

From: Cooke, Michelle  
Sent: 3/18/2013 1:01:22 PM  
To: Doll, Laura (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=LRDD)  
Cc:  
Bcc:  
Subject: RE: follow-up: 505 Van Ness CPUC Building Follow Up  
Any update after the Thursday meeting?

Michelle

**From:** Doll, Laura [mailto:LRDD@pge.com]  
**Sent:** Monday, March 11, 2013 9:58 AM  
**To:** Cooke, Michelle  
**Subject:** Fw: follow-up: 505 Van Ness CPUC Building Follow Up

Good morning!

I THINK the answer is "we are close".

It appears the work has been done by DGS and now a contract has to be signed. Should hear back more after the meeting this Thursday. I know its frustrating, and I hate how we talk in code internally!

I'm making a note to check in with our guys friday and will let you know.  
You don't have to sift through the string below, but I include it in case you want to.

Hope you have NO MORE Sacto trips this week! What a pain.

Laura

**From:** [Redacted]  
**Sent:** Monday, March 11, 2013 09:36 AM  
**To:** Doll, Laura [Redacted]  
**Cc:** [Redacted]  
**Subject:** RE: follow-up: 505 Van Ness CPUC Building Follow Up

Laura,

I am working to have the details ironed out as soon as possible. I hope to have an estimate and contract for the customer by close of business Thursday.

Regards,

Reda

**From:** Doll, Laura  
**Sent:** Monday, March 11, 2013 9:26 AM  
**To:** Redacted  
**Cc:** Redacted  
**Subject:** Re: follow-up: 505 Van Ness CPUC Building Follow Up

Thanks Reda -- slowly but surely I'm getting it!  
Red, please let me know when you have a schedule estimate.  
Thanks all.

**From:** Redacted  
**Sent:** Monday, March 11, 2013 09:09 AM  
**To:** Doll, Laura; Redacted  
**Cc:** Redacted  
**Subject:** RE: follow-up: 505 Van Ness CPUC Building Follow Up

Hello Laura, The short answer is our normal gas pressure to a customer is ¼ lb pressure via our tariffs, in this case Rule 2 – Description of Service. Any pressure above that which is later requested by a customer could be considered “Work Requested by Others” and fall under what is called “Special Facilities”. However, there is an interpretation that accompanies this job because of the existing pressure. Redacted our Industrial Power Engineer can explain in more detail on this and the actual “job scheduling” of when project will be installed. As an FYI. I will be away from email this morning on another project.

Thank you for asking. If needed, I /we can explain to your contact when appropriate.

Redacted

Redacted

Reference:

[http://www.pge.com/tariffs/tm2/pdf/GAS\\_RULES\\_2.pdf](http://www.pge.com/tariffs/tm2/pdf/GAS_RULES_2.pdf)

### C. SPECIAL FACILITIES

1. PG&E normally installs only those standard facilities which it deems necessary to provide regular service at standard delivery pressure in accordance with the tariff schedules. Where the applicant requests PG&E to install special facilities and PG&E agrees to make such an installation, the additional costs thereof shall be borne by the applicant, including such ownership costs as may be applicable.
2. Special facilities are (a) facilities requested by an applicant, which are in addition to or in substitution for standard facilities which PG&E would normally provide for delivery of service at one point, through one meter, under its tariff schedules or (b) a pro rata portion of the facilities requested by an applicant, allocated for the sole use of such applicant, which would not normally be allocated for such sole use. Unless otherwise provided by PG&E's filed tariff schedules, special facilities will be installed, owned and maintained or allocated by PG&E as an accommodation to the applicant only if acceptable for operation by PG&E and the reliability of service to PG&E's other customers is not impaired.

**From:** Doll, Laura

**Sent:** Monday, March 11, 2013 9:02 AM

**To:** Redacted

**Cc:** Redacted

**Subject:** Re: follow-up: 505 Van Ness CPUC Building Follow Up

Redacted

Thanks for the quick response. Can you decode the "rule 2 special facilities" statement for me?

I assume the physical work now has been completed by dgs and we have to get the rate paperwork/contract approved and then we can increase the pressure?

Do we have any estimate on how quickly this could happen?

Thanks

**From:** Redacted

**Sent:** Monday, March 11, 2013 08:51 AM

**To:** Doll, Laura; Redacted

**Cc:** Redacted

**Subject:** RE: follow-up: 505 Van Ness CPUC Building Follow Up

Laura, I called Reda in Service Planning on your/our behalf and Lee from DGS has been responsive. What's happening now is our Service Planning team has the final contract ready and is undergoing interpretation of Rule 2 Special Facilities fees middle of this week. I have an appointment with Lee Ratcliff today on other energy efficiency projects and plan to update him. If appropriate, I can be in touch with your contact for regular updates as I am on the ground floor.

Reda – thanks for taking my call, as discussed please work with john to obtain the interpretation.

