



# ENERGY STATEMENT

www.pge.com/MyEnergy

# DRAFT

3/5/13

Account No: 1023456789-0  
Statement Date: mm/dd/yyyy  
Due Date: mm/dd/yyyy

## Service For:

Net Energy Metering Customer  
E7 Net Consumer - Charge TU  
1234 Main Street  
Anytown, CA 00000

## Questions about your bill?

Solar Hotline: 1-877-4112, M-F 8-5  
General: 1-800-743-5000  
24 hours per day, 7 days per week  
www.pge.com/MyEnergy

## Local Office Address

705 P Street  
Fresno, CA 93760

## Your Enrolled Programs

Net Energy Metering (NEM)

## Your Account Summary

Amount Due on Previous Statement	\$43.54
Payment(s) Received Since Last Statement	-43.54
	<hr/>
Previous Unpaid Balance	\$0.00
Current Electric Monthly Charges	\$5.96
Current Gas Charges	37.00

**Amount Due by xx/xx/2012 \$42.96**



Savings alert placeholder

## Your Net Energy Metering Account Summary

Total YTD NEM Energy Charges before taxes	\$1,871.42
Less YTD Minimum Charges	- 31.64
Estimated Taxes	2.56
<b>Additional NEM Charges Due at True Up (mm/yy)</b>	<b>\$1,842.34</b>

[text 1] Your YTD minimum charges are deducted from any outstanding charges and will be billed on your true-up statement in addition to any electric monthly charges that month. Please see "Summary of Your True Up Period Charges" for more details.

## Important Messages

For details of charges, taxes and surcharges, daily usage details from your SmartMeter, and additional payment options, you may access your account online at [www.pge.com/MyEnergy](http://www.pge.com/MyEnergy). The California Alternate Rates for Energy (CARE) Program provides a monthly discount on energy bills for income-qualified household. Applying is free, easy and confidential. To see if you qualify, please visit [www.pge.com/care](http://www.pge.com/care) or call 1-866-743-2273.

## Neighborhood payment centers

Did you know it's FREE to pay your PG&E bill at any of our 600 authorized neighborhood payment centers? Payments made by 5 p.m. will post to your PG&E account the same day. Locations and times of operation may be more convenient for your schedule. Call **1-888-743-0011** to find a location near you.

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

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Account Number:  
**1023456789-0**

Due Date:  
**0x/xx/2012**

Total Amount Due:  
**\$42.96**

Amount Enclosed:  
\$

9184.2.9.743 2 SP 0.650



NET ENERGY METERING CUSTOMER  
ANYTOWN, CA 00000  
EXTRA ADDRESS LINE  
EXTRA LINE

PG&E  
BOX 997300  
SACRAMENTO, CA 95899-7300





## Important Phone Numbers – 24 hours per day, 7 days per week

**Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000**  
**TDD/TTY (Speech/Hearing Impaired) 1-800-652-4712**

Servicio al Cliente en Español (Spanish) 1-800-660-6789  
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách hàng Việt (Vietnamese) 1-800-298-8438  
Business Customer Service 1-800-468-4743

### Rules and rates

You may be eligible for a lower rate. Find out about optional rates or view a complete list of rules and rates, visit [www.pge.com](http://www.pge.com) or call 1-800-743-5000.

If you believe there is an error on your bill, email [info@pge.com](mailto:info@pge.com), or call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

### Important definitions

Visit: [www.pge.com/billexplanation](http://www.pge.com/billexplanation) for more definitions.

**Tier 1 (Baseline) allowance:** All residential customers are given a Tier 1 (baseline) allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1 allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for each tier of usage.

Electric Tier	% of Baseline
1	0% - 100%
2	101% - 130%
3	131% - 200%
4	> 200%
Gas Tier	% of Baseline
1	0% - 100%
2	> 100%

**DWR bond charge:** Recovers the cost of bonds issued by the Department of Water Resources (DWR) to purchase power to serve electric customers during the California energy crisis. DWR bond charges are collected on behalf of DWR and do not belong to PG&E.

