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Sent: 11/2/2012 3:12:31 PM
To: Colvin, Michael (michael.colvin@cpuc.ca.gov) (michael.colvin@cpuc.ca.gov)
Cc: Bottorff, Thomas E (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=TEB3);
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Bcc:
Subject: Customer Privacy - Open Access protocols

Michael – at yesterday’s meeting with Commissioner Ferron, I picked up a few follow-ups. First, Mark indicated that the utilities are required by statute to provide access to customer data (subject to certain confidentiality provisions) and that he was interested in pursuing more open access protocols. Could I have Sid work with someone in your office on this matter ? Second, Mark talked about aligning emergency response between the utilities and the Commission, including the possibility of doing joint drills together. I like the idea of getting the Commission more exposed to our planning protocols and procedures. We have lots of emergency planning experience and it might even present an opportunity for Mark’s office to be an observer in one of our major drills. We often invite CPSD staff to these events and are looking to invite General Hagan to the next one. Finally, the offer to tour the Helms facility is available to you should your schedule permit. Be aware that as we head into the winter season, snow conditions can make it difficult to access the facility. That said, you are welcome to visit it or our other hydro facilities any time.

Brian

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