

From: Simon, Timothy A.
Sent: 10/4/2012 1:33:30 PM
To: Cherry, Brian K (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BKC7)
Cc:
Bcc:
Subject: Fwd: Follow-up from Fresno meetings: Tree Trimming, PG&E
FYI

Timothy Alan Simon
Commissioner California Public Utilities Commission
Chairman, NARUC Committee on Gas

Begin forwarded message:

From: [Redacted]
Date: October 4, 2012 12:52:56 PM PDT
To: "White, Phyllis R." <phyllis.white@cpuc.ca.gov>, "CPSD Electric Safety & Reliability Branch" <CPSDElectricSafety&ReliabilityBranch@cpuc.ca.gov>
Cc: "Simon, Timothy A." <timothy.simon@cpuc.ca.gov>, "Saine, Lauren" <lauren.saine@cpuc.ca.gov>, "House, Antoinette" <antoinette.house@cpuc.ca.gov>, "Cheney, Drew" <drew.cheney@cpuc.ca.gov>, "Beck, Valerie" <valerie.beck@cpuc.ca.gov>
Subject: RE: Follow-up from Fresno meetings: Tree Trimming, PG&E

Phyllis,

Thanks for bringing this to my attention. We are working expeditiously to address the matter. I will give you a call early next week with an update.

Thanks,

[Redacted]

Regulatory Relations

PG&E

[Redacted]

From: White, Phyllis R. [mailto:phyllis.white@cpuc.ca.gov]

Sent: Wednesday, October 03, 2012 6:06 PM

To: [Redacted] CPD Electric Safety & Reliability Branch

Cc: Simon, Timothy A.; Saine, Lauren; House, Antoinette; Cheney, Drew; Beck, Valerie

Subject: FW: Follow-up from Fresno meetings: Tree Trimming, PG&E

Hello, [Redacted] - PG&E Regulatory

The below note from [Redacted] is asking Commissioner Simon to intervene into what she describes as unequal, inconsiderate and heavy-handed tactics that PG&E and its contractors are using against some orchard growers.

In my conversation earlier today with [Redacted] she told me she'd like PG&E to clarify it's tree-trimming policy and to explain/justify why it is not the same for all growers. She would also like sufficient notice of when PG&E contractors will arrive on her property and a working phone number of a live person to appeal to if/when necessary.

Copied on this note (as fyi) are:

- CPUC Commissioner Timothy Simon
- Lauren Saine - Advisor to CPUC Commissioner Simon
- Valerie Beck - Manager, CPUC, CPD
- Antoinette House - Supervisor, CPUC, Consumer Affairs Branch-LA
- Drew Cheney - CPUC, Outreach Officer, Northern California

Please look into the matter and let us know how PG&E will resolve the problem.

Regards,

Phyllis R. White, Chief of Staff

Commissioner Timothy A. Simon

California Public Utilities Commission

505 Van Ness Avenue

San Francisco, CA 94102-3298

Voice: (415) 703-1955

Fax: (415) 703-1294

Email: prw@cpuc.ca.gov

From: [Redacted]
Sent: Monday, October 01, 2012 9:40 PM
To: White, Phyllis R.
Subject: Re: Follow-up from Fresno meetings: Tree Trimming, PG&E

Thank you for following up with this issue. I was very glad to be apart of the Fresno Commissioner Round Table. It was an extremely well run event and many of us were glad to finally have the Commissioner's ears. It was very interesting to me that P.G. & E. is a bully in many areas, not only our area.

I just received a letter from P.G. & E. from [Redacted] manager of Vegetation Management (Note attachement). He informed me that P.G. & E needed to either trim or take out my walnut trees under their power lines. This has been on going and their policies are inconsistent. The letter of Sept 27, 2012 is harsh. We have asked him why treatment differs from one farmer to another with the same walnut issues. He does not recognize any differences. Currently, we are harvesting our walnuts and their workman's present among our crews and harvester will be a hazard. When they send out a crew of tree trimmers they do not care where they drive their trucks or how they ruin the trees with their equipment. We've experienced damages to other orchards. I tried contacting [Redacted] today, but he is out of the office until Wed. of this week. The lady he refers to as [Redact] his message was not there either. I am afraid he has issued his orders to some "tree trimmers" to trim our trees during our current harvest. As you can see in the letter, he threatens to remove the trees after harvest. I have several examples of walnut trees being removed where the farmer was compensated for the loss of income. When P.G. & E comes in with inconsistent bullying tactics, it is not right. I am willing to cooperate with P.G. & E, but I, too, would like to be treated fairly and with courtesy. Unfortunately, I can site too many example of rudeness and bullying with regards to their tree trimmers who are not P.G. & E employees, but are given jobs to do without any direction. On many prior occasions, they have ravaged our walnut trees and then left all the trimmings for us to pick up or in the access roads.

My phone number is [Redacted] I will be home Tues and Wed and will be leaving the state on Thursday until Monday, Oct. 8.

Thank you,

Redacted

-----Original Message-----

From: White, Phyllis R. <phyllis.white@cpuc.ca.gov>

To: Redacted

Cc: Chatterjee, Bishu <bishu.chatterjee@cpuc.ca.gov>

Sent: Mon, Oct 1, 2012 12:25 pm

Subject: RE: Follow-up from Fresno meetings: Tree Trimming, PG&E

Hello, Redacted -I just noticed there is no phone number for you in the note below. Please call or email me your contact information. Thanks.

Phyllis R. White, Chief of Staff

Office of Commissioner Simon

Office: (415) 703-1955

Email : prw@cpuc.ca.gov

From: Cheney, Drew

Sent: Sunday, September 30, 2012 12:11 PM

To: Redacted

Cc: Chatterjee, Bishu; White, Phyllis R.; Zafar, Marzia

Subject: Follow-up from Fresno meetings: Tree Trimming, PG&E

Importance: High

Redacted

Thank you for following up with me after the Fresno "Commissioner Roundtable" meetings. Regarding your conversation with Commissioner Simon and his staff, Cced are Bishu Chatterjee and Phyllis White (his energy advisor and Chief of Staff, respectively), and they can talk with you about your issues.

Bishu and Phyllis [Redacted] was a member of the Ag group, in Fresno, and was instrumental in planning the Ag Button concept. She's currently experiencing some issues with PG&E, and is ready to work with you, per the Commissioner's suggestion at the meeting.

Take care.

Drew Cheney

Outreach Officer, Northern California

California Public Utilities Commission

Business and Community Outreach

180 Promenade Circle, Suite 115

Sacramento, CA 95834

DWC@CPUC.CA.GOV

916-956-8103

"Abeunt Studia In Mores"

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To learn more, please visit

<http://www.pge.com/about/company/privacy/customer/>