

From: Tarasova, Catherine

Sent: 12/19/2012 10:07:40 AM

nes@a-klaw.com (nes@a-klaw.com); blaising@braunlegal.com (blaising@braunlegal.com); enriqueg@greenlining.org (enriqueg@greenlining.org); sachu.constantine@energycenter.org (sachu.constantine@energycenter.org); Cherry, Brian K (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BKC7); faith.mabuhayalliance@gmail.com (faith.mabuhayalliance@gmail.com); ssmyers@att.net (ssmyers@att.net); hayley@turn.org (hayley@turn.org); jarmstrong@goodinmacbride.com (jarmstrong@goodinmacbride.com); kelly@votesolar.org (kelly@votesolar.org); douglass@energyattorney.com (douglass@energyattorney.com); lwisland@ucsusa.org (lwisland@ucsusa.org); andykatz@sonic.net (andykatz@sonic.net); Erin.Grizard@BloomEnergy.com (Erin.Grizard@BloomEnergy.com); nquan@gswater.com (nquan@gswater.com); VidhyaPrabhakaran@dwt.com (VidhyaPrabhakaran@dwt.com); gloria.ing@sce.com (gloria.ing@sce.com); blake@consumercal.org (blake@consumercal.org); service@cforat.org (service@cforat.org); jcorralejo@lbcgla.org (jcorralejo@lbcgla.org); gxh@cpuc.ca.gov (gxh@cpuc.ca.gov); JPacheco@SempraUtilities.com (JPacheco@SempraUtilities.com); APak@SempraUtilities.com (APak@SempraUtilities.com); SRahon@SempraUtilities.com (SRahon@SempraUtilities.com); akbar.jazayeri@sce.com (akbar.jazayeri@sce.com); bruce.reed@sce.com (bruce.reed@sce.com); michael@sandiegocan.org (michael@sandiegocan.org); JMauldin@adamsbroadwell.com (JMauldin@adamsbroadwell.com); scarter@nrdc.org (scarter@nrdc.org); Eric@CoalitionofEnergyUsers.org (Eric@CoalitionofEnergyUsers.org); jkeyes@kfwlaw.com (jkeyes@kfwlaw.com); Ekelly@MarinEnergy.com (Ekelly@MarinEnergy.com); b.bordiine@d-e-c-a.org (b.bordiine@d-e-c-a.org); steve@schiller.com (steve@schiller.com); rsalter@edf.org (rsalter@edf.org); asmart@svlg.org (asmart@svlg.org); Haertle, Steve (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=SRH1); Singh, Amrit P (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=APS5); RegRelCPUCCases (/O=PG&E/OU=Corporate/cn=Recipients/cn=RegRelCPUCCases); kmills@cfbf.com (kmills@cfbf.com); mokeefe@efficiencycouncil.org (mokeefe@efficiencycouncil.org); marcel@turn.org (marcel@turn.org); brbarkovich@earthlink.net (brbarkovich@earthlink.net); filings@a-klaw.com (filings@a-klaw.com); sephra.ninow@energycenter.org (sephra.ninow@energycenter.org); mtierney-lloyd@enernoc.com (mtierney-lloyd@enernoc.com); cem@newsdata.com (cem@newsdata.com); liddell@energyattorney.com (liddell@energyattorney.com); case.admin@sce.com (case.admin@sce.com); mrw@mrwassoc.com (mrw@mrwassoc.com); Warner, Christopher (Law) (/O=PG&E/OU=Corporate/cn=Recipients/cn=CJW5); DWTCPUCDOCKETS@dwt.com (DWTCPUCDOCKETS@dwt.com); mdjoseph@adamsbroadwell.com (mdjoseph@adamsbroadwell.com); Khamou, Karen (/O=PG&E/OU=Corporate/cn=Recipients/cn=K1K3);

