From:Dietz, SidneySent:10/22/2012 11:56:25 AMTo:Brown, Carol A. (carol.brown@cpuc.ca.gov) (carol.brown@cpuc.ca.gov)Cc:Bcc:Subject:SM Opt-out PPH noticeCarol –Carol –

Hi there!

I spoke to Karen Miller about the notice requirements and have a much better understanding of the reasons for individual notice (she's very persuasive on that, of course!). I am working on this end to see if we can minimize the more expensive postcards with an extra-stuffing bill insert and emails to the online bill payers. I think we can make it work with the ALJ's language that she had.

Thanks so much for the help!

yours,

sid