

Appointment:

From: Bartman, Emily

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Subject: Conference Call To Review Joint IOU Rates Customer Survey for RROIR

Location: 1 877 897 0004 *9252852022*

Start: 1/31/2013 10:00:00 AM

End: 1/31/2013 12:00:00 PM

Meeting Lead:

Emily.bartman@pge.com – please contact me with any questions before the meeting. If possible, also please provide any questions you would like to discuss in the meeting by COB Tuesday, January 29, so we can be prepared to address them.

Meeting Subject:

Discuss survey being fielded to obtain customer input on rates.

Meeting Time:

January 31st, from 10:00 am to Noon

Meeting Location:

1 877 897 0004 *9252852022*

Genesys information provided below for online access, but online access not required to participate. Documents attached below.

Documents For Discussion (attached):

1. Current Draft of Customer Survey (word doc)
2. Example choice set screens referred to in section 4 of survey (powerpoint doc)
3. Example “outputs” from the actual conjoint analysis that will be conducted with the data gathered by the survey (powerpoint doc)
4. A list of the questions that came up in the webinar last month on December 19th and how we have addressed them (word doc - Customer Survey Discussion Topics).

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