sue.mara@RTOadvisors.com (sue.mara@RTOadvisors.com); matthew@turn.org (matthew@turn.org); spauker@wsgr.com (spauker@wsgr.com); Diane.Fellman@nrgenergy.com (Diane.Fellman@nrgenergy.com); ek@a-klaw.com (ek@a-klaw.com); StephanieC@greenlining.org (StephanieC@greenlining.org); sswaroop@naacoalition.org (sswaroop@naacoalition.org); dmarcus2@sbcglobal.net (dmarcus2@sbcglobal.net); RobertGnaizda@gmail.com (RobertGnaizda@gmail.com); jleslie@mckennalong.com (jleslie@mckennalong.com); matt.vespa@SierraClub.org (matt.vespa@SierraClub.org); dan.delurey@drsgcoalition.org (dan.delurey@drsgcoalition.org); wwright@sunrunhome.com (wwright@sunrunhome.com); Joelle.Steward@PacifiCorp.com (Joelle.Steward@PacifiCorp.com); jeannetteo@moval.org (jeannetteo@moval.org); steve@bakerstreetpublishing.com (steve@bakerstreetpublishing.com); russell.garwacki@sce.com (russell.garwacki@sce.com); paul.pietsch@drsgcoalition.org (paul.pietsch@drsgcoalition.org); fadia.khoury@sce.com (fadia.khoury@sce.com); jfine@edf.org (jfine@edf.org); rick@votesolar.org (rick@votesolar.org); Nick.Pappas@asm.ca.gov (Nick.Pappas@asm.ca.gov); carlierfrancois@yahoo.fr (carlierfrancois@yahoo.fr); samholmberg@fscgroup.com (samholmberg@fscgroup.com); holly@SunrunHome.com (holly@SunrunHome.com); nbrockway@aol.com (nbrockway@aol.com); sarah.wallace@pacificorp.com (sarah.wallace@pacificorp.com); michaelperry@fscgroup.com (michaelperry@fscgroup.com); charlie.buck@energycenter.org (charlie.buck@energycenter.org); Bob.Dodds@liberty-energy.com (Bob.Dodds@liberty-energy.com); siobhan.foley@energycenter.org (siobhan.foley@energycenter.org); jack.clark@energycenter.org (jack.clark@energycenter.org); sdalal@sflower.org (sdalal@sflower.org); susannah@votesolar.org (susannah@votesolar.org); terry.clapham@energycenter.org (terry.clapham@energycenter.org); timothy.treadwell@energycenter.org (timothy.treadwell@energycenter.org); ed@temix.com (ed@temix.com); michaelsullivan@fscgroup.com (michaelsullivan@fscgroup.com); oliviapara@dwt.com (oliviapara@dwt.com); Bustamante, Claudia (/O=PG&E/OU=Corporate/cn=Recipients/cn=C4BO); joshbode@fscgroup.com (joshbode@fscgroup.com); tcahill@SEMPRAUTILITIES.COM (tcahill@SEMPRAUTILITIES.COM); eric.wright@bves.com (eric.wright@bves.com); kkiener@solarelectricpower.org (kkiener@solarelectricpower.org); erin@falquier.com (erin@falquier.com); stephengeorge@fscgroup.com (stephengeorge@fscgroup.com); lmh@eslawfirm.com (lmh@eslawfirm.com); joyw@mid.org (joyw@mid.org); bill@jbsenergy.com (bill@jbsenergy.com); jweil@aglet.org (jweil@aglet.org); tomb@crossborderenergy.com (tomb@crossborderenergy.com); atrowbridge@daycartermurphy.com (atrowbridge@daycartermurphy.com); lindaf@mid.org (lindaf@mid.org); kdw@woodruff-expert-services.com (kdw@woodruff-expert-services.com); sean.beatty@genon.com (sean.beatty@genon.com); danielle@ceert.org (danielle@ceert.org); rvn@a-klaw.com (rvn@a-klaw.com); brian.theaker@nrgenergy.com

