for Moving Services and Freight bill; and,

3. Failed to provide the "Important Information for Persons Moving Household Goods" booklet.

Costal Moving Inc. (MTR190132), based in San Diego, was fined \$1,000 for failure to respond and provide access to business records upon request of an authorized representative of the CPUC.

Phone Disconnections

As part of its ongoing efforts to clamp down on illegal moving companies, the CPUC had telephone service shut off to two moving companies operating in California without a household goods permit. These companies continued to advertise and hold themselves out to engage in the business of transporting used household goods, notwithstanding CPUC staff directives to immediately cease and desist unlawful acts and to obtain a household goods permit.

 Zhiyuan Zhang, Qing Jie Li, Shengming Yu, Xiao Feng Xu, and Xia Li, dba Express Moving Services, A Plus Express Moving (MTR 189756): This company advertised and offered household goods moving services on the Internet. The advertisements listed five phone numbers and one fax number. Notwithstanding CPUC Cease and Desist letters directing the company to immediately cease all unlawful advertisements and operations, the company continued to violate the law as evidenced by the reviews on the Internet. On Aug. 3, 2012, the CPUC obtained a Finding of Probable Cause signed by an Alameda County Superior Court Judge. The Finding ordered disconnection of telephone service to the six numbers advertised and used by the company to violate criminal laws in the State of California.

2. Roberto Arias dba 24/7 Moving Services, E. Palo Alto (Unlicensed): This company advertised household goods moving services without proper authority on the Internet. The advertisements listed two phone numbers. Notwithstanding the CPUC's Cease and Desist letter directing the company to immediately cease all unlawful advertisements, the company continued to violate the law as evidenced by advertisements on the Internet. On Sept. 2, 2012, the CPUC obtained a Finding of Probable Cause signed by a San Mateo County Superior Court Judge. The Finding ordered disconnection of telephone service to the numbers advertised and used by the company to violate criminal laws in the State of California.

Criminal Filings

1. **Kenneth Robert Paiva, dba Next Transportation, Carson (MTR None)**: The CPUC submitted investigative findings and requested the Riverside County District Attorney's office to file a misdemeanor complaint against this company for operating without CPUC authority; failure to maintain in effect public liability/property damage and cargo insurance and Workers' Compensation insurance; and issuing a written estimate without first performing visual inspection of goods (MAX 4 Item 108(a) (1), in violation of Public Utilities Code (PUC) 5131, 5133, 5139, and 5161. The company was charged with a felony count of violating Penal Code Section 487(a), grand theft in the amount of \$3,870 and four counts of violating MAX 4 and PUC Code Sections. Arraignment was held in September and the defendant pled guilty and was ordered to pay restitution to a consumer in the amount of \$1,500, and pay investigative costs to the CPUC of \$500. He was also placed on probation for 36 months and ordered not to engage in any for-hire household goods moves in California without the proper authority.

Overcharges and Refunds

The CPUC assisted and/or directed moving companies to refund consumers more than \$17,000 for overcharges and other violations of the Maximum Rate Tariff 4.

Official Notice

The following seven companies were issued an Official Notice for advertising and operating without a permit.

- 1. Neil S. Marcus dba On the Move Movers, Roseville (Unlicensed)
- 2. Steve Reavis dba Dynasty Delivery and Moving, Carmichael (MTR 190909)

3. Gerrald Frizzel, dba Stagecoach Move, Designs and Logistics, San Raphael, (Unlicensed)

4. Mariano M. Ruiz dba Eastbay Hauling & Delivery, Castro Valley (Unlicensed)

5. Claudio Marques dba Stars Hauling & Moving Company, Sunnyvale (Unlicensed)

- 6. Yuji Miyasaka dba Japanese Rainbow/Bulldog Moving, Venice (Unlicensed)
- 7. The Aussie Group, dba Aussie Movers, Los Angeles (MTR0190903)

Cease and Desist Notice

Thirty-one companies were issued a Cease and Desist letter for operating and advertising without a valid permit (unlicensed, revoked or denied).

Companies issued a Cease and Desist letter:

- 1. Local Traffic Solutions, Inc., dba Ant Moving, North Hollywood (MTR 190549)
- 2. Xiao Feng Yu dba Express Moving Services, Union City (MTR 189756)
- 3. Roberto Arias dba 24/7 Moving Services, East Palo Alto (Unlicensed)
- 4. I 5 Moving and Storage, San Diego (Unlicensed)
- 5. Trusted Moving and Storage Inc, dba Nationwide Trusted Movers, Newport

Beach (Unlicensed)

6. All Knight Moving, Irving (Unlicensed)

7. Claudio Marques dba Stars Hauling & Moving Company, Sunnyvale (Unlicensed)

8. Chase Christopher Beedie dba Smooth Move Relocations, Santa Cruz (Unlicensed)

9. Cesar Fernandez dba Moving Cesar and Moving & Labor Cesar, Oakland (Unlicensed)

10. Pro Team Enterprises, Bakersfield (Unlicensed)

11. James Manchester dba Stay Fit Movers, Los Angeles (Unlicensed)

12. Yuji Miyasaka dba Japanese Rainbow Moving/Japanese Bulldog Moving (Unlicensed)

13. Iraj Afsharpour dba Always Moving, San Jose (MTR 173210)

14. Richard Danielson dba Sunshine Boys, Los Angeles (MTR190472 Revoked)

15. Madhavi R Bathini dba Desi Movers., Fremont (Unlicensed)

16. Best Price Movers, Canoga Park, (Unlicensed)

17. Gardner Barron Frank, dba Barrons Moving and Storage, Van Nuys (MTR 119165)

18. Local Traffic Solutions, Inc., dba Ant Moving, North Hollywood (MTR 190549)

19. Coastal Moving, San Diego (MTR 190132)

20. Mariano M. Ruiz Dba Eastbay Hauling & Delivery, Castro Valley (Unlicensed)

- 21. Bernard Moving, San Bernardino (Unlicensed)
- 22. Oren Lestor Williams, DBA Lew's Moving and Hauling, Concord (Unlicensed)
- 23. Jason Windus, DBA Hey Need A Hand, Santa Rosa (Unlicensed)
- 24. J B Deliveries and Moving, Cathedral City (Unlicensed)
- 25. Rand Robert Gordon dba Gordon Moving Services and Gordon Moving Services,

Inc., Lake Forest (MTR 188993 and MTR 190301)

- 26. Quick N Cheap, Los Angeles (Unlicensed)
- 27. Mike Russell, dba Mr. Mover's Moving Assistance, Antioch (unlicensed)
- 28. Allstate Moving Systems, Woodland Hills (MTR 190648- Revoked)
- 29. Roberto Arias dba 24/7 Moving Services, San Mateo (Unlicensed)
- 30. Bernard Moving, San Fernando and 14 additional cities (TCP none)
- 31. AmeriCarrier Moving & Storage Services, Inc., Sun Valley (MTR190410-Revoked)

For more information on the CPUC, please visit <u>www.cpuc.ca.gov</u>.

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