

From: Hughes, John (Reg Rel)  
Sent: 10/5/2012 2:10:54 PM  
To: Murtishaw, Scott (scott.murtishaw@cpuc.ca.gov)  
Cc: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4)  
Bcc:  
Subject: RE: letter from irate customer re baselines

Scott

This was forwarded on to our Customer Relations group. Sid or I will get back to you when we get an answer.

-----Original Message-----

From: Murtishaw, Scott [mailto:scott.murtishaw@cpuc.ca.gov]  
Sent: Friday, October 05, 2012 9:43 AM  
To: Hughes, John (Reg Rel)  
Cc: Dietz, Sidney  
Subject: letter from irate customer re baselines

John,

Do you remember a few months ago when I asked you how PG&E knows whether customers are necessarily all-electric or not? This was in my mailbox today. Very, very interesting...

-----Original Message-----

From: Murtishaw, Scott [mailto:scott.murtishaw@cpuc.ca.gov]  
Sent: Friday, October 05, 2012 9:23 AM  
To: Murtishaw, Scott  
Subject:

Please open the attached document. This document was digitally sent to you using an HP Digital Sending device.