

From: Warner, Christopher (Law
Sent: 2/8/2013 12:46:24 PM
To: [Redacted] Loewen, James
(james.loewen@cpuc.ca.gov); Shannon Graham (sgraham@navigant.com)
Cc: [Redacted]
[Redacted] 'Jennifer Barnes'
(jennifer.barnes@navigant.com) (jennifer.barnes@navigant.com); Karin Corfee
(Karin.Corfee@navigant.com); Dietz, Sidney
(/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4); Ghaffarian, Pounch
(pounch.ghaffarian@cpuc.ca.gov); Charles, Melicia (melicia.charles@cpuc.ca.gov)
Bcc:
Subject: RE: Navigant PowerClerk access

Thx James for your update. As Pounch Ghaffarian and Pete Skala of the CPUC know, we are awaiting a meeting with CPUC staff to discuss “best practices” for privacy and information security contract language that is a followup to a meeting the IOUs had with the CPUC staff last fall in which the CPUC requested the IOUs’ recommendations for such “best practices” in their contracts with consultants and agreed to share with us the CPUC contract language.

If the confidentiality language in the CPUC-Navigant contract is the same as the language that CPUC staff recently sent us relating to the CPUC’s contracts with other consultants, the language is not consistent with the “best practices” language PG&E has recommended to Navigant nor the revisions to that contract language that Navigant proposed to PG&E this week, which revisions are generally acceptable to PG&E and consistent with similar agreements we have with Navigant and other consultants accessing customer-specific data.

We defer to the CPUC and Navigant on whether to incorporate these “best practices” into the CPUC contract, and look forward to discussing our recommendations with the CPUC in the followup meeting requested by Pete Skala. Thank you to Navigant for working with us on this proposed contract language on privacy and information security.

PG&E previously sent the login access info to James for Navigant last week.

Chris Warner

PG&E Law

415-973-6695

From: Shannon Graham [<mailto:sgraham@navigant.com>]
Sent: Thursday, February 07, 2013 12:49 PM
To: Warner, Christopher (Law)
Cc: [Redacted] Karin Corfee; Loewen, James
Subject: Energy Usage Data Standard Agreement

Chris,

Please find attached the edits made by our legal team to the PG&E Standard Agreement. As a first step, we'd like you to review these edits. Then we'd be ready to write Exhibit A in a one-page format to provide an overview of the project, our use/need for the data, and an overview of internal protocols for handling customer data. This is in-line with our communications with you earlier this week.

The CPUC legal team is still reviewing the situation. But as we wrote earlier this week, we'd still like to get prepared to sign an agreement if that is the determination.

Please let me know if you have any questions about the attached edits that you'd like to discuss with our legal team.

We look forward to hearing back from you,

Shannon

Shannon Graham | Associate Director | Energy | Navigant
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From: Loewen, James [<mailto:james.loewen@cpuc.ca.gov>]
Sent: Friday, February 08, 2013 11:43 AM
To: Redacted; Shannon Graham
Cc: Redacted; Karin Corfee; Warner, Christopher (Law); Redacted Jennifer Barnes' (jennifer.barnes@navigant.com); Ghaffarian, Pouneh; Charles, Melicia
Subject: RE: Navigant PowerClerk access

Redacted

Yesterday I met with the CPUC's legal counsel on this matter. The CPUC Legal Division holds that the NDA which is in place between Navigant and the CPUC, as embodied in the contract for the Market Transformation study, provides adequate protections of customer confidentiality.

If Chris Warner or any of PG&E legal counselors have questions with this understanding, they are invited to contact the CPUC's Pouneh Ghaffarian.

James Loewen

Energy Division CPUC

LA Office

213-620-6341

loe@cpuc.ca.gov

From: [Redacted]
Sent: Thursday, January 17, 2013 3:51 PM
To: Shannon Graham
Cc: [Redacted] Karin Corfee; Warner, Christopher (Law); Loewen, James; [Redacted] 'Jennifer Barnes' (jennifer.barnes@navigant.com)
Subject: RE: Navigant PowerClerk access

Hi Shannon,

Thank you for reaching out on getting Navigant PowerClerk access. Before moving forward, in the interest of complying with the CPUC's customer data privacy rules, our chief counsel, Chris Warner, would like to speak with you to better understand the nature of Navigant's need for accessing the customer-specific data directly through PowerClerk for the CSI Market Transformation study.

I forwarded the attached justification James provided on Jan 11 to Chris as a reference.

In interest of time, would you or someone from your team be available to join a conference call with us tomorrow during one of the following time windows:

- [Redacted] 10-11am
- [Redacted] 2-3pm
- [Redacted] 4-5pm

James – you are of course welcome to join if you have time.

Best,

Redacted | CES Measurement & Evaluation | Pacific Gas & Electric Company | Reda
Redacted

Redacted  please consider the environment before printing this email.

From: Shannon Graham [mailto:sgraham@navigant.com]
Sent: Tuesday, January 15, 2013 3:55 PM
To: Redacted
Cc: Redacted Karin Corfee
Subject: Navigant PowerClerk access

Redacted

Great to meet you today. As you requested in today's meeting, here are the three people from Navigant for whom we would like PowerClerk access:

- Redacted Rachel Kane, Rachel.Kane@navigant.com
- Redacted Jane Hummer, Jane.Hummer@navigant.com
- Redacted Shannon Graham, SGraham@navigant.com

As mentioned, we need read-only access that allows us to have access to the TPO contracts. I am also reattaching the initial request from CPUC.

Please reach out to me if you have any further questions.

Best Regards,

Shannon

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