(brian.theaker@nrgenergy.com); david@ceert.org (david@ceert.org);
crv@cpuc.ca.gov (crv@cpuc.ca.gov); ctd@cpuc.ca.gov (ctd@cpuc.ca.gov);
rl4@cpuc.ca.gov (rl4@cpuc.ca.gov); SGM@cpuc.ca.gov (SGM@cpuc.ca.gov);
lwt@cpuc.ca.gov (lwt@cpuc.ca.gov); bsl@cpuc.ca.gov (bsl@cpuc.ca.gov);
zaf@cpuc.ca.gov (zaf@cpuc.ca.gov); aol@cpuc.ca.gov (aol@cpuc.ca.gov);
cathie.allen@pacificorp.com (cathie.allen@pacificorp.com);
gayatri@jbsenergy.com (gayatri@jbsenergy.com); jimin@mid.org (jimin@mid.org);
chris_king@siemens.com (chris_king@siemens.com); nicole@braunlegal.com
(nicole@braunlegal.com); patrick.saxton@energy.ca.gov
(patrick.saxton@energy.ca.gov); jwiedman@kfwlaw.com
(jwiedman@kfwlaw.com); allenmcw@comcast.net (allenmcw@comcast.net);
sbirmingham@seia.org (sbirmingham@seia.org); et3@cpuc.ca.gov
(et3@cpuc.ca.gov); cpuc@libertyutilities.com (cpuc@libertyutilities.com);
kerry.hattevik@nee.com (kerry.hattevik@nee.com); wtr@cpuc.ca.gov
(wtr@cpuc.ca.gov); mk1@cpuc.ca.gov (mk1@cpuc.ca.gov); kwz@cpuc.ca.gov
(kwz@cpuc.ca.gov); atr@cpuc.ca.gov (atr@cpuc.ca.gov);
Rachel@ConsciousVenturesGroup.com (Rachel@ConsciousVenturesGroup.com);
JWaen@MarinEnergy.com (JWaen@MarinEnergy.com); zz1@cpuc.ca.gov
(zz1@cpuc.ca.gov); tjs@cpuc.ca.gov (tjs@cpuc.ca.gov); hcf@cpuc.ca.gov
(hcf@cpuc.ca.gov); dwl@cpuc.ca.gov (dwl@cpuc.ca.gov); jmo@cpuc.ca.gov
(jmo@cpuc.ca.gov); gp1@cpuc.ca.gov (gp1@cpuc.ca.gov);
Yolanda.Lewis@BlackEconomicCouncil.org
(Yolanda.Lewis@BlackEconomicCouncil.org)

Cc: cfang@semprautilities.com (cfang@semprautilities.com); Dhar, Amitava
(/O=PG&E/OU=Corporate/cn=Recipients/cn=A1D4); Ruben.Pardo@sce.com
(Ruben.Pardo@sce.com); Robert.Thomas@sce.com (Robert.Thomas@sce.com);
Zelmar, Karen (/O=PG&E/OU=Corporate/cn=Recipients/cn=KJZ1); Khamou,
Karen (/O=PG&E/OU=Corporate/cn=Recipients/cn=K1K3);
JPacheco@SempraUtilities.com (JPacheco@SempraUtilities.com);
CManzuk@SempraUtilities.com (CManzuk@SempraUtilities.com); Rubin, David
(/O=PG&E/OU=Corporate/cn=Recipients/cn=DER1); Bartman, Emily
(/O=PG&E/OU=Corporate/cn=Recipients/cn=E1B4); cyunker@semprautilities.com
(cyunker@semprautilities.com); Maharshi.Pancholi@sce.com
(Maharshi.Pancholi@sce.com); Weidemann, Mareijke
(/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=M2W8); Hughes, John
(Reg Rel) (/O=PG&E/OU=Corporate/cn=Recipients/cn=J8HS); Keane, Dennis
(/O=PG&E/OU=Corporate/cn=Recipients/cn=DMK5); Samson, Renee
(/O=PG&E/OU=Corporate/cn=Recipients/cn=r5sz); TBrill@SempraUtilities.com
(TBrill@SempraUtilities.com); russell.garwacki@sce.com
(russell.garwacki@sce.com); Bustamante, Claudia
(/O=PG&E/OU=Corporate/cn=Recipients/cn=C4BO);
tcahill@SEMPRAUTILITIES.COM (tcahill@SEMPRAUTILITIES.COM);
Andre.Ramirez@sce.com (Andre.Ramirez@sce.com); carlos.parente@sce.com
(carlos.parente@sce.com)

