

From: Francisco, Tory  
Sent: 1/22/2013 3:10:49 PM  
To: Glero, Nicolaus (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=NJG1);  
Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4); [Redacted]  
[Redacted]  
Cc: Fortune, Hazlyn (hazlyn.fortune@cpuc.ca.gov); Gibbs, Syreeta  
(syreeta.gibbs@cpuc.ca.gov)  
Bcc:  
Subject: RE: Meeting with PG&E re: Disconnections Process Update

Hi everyone,

Thank you for a productive meeting last week to discuss PG&E's Disconnection procedures. As was indicated, Energy Division may submit a data request at a later juncture to determine if any perceivable differences persist in regards to CARE and non-CARE customers enrolled in payment plans.

Also, please find attached the PG&E Low Income Segmentation Study that we briefly touched on in our meeting.

Sincerely,

Tory

*Tory N. Francisco*

Regulatory Analyst

Energy Division | Residential Programs

California Public Utilities Commission

505 Van Ness Ave. | San Francisco, CA 94102

Tel: 415.703.2743 | Mobile: 415.971.2261 | [tnf@cpuc.ca.gov](mailto:tnf@cpuc.ca.gov)



Please consider the environment before printing this e-mail

This email and any files transmitted with it may be confidential and are intended solely for the use of the individual or entity to whom they are addressed. If you are not the named addressee, you should not disseminate, distribute or copy this email. Please notify the sender immediately by email if you have received this email by mistake and delete this email from your system. If you are not the intended recipient, you are notified that disclosing, copying, distributing or taking any action in reliance on the contents of this information is strictly prohibited.

-----Original Appointment-----

**From:** Fortune, Hazlyn

**Sent:** Tuesday, January 08, 2013 7:08 PM

**To:** Fortune, Hazlyn; Francisco, Tory; Gibbs, Syreeta; Room 4000

**Subject:** FW: Meeting with PG&E re: Disconnections Process Update

**When:** Thursday, January 17, 2013 9:00 AM-10:00 AM (UTC-08:00) Pacific Time (US & Canada).

**Where:**

Forwarding ...just in case it didn't populate your outlook

-----Original Appointment-----

**From:** Fortune, Hazlyn

**Sent:** Tuesday, January 08, 2013 7:08 PM

**To:** Fortune, Hazlyn; Francisco, Tory; Gibbs, Syreeta; Room 4000

**Subject:** Meeting with PG&E re: Disconnections Process Update

**When:** Thursday, January 17, 2013 9:00 AM-10:00 AM (UTC-08:00) Pacific Time (US & Canada).

**Where:**