

December 24, 2012

Edward Randolph, Director
Energy Division
California Public Utilities Commission
505 Van Ness Avenue
San Francisco, CA 94102

Re: PG&E's Mover Service Program Complaint Log

Dear Mr. Randolph:

Resolution G-3417 was approved by the California Public Utilities Commission on June 12, 2008 to allow PG&E to establish a category of nontariffed service entitled Mover Service Program. In accordance with the Resolution, enclosed please find PG&E's report on customers' complaints for the period of June 2012 through December 2012.

Sincerely,



Sidney Dietz
Director, Regulatory Relations

cc: Jack Fulcher, Energy Division

Enclosures