

From: Prosper, Terrie D.
Sent: 10/16/2012 1:51:25 PM
To: Prosper, Terrie D. (terrie.prosper@cpuc.ca.gov)
Cc:
Bcc:
Subject: CPUC Adds to its Website Aggregated Data on Consumer Questions and Complaints: CPUC Information Alert

CPUC Information Alert: CPUC Adds to its Website Aggregated Data on Consumer Questions and Complaints

The California Public Utilities Commission (CPUC) has added to its website summary information on consumer questions and complaints it receives.

California's utility customers contact the CPUC by phone, U.S. mail, and via the CPUC's website in order to have questions answered or to lodge complaints against a utility company.

In the process of assisting consumers with their questions and complaints, the CPUC tracks the information and is beginning to post it in aggregate online at www.cpuc.ca.gov/CAB. Data will be posted monthly.

Please let me know if you have any questions.

Terrie

Terrie Prosper

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