From: Cherry, Brian K

Sent: 11/29/2012 11:31:18 AM

To: Karen Miller (karen.miller@cpuc.ca.gov)

Cc:

Bcc:

Subject: Fwd: SmartMeter PPHs

FYI.

Brian K. Cherry PG&E Company VP, Regulatory Relations 77 Beale Street San Francisco, CA. 94105 (415) 973-4977

Begin forwarded message:

From: "Dietz, Sidney" <<u>SBD4@pge.com</u>>
Date: November 29, 2012, 9:27:12 AM PST
To: "Cherry, Brian K" <<u>BKC7@pge.com</u>>
Cc: "Allen, Meredith" <<u>MEAe@pge.com</u>>

Subject: RE: SmartMeter PPHs

Most of our notices went out in the bill, and we had to supplement that with postcards for some of the billing serials where the bill stuffer would have been late. It's strange we wouldn't get complaints, isn't it? I am confirming the postcards went out, will get back in a few minutes.

----Original Message-----From: Cherry, Brian K

Sent: Thursday, November 29, 2012 9:23 AM

To: Dietz, Sidney Cc: Allen, Meredith

Subject: SmartMeter PPHs

Sid - have we begun mailing notices on the SmartMeter PPHs? Karen Millet approached me at the PUC meeting about the complaints they are receiving regarding Edison and Sempra's notices. However, she said they had no complaints regarding PG&E. she assumes our proposal is better or we haven't done anything? I hope it isn't the latter.

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