

From: Parkes, Christopher
Sent: 10/5/2012 3:35:06 PM
To: Jacobson, Erik B (RegRel) (/O=PG&E/OU=Corporate/cn=Recipients/cn=EBJ1);
Allen, Thomas (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=HTA1)
Cc: Livingston, Randy (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=RSL3);
Beck, Valerie (valerie.beck@cpuc.ca.gov); Magee, Charles H.
(charles.magee@cpuc.ca.gov)
Bcc:
Subject: Kern Power Plant

Dear Mr. Allen,

Please see the two attached letters. Please let me know that you received them.

Also,

I did not find a listing for you, Randy, and Erik in the RCA training file that I received from PG&E.

After Erik had contacted me last month. I told him I would forward a couple of links to an online resource that provides one approach to Root Cause Analysis:

<http://www.thinkreliability.com/>

That website provides videos/webinars on RCA basics, including:

“Introduction to Cause Mapping”

<http://www.thinkreliability.com/video/2009-08-21-CMBasics/2009-08-21-CMBasics.html>

“Not stopping at ‘Procedure not followed’ ”

<http://www.thinkreliability.com/video/Proced-Not-Followed/Proced-Not-Followed-Part1-Aug-09.html>

Sincerely,

Chris Parkes

Chris Parkes

Utilities Engineer

California Public Utilities Commission

Consumer Protection and Safety Division

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