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Subject: RE: RROIR: PG&E's Bill Calculator Webinar Information

Genesys is not compatible with Macs, so I can only participate by phone. Fortunately, SCE is using Webex, which is compatible. I am not sure about SDG&E's technology. PG&E, do you think that if we need to use a webinar in the future, you could use Mac-compatible software?

Thanks.

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On Feb 21, 2013, at 10:36 AM, Tarasova, Catherine wrote:

Just a reminder that PG&E's bill calculator webinar is today at 1pm. The webinar information is below.

The focus of the webinar will be to go through the updates made to the bill calculator model since the previous version. Here's a proposed agenda:

- 1) **Welcome Introductions**
- 2) **Overview of Model Changes**
- 3) **Model Demonstration**
- 4) **Q &A**
- 5) **Identification of Open Issues and process for resolving and completing model**

Thank you.

Catherine Tarasova | Senior Regulatory Case Manager | Pacific Gas & Electric Company | 415.973.5461 | yxt5@pge.com

From: Bustamante, Claudia

Sent: Thursday, February 14, 2013 2:43 PM

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Subject: RROIR: PG&E's Bill Calculator Webinar Information

To the Service List for CPUC proceeding R.12-06-013:

Please note PG&E's Bill Calculator webinar is set for Thursday, February 21st from 1-2:30pm. Materials will be circulated prior to the webinar.

To join the meeting from a BlackBerry, iPhone, or Android device:

+1-866-278-2490,,,,,*4159730087*

To join the meeting from your computer, please go to:

<http://pge.conferencing.com>

Click on "Participant Login."
Enter 4159730087 for the meeting number.

To join the meeting manually:

1. Dial the toll free number or the number closest to your location:

1 334 625 5353
1 866 278 2490

2. Enter the Meeting Number: *4159730087*
(Be sure to enter the * star key before and after the Meeting Number)

If you do not already have the Genesys Meeting Center application, [click here to install](#)
(Required for Presenter capabilities, Desktop VoIP and/or Video access)

24x7 Technical Support

Best regards,

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To learn more, please
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