

From: Hagan, Jack (Brigadier General – CA)  
Sent: 3/4/2013 7:08:40 AM  
To: Lindh, Frank (frank.lindh@cpuc.ca.gov)  
Cc: Malashenko, Elizaveta I. (elizaveta.malashenko@cpuc.ca.gov); Clanon, Paul (paul.clanon@cpuc.ca.gov)  
Bcc:  
Subject: Fw: Sebastopol

Frank,

What are our options here with the City of Sebastopol?

Jack

Brigadier General (CA) Emory J. Hagan, III

Director

**Safety and Enforcement Division**

California Public Utilities Commission

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"No one dies on my watch!"

"No better friend - no worse enemy!"

**Effective 1 Jan 2013, Consumer Protection and Safety Division (PCSD) will become the "Safety and Enforcement Division" (SED)**

**From:** Doll, Laura [LRDD@pge.com]  
**Sent:** Saturday, March 02, 2013 15:59  
**To:** Hagan, Jack (Brigadier General – CA)  
**Subject:** Sebastopol

FYI: I also sent this to Paul. While this one incident isn't a big threat, the growing hostility could have a negative impact on operations over time. We obviously need to be able to do the work to maintain the system safely.

**From:** A Message from Chris Johns  
**Sent:** Saturday, March 02, 2013 3:11 PM  
**To:** All PG&E Mail Recipients; All PGE Corp Employees  
**Subject:** Supporting and Protecting Our Employees

Team:

We want to update you on an issue in the City of Sebastopol that involves our SmartMeter™ Program. This issue has the potential to affect our employees, our contractors and the public, and we want you to know how we are responding.

On February 21, the Sebastopol City Council enacted a law to ban the installation of SmartMeters™ in the city. The ban is unlawful, as the California Public Utilities Commission (CPUC) has made clear.

But that hasn't stopped Sebastopol from beginning to enforce the new ordinance. In fact, last week, Sebastopol police responded to a resident's call about a PG&E employee working in the area. The officer instructed our employee, a gas service representative who was performing compliance work, to leave the area. Our employee acted appropriately, following the officer's instructions, discussing the situation with his supervisor and leaving the job site.

This is a disappointing situation, but one we expect will get sorted out in the coming days. In the interim, the Sebastopol City Council's actions put our employees there in a difficult spot where they can't do their jobs effectively and could find themselves in unsafe situations.

And so we've made the decision to temporarily stand down on all non-emergency work in Sebastopol until this issue is resolved.

We'll keep you posted on our progress on this front. In the interim, we want to use this opportunity to reiterate a couple of key points.

First, we continue to support our residential customers' ability to opt-out of the SmartMeter™ Program if they choose.

Second, and most important, we want to reiterate a principle that applies no matter where you work: **If at any time you feel that you are in an unsafe or threatening situation, withdraw from the situation as quickly as possible, call your supervisor and, if needed, call 911.**

After all, nothing matters more than the safety of our employees, contractors and customers.

Chris Johns

Helen Burt

PG&E is committed to protecting our customers' privacy.

To learn more, please visit <http://www.pge.com/about/company/privacy/customer/>