**DWR power charge:** Included in generation charges for energy provided by the Department of Water Resources. DWR receives \$0.0875/kWh.

**Power Charge Indifference Adjustment (PCIA):** Ensures that customers who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs acquired to serve them prior to their departure, unless otherwise exempt.

### Your Electric Charges Breakdown

Conservation Incentive	\$x.xx
Generation	x.xx
Transmission	x.xx
Distribution	x.xx
Public Purpose Programs	x.xx
Nuclear Decommissioning	x.xx
DWR Bond Charge	x.xx
Competition Transition Charges (CTC)	x.xx
Energy Cost Recovery Amount	x.xx
Taxes and Other	x.xx
<b>Total Electric Charges</b>	<b>\$5.96</b>

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Please do not mark in box.

### Update My Information

Account number: 123456789-0

Change my mailing address to: \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP code \_\_\_\_\_

Add this information

Phone # \_\_\_\_\_ Email \_\_\_\_\_

### Ways To Pay

- **Online at [www.pge.com](http://www.pge.com)**
- **PG&E's Mobile Bill Pay**
- **Automatic Payment Service:** Sign up to authorize automatic payments sent from your bank account each month.
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, Mastercard or Discover:** Call 1-866-735-7742 at any time. (Our independent service provider charges a fee for each transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit [www.pge.com](http://www.pge.com) or call 1-800-743-5000. Please bring a copy of your bill with you.



## Summary of Your True Up Period Charges

Service For: 1234 Main Street  
Service Agreement ID: 9087654321  
Rate Schedule: E7 TB Residential Time-of-Use

### NEM Energy Charges

Bill Period End Date	Net Peak Usage (kWh)	Net Off Peak Usage (kWh)	Total Net Usage (kWh)	Total Net Energy Charges	Estimated Taxes	Total Energy Charges
08/29/11	17	1,283	1,300	\$282.56	\$0.38	\$282.94
09/28/11	-27	1,136	1,109	219.75	0.32	220.07
10/27/11	72	1,174	1,246	285.65	0.36	286.01
11/29/11	85	1,227	1,312	270.8	0.38	271.18
12/28/11	102	1,262	1,364	297.05	0.40	297.45
01/27/12	148	1,315	1,463	325.61	0.42	326.03
02/28/12	-16	1,050	1,034	190.00	0.30	190.30
<b>TOTAL YTD</b>	<b>381</b>	<b>8,447</b>	<b>8,828</b>	<b>\$1,871.42</b>	<b>\$2.56</b>	<b>\$1,873.98</b>

### Electric Minimum Charges

Bill Period End Date	Minimum Charges
08/29/11	\$4.58
09/28/11	4.44
10/27/11	4.29
11/29/11	4.88
12/28/11	4.29
01/27/12	4.43
02/28/12	4.73
<b>TOTAL YTD</b>	<b>\$31.64</b>

### Explanation of Calculations

[text4] The NEM Energy Charges represents the balance for your net usage since the start of your true up period; these charges are calculated each month but are not billed until the end of the true up period. At the end of the true up period, you will be billed for any outstanding NEM Energy Charges minus the YTD Electric Minimum Charges. If your total cumulative energy charges are negative at the end of the true up period, the energy credit is zeroed out and not carried over to your next true up period. If your total net usage is negative at the end of your true up period, you may qualify for Net Surplus Compensation that will be reflected in your true up bill.

