



ENERGY STATEMENT

www.pge.com/MyEnergy

2/19/2013
DRAFT

Account No: 1023456789-0
Statement Date: 03/28/2012
Due Date: 04/18/2012

Service For:

Residential Customer (E1G1) -
Prototype #1_with Tier 4
1234 Main Street
Extra Address Line
Anytown, CA 00000

Your Account Summary

Amount Due on Previous Statement	\$ 143.52
Payment(s) Received Since Last Statement	- 143.52
Previous Unpaid Balance	\$ 0.00
Current Electric Charges	\$ 134.99
Current Gas Charges	55.38

Questions about your bill?

24 hours per day, 7 days per week
Phone: 1-800-743-5000
www.pge.com/MyEnergy

Total Amount Due by 04/18/2012 \$190.37

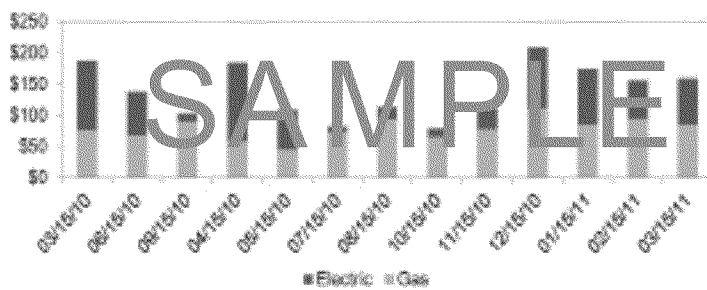
Local Office Address

750 Lindaro St Ste 160
San Rafael, CA 94901

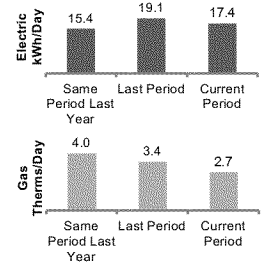
Your Enrolled Programs

Life Support

Monthly Billing History



Average Daily Energy Comparison



Visit www.pge.com/MyEnergy for a detailed bill comparison.

Important Messages

The California Alternate Rates for Energy (CARE) Program provides a monthly discount on energy bills for income-qualified household. Applying is free, easy and confidential. To see if you qualify, please visit www.pge.com/care or call 1-866-743-2273.

El programa de California alternate Rates for Energy (CARE) ofrece un descuento en la cuenta mensual de energia a los hogares que califican. Inscribirse en el programa es gratis, facil y confidencial. Para determinar si califica, por favor visite nuestra pagina en el Internet www.pge.com/care o llamenos al 1-866-743-2273.

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

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Account Number:
1023456789-0

Due Date:
04/18/2012

Total Amount Due:
\$190.37

Amount Enclosed:
\$ [] [] [] [] [] [] [] [] [] []

9184.2.9.743 2 SP 0.650



RESIDENTIAL CUSTOMER (E1G1) -
PROTOTYPE #1
1234 MAIN STREET
ANYTOWN, CA 00000
EXTRA ADDRESS LINE

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300





Important Phone Numbers – 24 hours per day, 7 days per week

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TDD/TTY (Speech/Hearing Impaired) 1-800-652-4712

Servicio al Cliente en Espanol (Spanish) 1-800-660-6789
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438
Business Customer Service 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. Find out about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, email info@pge.com, or call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Tier 1 (Baseline) allowance: All residential customers are given a Tier 1 allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1 allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live (baseline territory), the season and your heat source. As you use more energy, you pay more for each tier of usage.

Electric Tier	% of Baseline
1	0% - 100%
2	101% - 130%
3	131% - 200%
4	> 200%
Gas Tier	% of Baseline
1	0% - 100%
2	> 100%

DWR bond charge: Recovers the cost of bonds issued by the Department of Water Resources (DWR) to purchase power to serve electric customers during the California energy crisis. DWR bond charges are collected on behalf of DWR and do not belong to PG&E.

DWR power charge: Included in generation charges for energy provided by the Department of Water Resources. Approximately 1% of your energy is provided by DWR and collected by PG&E as DWR's agent. In 2013, DWR will return \$26 million to bundled service customers which offsets other generation charges in this bill.

Power Charge Indifference Adjustment (PCIA): Ensures that customers who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs acquired to serve them prior to their departure, unless otherwise exempt.

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit: www.pge.com/billexplanation for more definitions.

Your Electric Charges Breakdown

Conservation Incentive	\$ x.xx
Generation	49.40
Transmission	9.64
Distribution	53.27
Public Purpose Programs	11.19
Nuclear Decommissioning	0.38
DWR Bond Charge	3.56
Competition Transition Charges (CTC)	3.85
Energy Cost Recovery Amount	3.50
Taxes and Other	0.20
Total Electric Charges	\$ 134.99

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account number: 123456789-0

Change my mailing address to: _____

City _____ State _____ ZIP code _____

Primary Phone # _____ Primary Email _____

Ways To Pay

- **Online at www.pge.com/waystopay**
- **PG&E's Mobile Bill Pay**
- **Automatic Payment Service:** Sign up to authorize automatic payments sent from your bank account each month.
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, Mastercard or Discover:** Call 1-877-704-8470 at any time. (Our independent service provider charges a fee for each transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 1-800-743-5000. Please bring a copy of your bill with you.



