

From: Cooke, Michelle
Sent: 1/14/2013 1:17:07 PM
To: Doll, Laura (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=LRDD)
Cc:
Bcc:
Subject: RE: G [Redacted]

In case they are having a hard time reaching people, have them call Agnes Canlas (she is the office secretary and very competent) at 415 703 2936. The Engineer they need to talk to is [Redact] and his number is [Redacted]

Thanks Laura.

Michelle

-----Original Message-----

From: Doll, Laura [mailto:LRDD@pge.com]
Sent: Monday, January 14, 2013 1:12 PM
To: Cooke, Michelle
Subject: FW: G , [Redacted]

Michelle

I told John to call YOU if they don't reach the "[Redact] building engineers" (whoever that might be!), and I gave him both your phone numbers.

I am soooooo hoping this is easy.

Laura

-----Original Message-----

From: [Redacted]
Sent: Monday, January 14, 2013 12:50 PM
To: Doll, Laura; [Redacted]
Cc: [Redacted]
Subject: RE: G , [Redacted]

Update #1 - The Svc Planning Team just came down and explained what they believe is happening. The [Reda] building has two gas services, one is already an elevated account for a CoGen unit that serves the building. Their second service on regular delivery is for all other gas needs (boilers). The IPE is making contact with the [Redact] building engineers for a meeting along with one of my T&R Techs to see if they can resolve the issue. They're trying to get this meeting set up for this afternoon.

[Redacted]

San Francisco Division Operations Maintenance & Construction

2180 Harrison St., San Francisco 94110

[Redacted]

PG&E is committed to protecting our customers' privacy.

To learn more, please visit <http://www.pge.com/about/company/privacy/customer/>