[text5] Based on your current NEM charges, the balance due at true up is:

Total YTD NEM Energy Charges before taxes	\$1,871.42
Less YTD Minimum Charges	- 31.64
<u>Estimated Taxes</u>	<u>2.56</u>
<b>Additional NEM Charges Due at True Up</b>	<b>\$1,842.34</b>

Please contact the Solar Customer Service Center at 1-877-4112 for questions about your NEM charges  
Visit [www.pge.com/nembilling](http://www.pge.com/nembilling) for a detailed explanation of NEM billing





# ENERGY STATEMENT

www.pge.com/MyEnergy

# DRAFT

03/5/13

Account No: 1023456789-0  
Statement Date: mm/dd/yyyy  
**Due Date: mm/dd/yyyy**

## Details of Electric Monthly Charges

01/27/2012 - 02/28/2012 (32 billing days)

Service For: 1234 Main Street  
Service Agreement ID: 9087654321  
Rate Schedule: E7 TB Residential Time-of-Use  
Enrolled Programs: Net Energy Metering (NEM)

### 01/27/2012 - 02/28/2012

Meter Charge	32 days @ \$0.03843/day	\$ 1.23
Minimum Charge <sup>1</sup>	32 days @ \$0.14784/day	4.73
{Jurisdiction} Utility Users' Tax (7.500%)		x.xx

**Electric Monthly Charges \$ 5.96**

[Text 7] <sup>1</sup>The minimum daily charge is set by the CPUC approved tariff. Your electric minimum charges for this period are \$4.73 and will be deducted from your energy charges at true up if your annual energy charges exceed the minimum charges

## Service Information

Meter #	1098765432
Net Usage	1,034.000000 kWh
Baseline Territory	T
Heat Source	Electric
Serial	F
Rotating Outage Block	5M

## Additional Messages



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## Details of NEM Energy Charges

01/27/2012 - 02/28/2012 (32 billing days)

Service For: 1234 Main Street  
Service Agreement ID: 9087654321  
Rate Schedule: E7 TB Residential Time-of-Use  
Enrolled Programs: Net Energy Metering (NEM)

## Service Information

Meter # 1098765432  
Net Usage 1034.000000 kWh  
Baseline Territory T  
Heat Source Electric  
Serial F  
Rotating Outage Block 5M

## Additional Messages

### 12/22/2011 - 12/31/2011

Tier 1 Allowance	374.40 kWh (32 days @ 11.7 kWh/day)		
Tier 1 Net Usage			
Peak	-5.793000 kWh @	\$ 0.11093	- \$0.64
Off Peak	380.193000 kWh @	\$ 0.08262	31.41
Tier 2 Net Usage			
Peak	-1.738000 kWh @	\$ 0.12909	- 0.22
Off Peak	114.058000 kWh @	\$ 0.10078	11.49
Tier 3 Net Usage			
Peak	-4.055000 kWh @	\$ 0.27824	- 1.13
Off Peak	266.135000 kWh @	\$ 0.24995	66.52
Tier 4 Net Usage			
Peak	-4.414000 kWh @	\$ 0.31824	- 1.40
Off Peak	289.614000 kWh @	\$ 0.28994	83.97
Energy Commission Tax			0.30
{jurisdiction} Utility Users' Tax (#.###%)			x.xx

## Total NEM Energy Charges

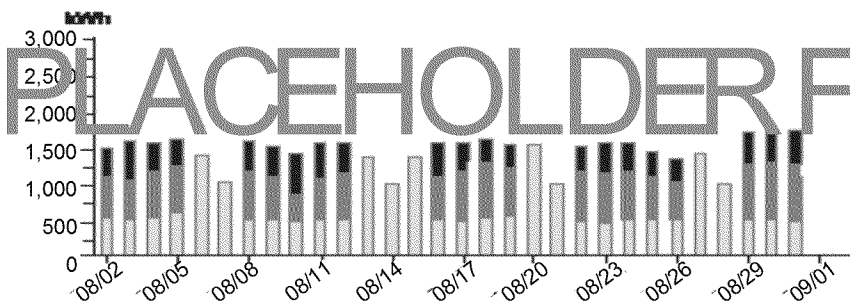
# \$190.30

Your cumulative net energy metering balance will be reconciled on your True-Up Anniversary (04/2012).