ENERGY STATEMENT

www.pge.com/MyEnergy

2/19/2013

DRAFT

Account No: 1023456789-0

Statement Date: 03/28/2012

Due Date: 04/18/2012

Details of Electric Charges

02/27/2012 - 03/26/2012 (29 billing days)

Service For: 1234 Main Street

Service Agreement ID: 9087654321

Rate Schedule: E1 RB [Rate Description]

02/27/2012 - 02/29/2012

Your Tier Usage

1	2	3	4
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Tier 1 Allowance	35.10 kWh	(3 days x ## kWh/day)		
Tier 1 Usage	35.100000 kWh	@ \$0.12845	\$	4.51
Tier 2 Usage	10.530000 kWh	@ \$0.14602		1.54
Tier 3 Usage	24.570000 kWh	@ \$0.29518		7.26
Tier 4 Usage	4.518100 kWh	@ \$0.33518		1.51

Energy Commission Tax 0.02

03/01/2012 - 03/26/2012

Your Tier Usage

1	2	3	4
---	---	---	---

Tier 1 Allowance	304.20 kWh	(26 days x ## kWh/day)		
Tier 1 Usage	304.200000 kWh	@ \$0.12233	\$	39.07
Tier 2 Usage	91.260000 kWh	@ \$0.13907		13.33
Tier 3 Usage	30.285202 kWh	@ \$0.29385		63.75
Tier 4 Usage	11.276800 kWh	@ \$0.33940		3.83

Energy Commission Tax 0.18

Total Electric Charges

\$134.99

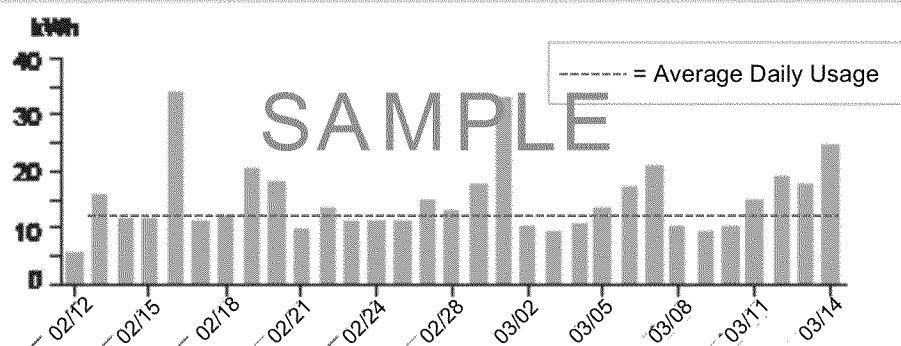
Service Information

Meter #	1098765432
Current Meter Reading	x,xxx
Prior Meter Reading	x,xxx
Total Usage	694.394900 kWh
Baseline Territory	R
Heat Source	Electric
Serial	F
Rotating Outage Block	3P

Additional Messages

[Placeholder for Text]

Electric Usage This Period: 694.394900 kWh, 29 billing days



Visit www.pge.com/myenergy for a detailed bill comparison.



ENERGY STATEMENT

www.pge.com/MyEnergy

DRAFT

Account No: 1023456789-0
Statement Date: 03/28/2012
Due Date: 04/18/2012

Details of Gas Charges

02/28/2012 - 03/27/2012 (29 billing days)

Service For: 1234 Main Street
Service Agreement ID: 9087654322
Rate Schedule: G1 R [Rate Description]

02/28/2012 - 02/29/2012		Your Tier Usage	
		1	2
Tier 1 Allowance	3.70000 Therms	(2 days x ### Therms/day)	
Tier 1 Usage	3.70000 Therms	@ \$1.00161	\$ 3.71
Tier 2 Usage	0.162070 Therms	@ \$1.29785	0.21
Gas PPP Surcharge (\$0.08618/Therm)			0.33
Fresno Recovery Fee			0.04

03/01/2012 - 03/27/2012		Your Tier Usage	
		1	2
Tier 1 Allowance	49.50000 Therms	(27 days x ### Therms/day)	
Tier 1 Usage	49.50000 Therms	@ \$0.87237	\$ 43.57
Tier 2 Usage	2.187930 Therms	@ \$1.16861	2.56
Gas PPP Surcharge (\$0.08400/Therm)			4.50
Fresno Recovery Fee			0.46

Total Gas Charges \$55.38

Service Information

Meter #	1234512345
Current Meter Reading	4,443
Prior Meter Reading	4,388
Difference	55
Multiplier	1.021281
Baseline Territory	R
Total Usage	56.000000 Therms

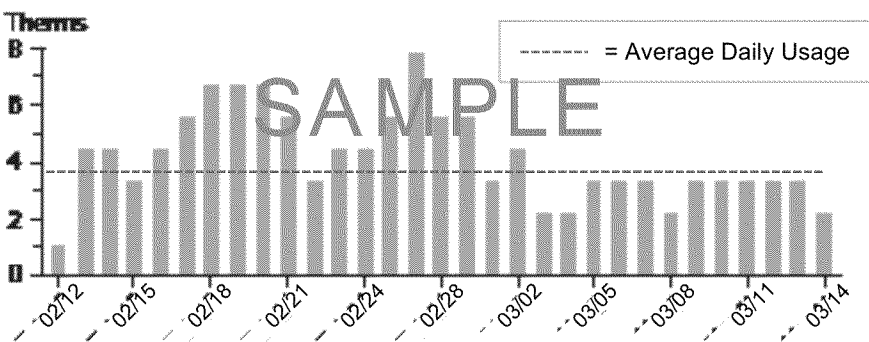
Gas Procurement Cost (\$/Therm)

02/28/2012 - 02/29/2012	\$0.50786
03/01/2012 - 03/27/2012	\$0.37862

Additional Messages

[Placeholder for Text]

Gas Usage This Period: 56.000000 Therms, 29 billing days



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