Redacted

PG&E

ES&S

Redacted

**From:** Doll, Laura

**Sent:** Monday, March 11, 2013 8:08 AM

**To:** Redacted

**Cc:** Redacted

**Subject:** Re: follow-up: 505 Van Ness CPUC Building Follow Up

Any word? The cpuc is asking me about status. Is Ratcliff unresponsive?

**From:** [Redacted]  
**Sent:** Friday, February 22, 2013 05:26 PM  
**To:** [Redacted]; Doll, Laura; [Redacted]  
**Cc:** [Redacted]  
**Subject:** RE: follow-up: 505 Van Ness CPUC Building Follow Up

Laura,

I left a voicemail for Mr. Ratcliff. I will provide another update once I have more information.

[Redacted]

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**From:** [Redacted]  
**Sent:** Thursday, February 21, 2013 8:35 PM  
**To:** Doll, Laura; [Redacted]  
**Cc:** [Redacted]  
**Subject:** follow-up: 505 Van Ness CPUC Building Follow Up

Laura,

[Redacted] (project manager) will be in touch tomorrow with an update.

[Redacted]

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**From:** Doll, Laura  
**Sent:** Thursday, February 21, 2013 7:06 PM  
**To:** [Redacted]  
**Cc:** [Redacted]  
**Subject:** RE: 505 Van Ness CPUC Building Follow Up

Hi everyone –

I'm hearing from the CPUC that DGS has completed the necessary work, and they are thinking that everything should be in order for us to increase the pressure now.

Can someone verify whether this is true and update me on our next steps?

Thanks!

Laura

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**From:** [Redacted]

**Sent:** Tuesday, January 22, 2013 5:06 PM  
**To:** Doll, Laura; [Redacted]  
**Cc:** [Redacted]  
**Subject:** RE: 505 Van Ness CPUC Building Follow Up

Everyone, I wanted to give you an update on next steps taking place at the 505 Van Ness PUC Building.

- Lee Ratcliff at DGS is working on moving his automatic seismic valves out of the meter equipment room per request from our PG&E field team. See email below.

If you have any technical questions, please reply to [Reda] and cc: me a copy.

[Redacted]

Acting Strategic Account Manager

The State of California Account

Pacific Gas and Electric Company

[Redacted]

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**From:** [Redacted]  
**Sent:** Tuesday, January 15, 2013 10:32 AM  
**To:** [Redacted]; Doll, Laura; [Redacted]  
**Cc:** [Redacted]  
**Subject:** RE: 505 Van Ness CPUC Building Follow Up

All,

I visited the site this morning with T&R. The customer needs to take care of the following items before we can proceed with the increased delivery pressure:

- Move customer owned earthquake valves out of the gas meter room
- Install customer owned regulators for all appliances that do not require the 1 lb delivery pressure
- Finalize boiler install

I will continue to work with Lee Radcliff, building manager, to finalize the project.

Regards,

Redacted

Industrial Power Engineer

Service Planning | San Francisco

Phone: Redacted

Email:

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<< OLE Object: Picture (Device Independent Bitmap) >>

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**From:** Redacted

**Sent:** Monday, January 14, 2013 3:39 PM

**To:** Doll, Laura; Redacted

**Cc:** Redacted

**Subject:** 505 Van Ness CPUC Building Follow Up

All - I just wanted to give you an update that PG&E's Redacted have confirmed appointment tomorrow at 8 AM with the CPUC building engineer at 505 Van Ness, SF, to cover the details of next steps on the gas pressure and boiler. As you recall, the issue is the customer installed a new boiler and applied with Service Planning to review the gas pressures, Application 106221056. I have communicated our work to DGS Regional Manager Lee Ratcliff. Laura Doll has communicated the next steps to Michelle Cook, Director of Admin Services, State of California who contacted Laura.

Project Address:

505 VAN NESS AVE

SAN FRANCISCO, CA 94102

PG&E Field Team on the Project:

- Redacted Gas Ops Supervisor
- Redacted Industrial Power Engineer

Thank you for the quick response.

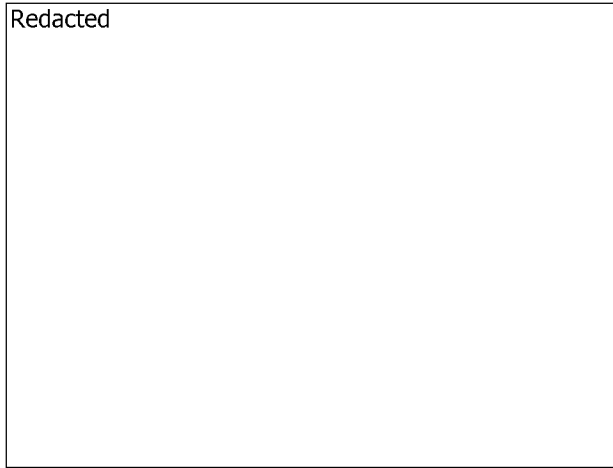
Redacted

Acting Strategic Account Manager

The State of California Account

Pacific Gas and Electric Company

Redacted



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