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Bcc:

Subject: RE: RROIR: PG&E's Bill Calculator Webinar Information

We did not realize there was a compatibility issue. We'll look into how to accommodate that in the future. I apologize for the inconvenience.

For those of you not able to connect due to this particular issue, we will be referencing the documents attached and the latest version of the model.

## PG&E's Bill Calculator Model

Thank you.

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**Subject:** Re: RROIR: PG&E's Bill Calculator Webinar Information

Genesys is not compatible with Macs, so I can only participate by phone. Fortunately, SCE is using Webex, which is compatible. I am not sure about SDG&E's technology. PG&E, do you think that if we need to use a webinar in the future, you could use Mac-compatible software?  
Thanks.

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On Feb 21, 2013, at 10:36 AM, Tarasova, Catherine wrote:

Just a reminder that PG&E's bill calculator webinar is today at 1pm. The webinar information is below.

The focus of the webinar will be to go through the updates made to the bill calculator model since the previous version. Here's a proposed agenda:

- 1) Welcome Introductions
- 2) Overview of Model Changes
- 3) Model Demonstration
- 4) Q &A
- 5) Identification of Open Issues and process for resolving and completing model

Thank you.

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**From:** Bustamante, Claudia

**Sent:** Thursday, February 14, 2013 2:43 PM

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**Subject:** RROIR: PG&E's Bill Calculator Webinar Information

**To the Service List for CPUC proceeding R.12-06-013:**

Please note PG&E's Bill Calculator webinar is set for **Thursday, February 21<sup>st</sup>** from 1-2:30pm. Materials will be circulated prior to the webinar.

**To join the meeting from a BlackBerry, iPhone, or Android device:**

+1-866-278-2490,,,,,\*4159730087\*

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**If you do not already have the Genesys Meeting Center application, [click here to install](#)**

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Best regards,

**Claudia Bustamante**

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