



November 5, 2012

VIA ELECTRONIC MAIL

Edward Randolph  
Director, Energy Division  
California Public Utilities Commission  
505 Van Ness Avenue  
San Francisco, CA 94102

**Re: Pacific Gas and Electric Company's California Alternate Rates for Energy  
(CARE) High Usage Appeals Process**

Dear Mr. Randolph:

On October 1, 2012, PG&E filed an Informational-only filing of its expedited appeal process proposal for high usage customers as required by D.12-08-044. As a follow-up, Energy Division requested two revisions to PG&E's proposal at a meeting held on October 18, 2012. The changes (underlined – page two) are included in Attachment A and include the following:

1. Summarized Appeal Process is presented in a step-by-step format, and
2. Identifies PG&E staff positions on the appeal panel in Steps 3 and 4.

PG&E plans to implement the CARE high usage appeal process as described in Attachment A beginning in January of 2013. If you have any questions regarding this filing, please call me at Redacted

Sincerely,

Redacted

Manager, Customer Demand Side Management

cc: Hazlyn Fortune - CPUC  
Ava Tran – CPUC  
Meredith Allen – PG&E  
Sid Dietz – PG&E  
Redacted  
Renee Samson– PG&E

Attachment