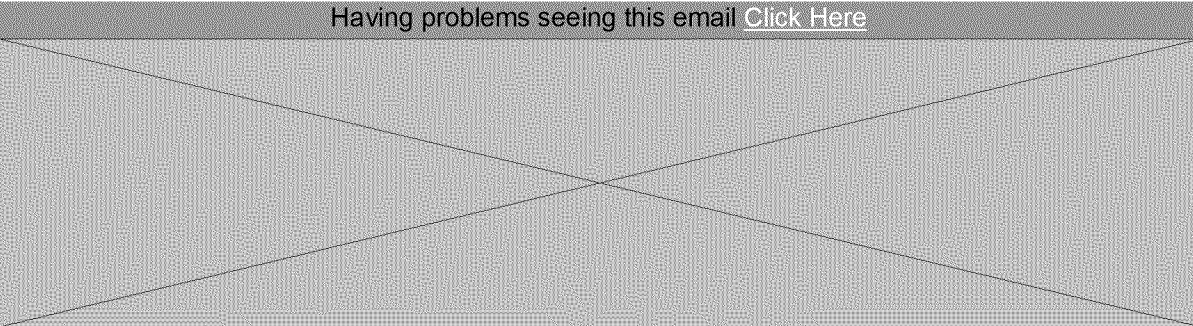
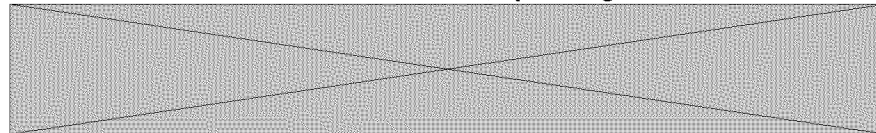


From: Prosper, Terrie D.  
Sent: 10/30/2012 2:38:01 PM  
To: Prosper, Terrie D. (terrie.prosper@cpuc.ca.gov)  
Cc:  
Bcc:  
Subject: CPUC November 2012 eNewsletter

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**Welcome to the November 2012 edition of the California Public Utilities Commission's (CPUC) eNewsletter, where you'll find news on the CPUC's outreach to small businesses and seniors, upcoming events, and more.**



#### **CPUC Reaches Out to Small Businesses**

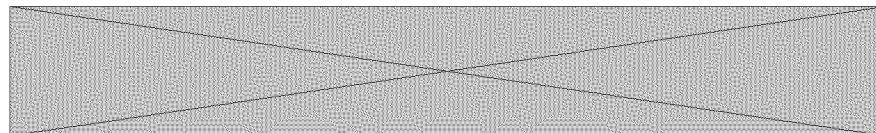
The CPUC joined the City of San Jose and the Hispanic Chamber of Commerce Silicon Valley for Festiv'ALL, the 7th annual expo and mixer celebrating the diversity and the vitality of the region's small business community.

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#### **CPUC Provides Information to Seniors About Scams to Watch Out For!**

In October the CPUC participated in the Seniors Lifestyle Expo held during Fresno Fair.

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#### **CPUC Opens Formal Investigation into San Onofre Outages**

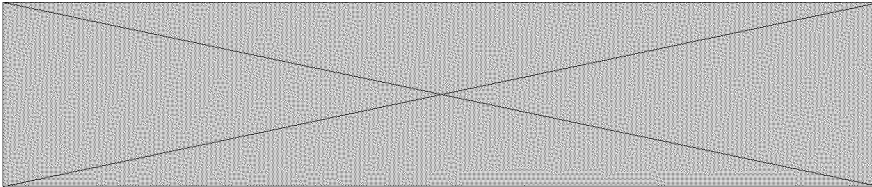
The CPUC has opened a formal investigation into the extended outages of Units 2 and 3 at the San Onofre Nuclear Generating Station (SONGS).

•[Read the story](#)