Bcc:

Subject:

Below is the agenda for the 11am customer survey webinar.

1. Meeting 11:00 – 11:05 Carlos
Initiation in Parente, SCE
Genesys
Meeting
Center / Roll
call for Non-
IOU parties
2. Introduction 11:05 – 11:10 Karen Zelmar,
and Purpose of PG&E
Customer
Survey
3. Research 11:10 – 11:20 Steve
Methodology Westberg,
Hiner Partners
4. Issues We 11:20 – 11:25 Emily
Heard at Dec Bartman,
6th Workshop PG&E
5. Open up to 11:25 – 11:55 Carlos
non-IOU Parente, SCE
Parties for
discussion
6. Next Steps 11:55 - Noon Carlos
Parente, SCE

Also, in case the web dial-in doesn't work, attached please find the slides that will be used during today's webinar. Thank you.

Catherine Tarasova | Senior Regulatory Case Manager | Pacific Gas & Electric Company | 415.973.5461
| yxt5@pge.com

From: Tarasova, Catherine

Sent: Friday, December 14, 2012 12:51 PM

To: enriqueg@greenlining.org; nes@a-klaw.com; sachu.constantine@energycenter.org; blaising@braunlegal.com; Steve@schiller.com; rsalter@edf.org; jpacheco@semprautilities.com; JCorralejo@LBCgla.org; douglass@energyattorney.com; akbar.jazayeri@sce.com; gloria.ing@sce.com; bruce.reed@sce.com; nquan@gswater.com; APak@SempraUtilities.com; michael@sandiegocan.org; SRahon@SempraUtilities.com; Faith.MabuhayAlliance@gmail.com; jmauldin@adamsbroadwell.com; Erin.Grizard@BloomEnergy.com; gxh@cpuc.ca.gov; hayley@turn.org; scarter@nrdc.org; jarmstrong@goodinmacbride.com; VidhyaPrabhakaran@dwt.com; ssmyers@att.net; Cherry, Brian K; jkeys@kfwlaw.com; service@cforat.org; andykatz@sonic.net; lwisland@ucsusa.org; Ekelly@MarinEnergy.com; b.bordiine@d-e-c-a.org; asmart@svlg.org; kelly@votesolar.org; Eric@CoalitionofEnergyUsers.org; blake@consumercal.org; kmills@cfbf.com; Bob.Dodds@liberty-energy.com; sarah.wallace@pacificcorp.com; brbarkovich@earthlink.net; RegRelCPUCcases; charlie.buck@energycenter.org; Diane.Fellman@nrgenergy.com; erin@falquier.com; ek@a-klaw.com; carlierfrancois@yahoo.fr; jack.clark@energycenter.org; Joelle.Steward@PacifiCorp.com; mokeefe@efficiencycouncil.org; Nick.Pappas@asm.ca.gov; oliviapara@dwt.com; sephra.ninow@energycenter.org; spauker@wsgr.com; stephaniec@greenlining.org; susannah@votesolar.org; timothy.treadwell@energycenter.org; dwtcpucdockets@dwt.com; mrw@mrwassoc.com; dmarcus2@sbcglobal.net; filings@a-klaw.com; siobhan.foley@energycenter.org; terry.clapham@energycenter.org; nbrockway@aol.com; dan.delurey@drsgcoalition.org; kkiener@solarelectricpower.org; paul.pietsch@drsgcoalition.org; rick@votesolar.org; case.admin@sce.com; Fadia.Khoury@sce.com; russell.garwacki@sce.com; jleslie@mckennalong.com