From:Murtishaw, ScottSent:10/5/2012 9:42:47 AMTo:Hughes, John (Reg Rel) (/O=PG&E/OU=Corporate/cn=Recipients/cn=J8HS)Cc:Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4)Bcc:

Subject: letter from irate customer re baselines

John,

Do you remember a few months ago when I asked you how PG&E knows whether customers are necessarily allelectric or not? This was in my mailbox today. Very, very interesting...

-----Original Message-----From: Murtishaw, Scott [mailto:scott.murtishaw@cpuc.ca.gov] Sent: Friday, October 05, 2012 9:23 AM To: Murtishaw, Scott Subject:

Please open the attached document. This document was digitally sent to you using an HP Digital Sending device.