

From: Prosper, Terrie D.
Sent: 1/24/2013 10:01:08 PM
To: Doll, Laura (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=LRDD)
Cc:
Bcc:
Subject: Re: Nbc news

Lol! Thanks for the heads-up!

On Jan 24, 2013, at 9:49 PM, "Doll, Laura" <LRDD@pge.com> wrote:

Is running a segment about a letter we sent some customers (I think it was around 8) who haven't been willing to talk with us despite multiple attempts, including personal visits. The issue is vegetation -- trees, large bushes -- right over transmission lines that run through their yards.

The letter was a final attempt to have a conversation before introducing legal action to clear the right of way. Safety issues. I understand why customers are upset -- we haven't enforced our ROW clearance responsibilities before. We are offering to pay for everything, of course.

I just found out about this and am sorry I wasn't able to give you a heads up sooner.
I only found out when I watched 30 Rock, but that's another issue ...

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