

From: Tarasova, Catherine

Sent: 12/18/2012 2:14:07 PM

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Bcc:

Subject: RE: RROIR: Customer Survey Webinar Information

**Residential Rates OIR - Customer Survey Webinar - December 19, 2012 11 am to Noon
Agenda**

1. Meeting 11:00 – 11:05 Carlos
Initiation in Parente, SCE
Genesys
Meeting
Center / Roll
call for Non-
IOU parties
2. Introduction 11:05 – 11:10 Karen Zelmar,
and Purpose of PG&E
Customer
Survey
3. Research 11:10 – 11:20 Steve
Methodology Westberg,
Hiner Partners
4. Issues We 11:20 – 11:25 Emily
Heard at Dec Bartman,
6th Workshop PG&E
5. Open up to 11:25 – 11:55 Carlos
non-IOU Parente, SCE
Parties for
discussion
6. Next Steps 11:55 - Noon Carlos
Parente, SCE

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Subject: RROIR: Customer Survey Webinar Information

The Customer Survey webinar is set for 12/19 at 11am to 12pm. Any materials will be circulated prior to the webinar.

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