

Brian K. Cherry Vice President Regulatory Relations

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November 16, 2012

Michael Peevey, President California Public Utilities Commission 505 Van Ness Avenue San Francisco, CA 94102

Re: PG&E Customer Disconnection Moratorium

Dear President Peevey:

Consistent with PG&E's practice in recent years, it will voluntarily commence a moratorium on service disconnections December 17, 2012 through January 2, 2013. This suspension will apply to both residential and non-residential customers.

While service disconnections will be suspended, PG&E will continue all other collection process and notices. Our normal collection and disconnection procedures will resume on January 3, 2013.

Should you have any questions regarding PG&E's moratorium on service disconnections, please feel free to contact me.

Sincerely,

Brian K. Cherry

Vice President Regulatory Relations

CC: Mark Ferron, California Public Utilities Commissioner
Catherine J.K.Sandoval, California Public Utilities Commissioner
Michael Peter Florio, California Public Utilities Commissioner
Timothy A. Simon, California Public Utilities Commissioner
Ed Randolph, Director, Energy Division
Joe Como, Division of Ratepayer Advocates
Orson Aguilar, The Greenlining Institute
Mark Toney, The Utility Reform Network