## Average Daily Usage (kWh/day)

Last Year	Last Period	Current Period
106.90	105.60	104.30

## Electric Usage This Period: 1,059.xxxxxx kWh, 32 billing days



	Usage	Energy Charges
Peak <sup>1</sup>	10.91%	\$4.11
Part Peak <sup>2</sup>	17.57%	\$36.00
Off Peak <sup>3</sup>	75.57%	\$147.57

<sup>1</sup>Peak: 1:00 pm - 7:00 pm (M-F, May 1 - Oct 31)  
<sup>2</sup>Part Peak: 10:00 am - 1:00 pm, 7:00 pm - 9:00 pm (M - F, May 1 - Oct 31), plus 5:00 pm - 8:00 pm (Sat and Sun); 5:00 pm - 8:00 pm (M-F, Nov 1- Apr 30)  
<sup>3</sup>Off Peak: All other times including Holidays



Visit [www.pge.com/nembilling](http://www.pge.com/nembilling) for a detailed explanation of NEM billing



## Details of Gas Charges

12/22/2011 - 01/24/2012 (33 billing days)

Service For: 1234 Main Street  
Service Agreement ID: 9087654321  
Rate Schedule: G1 T Standard Service-Residential

12/22/2011 - 12/31/2011

Your Tier Usage 1 2

Tier 1 Allowance	19.320000 Therms	
Tier 1 Usage	19.320000 Therms @ \$1.04579	\$ 20.20
Tier 2 Usage	8.250000 Therms @ \$1.33401	11.01
Gas PPP Surcharge (\$ 0.08400/Therm)		2.32
Oakland Utility Users' Tax (7.500%)		

01/01/2012 - 01/24/2012

Your Tier Usage 1 2

Tier 1 Allowance	1.790000 Therms	
Tier 1 Usage	1.020000 Therms @ \$0.95374	\$ 0.97
Gas PPP Surcharge (\$0.08400/Therm)		0.09
Oakland Utility Users' Tax (7.500%)		0.07

**Total Gas Charges \$37.00**

## Service Information

Meter #	1234512345
Current Meter Reading	2,929
Prior Meter Reading	2,901
Difference	28
Multiplier	1.028703
Total Usage	29.xxxxxx Therms
Serial	F

## Gas Procurement Costs (\$/Therm)

12/22/2011 - 12/31/2011	\$0.56543
01/01/2012 - 01/24/2012	\$0.49193

## Additional Messages

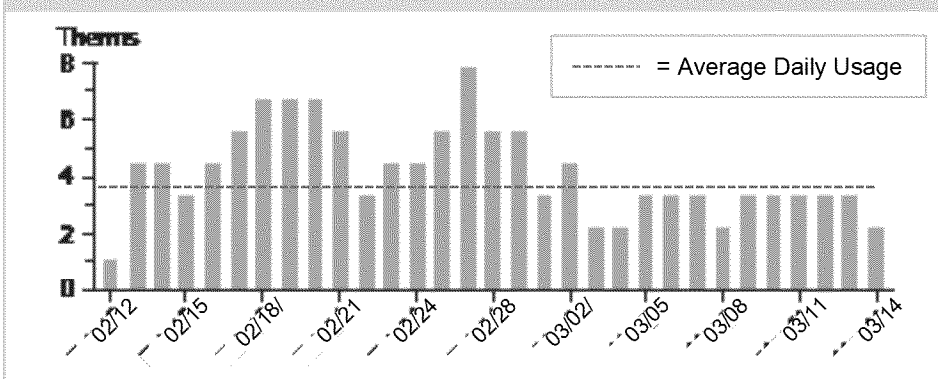
[Placeholder for Text]

SAMPLE - NO CHANGE FROM BILL REDESIGN

## Average Daily Usage (Therms/day)

Last Year	Last Period	Current Period
7.3	7.5	7.3

## Gas Usage This Period: 29.xxxxxx Therms, 33 billing days



Visit [www.pge.com/myenergy](http://www.pge.com/myenergy) for a detailed bill comparison.