## CPUC Sets Public Participation Hearings on Smart Meter Opt-Out Costs

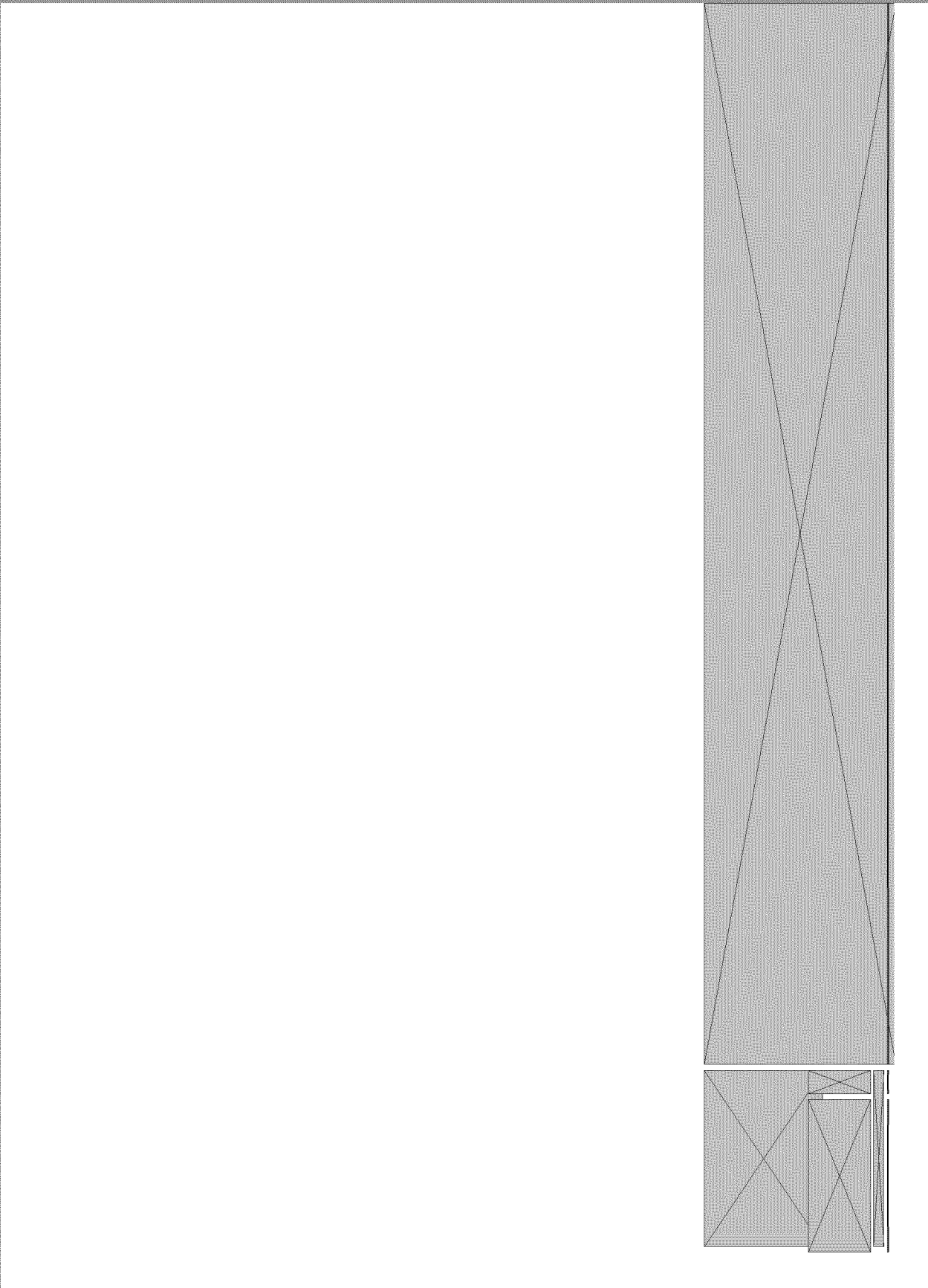
The CPUC has set five Public Participation Hearings to hear from consumers about costs and cost allocation issues associated with requiring PG&E, SCE, and SDG&E to offer an analog opt-out option for residential customers who do not wish to have a wireless Smart Meter installed at their location.

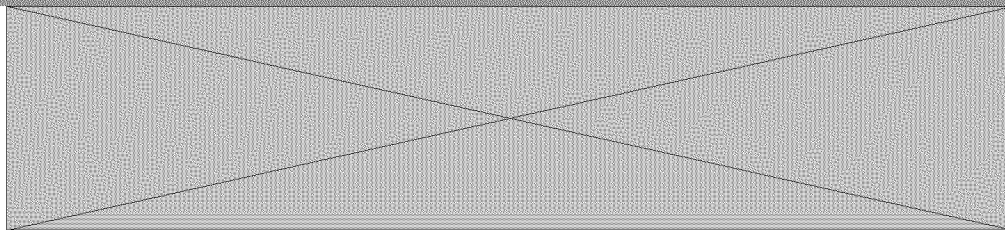
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Visit our [Consumer Information Center](#) for more assistance. Consumers with utility complaints can call our Consumer Affairs Branch at 1-800-649-7570.

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[news@cpuc.ca.gov](mailto:news@cpuc.ca.gov)

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