

From: Zelmar, Karen
Sent: 3/19/2013 5:42:36 PM
To: Tan, Lee-Whei (lee-whei.tan@cpuc.ca.gov); [Redacted]
[Redacted]
Cc: Warner, Christopher (Law) (/O=PG&E/OU=Corporate/cn=Recipients/cn=CJW5);
Hughes, John (Reg Rel) (/O=PG&E/OU=Corporate/cn=Recipients/cn=J8HS);
Danforth, Christopher (christopher.danforth@cpuc.ca.gov); Khoury, Dexter
(dexter.khoury@cpuc.ca.gov)
Bcc:
Subject: RE: customer survey

Hi Lee-Whei-

I'm glad you asked. Unfortunately, it took a little longer to get the survey into the field than we had hoped. As a result, right now the schedule doesn't have us getting final results out until end of April. We are hoping to share a preliminary view of the results in mid-April, but that is tentative right now if it slows down getting final results out to all parties.

We think it's important to have the survey results available to incorporate into proposals so we are trying to figure out how to proceed.

Let's stay in touch,

Karen

From: Tan, Lee-Whei [mailto:lee-whei.tan@cpuc.ca.gov]
Sent: Tuesday, March 19, 2013 5:28 PM
To: [Redacted]; Zelmar, Karen
Cc: Danforth, Christopher; Khoury, Dexter
Subject: customer survey

Hi, [Redacted] and Karen,

Do you have an expected date for the survey results to be completed and filed with CPUC?

The ALJ issued a ruling today for parties to file their proposal May 1, 2013.

Want to see whether the survey results will be ready for parties to incorporate into their proposals.

Lee-Whei