; liddell@energyattorney.com; tcahill@semprautilities.com; eric.wright@bves.com; jeannetteo@moval.org; mtierney-lloyd@enernoc.com; ed@temix.com; sue.mara@RTOadvisors.com; robertgnaizda@gmail.com; sswaroop@naacoalition.org; mdjoseph@adamsbroadwell.com; sdalal@sfwater.org; joshbode@fscgroup.com; marcel@turn.org; matthew@turn.org; michaelperry@fscgroup.com; michaelssullivan@fscgroup.com; samholmberg@fscgroup.com; stephengeorge@fscgroup.com; Singh, Amrit P; Warner, Christopher (Law); Bustamante, Claudia; holly@SunrunHome.com; jfine@edf.org; Khamou, Karen; matt.vespa@sierraclub.org; Haertle, Steve; WWright@SunrunHome.com; cem@newsdata.com; steve@bakerstreetpublishing.com; chris_king@siemens.com; kerry.hattevik@nee.com; allenmcw@comcast.net; sean.beatty@genon.com; jwiedman@kfwlaw.com; tomb@crossborderenergy.com; JWaen@MarinEnergy.com; jweil@aglet.org; jimin@mid.org; joyw@mid.org; lindaf@mid.org; gayatri@jbsenergy.com; bill@jbsenergy.com; brian.theaker@nrgenergy.com; danielle@ceert.org; david@ceert.org; kdw@woodruff-expert-services.com; nicole@braunlegal.com; lmh@eslawfirm.com; Rachel@consciousventuresgroup.com; ATrowbridge@DayCarterMurphy.com; cpuc@libertyutilities.com; rvn@a-klaw.com; sbirmingham@seia.org; cathie.allen@pacificcorp.com; ao1@cpuc.ca.gov; atr@cpuc.ca.gov; ctd@cpuc.ca.gov; crv@cpuc.ca.gov; dw1@cpuc.ca.gov; bsl@cpuc.ca.gov; et3@cpuc.ca.gov; gp1@cpuc.ca.gov; hcf@cpuc.ca.gov; jmo@cpuc.ca.gov; kwz@cpuc.ca.gov; lwt@cpuc.ca.gov; zaf@cpuc.ca.gov; mk1@cpuc.ca.gov; rl4@cpuc.ca.gov; sgm@cpuc.ca.gov; tjs@cpuc.ca.gov; zz1@cpuc.ca.gov; patrick.saxton@energy.ca.gov; wtr@cpuc.ca.gov; Yolanda.Lewis@BlackEconomicCouncil.org

Cc: Dhar, Amitava; Ruben.Pardo@sce.com; Robert.Thomas@sce.com; CFang@semprautilities.com; CManzuk@semprautilities.com; cyunker@semprautilities.com; Rubin, David; Bartman, Emily; JPacheco@semprautilities.com; Khamou, Karen; Zelmar, Karen; Maharshi.Pancholi@sce.com; Russell.Garwacki@sce.com; TBrill@semprautilities.com; TCahill@semprautilities.com; Weidemann, Mareijke; Samson, Renee; Keane, Dennis; Tarasova, Catherine; Bustamante, Claudia; Carlos.Parente@sce.com; Andre.Ramirez@sce.com; Hughes, John (Reg Rel)

Subject: RROIR: Customer Survey Webinar Information

The Customer Survey webinar is set for 12/19 at 11am to 12pm. Any materials will be circulated prior to the webinar.

To join the meeting from a BlackBerry, iPhone, or Android device:

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24x7 Technical Support

Catherine Tarasova | Senior Regulatory Case Manager | Pacific Gas & Electric Company | 415.973.5461
| yxt5@pge.com