

From: Hagan, Jack (Brigadier General – CA)
Sent: 4/10/2013 4:13:52 AM
To: Doll, Laura (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=LRDD)
Cc: Yura, Jane (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=JKY1);
Malashenko, Elizaveta I. (elizaveta.malashenko@cpuc.ca.gov)
Bcc:
Subject: RE: Panel 3, the Regulatory panel

I good with these questions. More simply put is, "What does the Industry want from the Commission and what does the Commission want from industry?"

For Panel 1

- What is climate?
- What is corporate culture?
- How does Climate and Culture effect safety in an organization?
- Who sets the climate and culture in the organization?
- Who is the "real" Safety Officer in an organization?
- How does a two track investigation system work? One investigation is only about safety and is privileged information that is walled off from the punitive investigation.

That is enough for starters.

Brigadier General (CA) Emory J. Hagan, III

Director

Safety and Enforcement Division

California Public Utilities Commission

505 Van Ness Avenue

San Francisco, CA 94102

(916) 267-7201 Mobile

ejh@cpuc.ca.gov

"No one dies on my watch!"

"No better friend - no worse enemy!"

Effective 1 Jan 2013, Consumer Protection and Safety Division (PCSD) will become the "Safety and Enforcement Division" (SED)

From: Doll, Laura [LRDD@pge.com]
Sent: Monday, April 08, 2013 19:56
To: Hagan, Jack (Brigadier General – CA)
Cc: Malashenko, Elizaveta I.; Yura, Jane
Subject: Panel 3, the Regulatory panel

General

We need to get more detailed and specific in our guidance to the panelists.

Here are some general questions we had put together for Panel 3. We'd like your reaction to them.

Panel 3: Leading Safety – What Does Regulatory Leadership Look Like? (10:15 – 12:00 Wednesday)

Moderator: Paul Clanon, Executive Director, CA PUC

Commissioner Mike Florio, CA PUC

Commissioner Paul J. Roberti, Rhode Island PUC

Chris Johns, President, PG&E

Dennis Arriola, President & COO, So Cal Gas

Panel concept: Bring together two regulators and two utility company presidents for a discussion about safety leadership and what each would like to see in the other.

- From your perspective, what constitutes “safe enough” as it relates to the public safety performance of a gas utility? Is this an abstract or an empirical objective?
- How specifically can the Commission and the utilities improve their working relationships in the interest of public safety for gas operations in California?
- Is public safety really a shared responsibility for both the regulated companies and the regulators? If so, what is the appropriate balance between the parties for this shared responsibility to the public?
- How can the companies do a better job of meeting regulator needs? What are the largest barriers to that success?
- How can regulators do a better job of defining what will be needed from the utilities with a common objective of improving productivity and reporting?

More later on the other two panels, but please give me your reaction to this general approach. Of course we’ll work with Paul to incorporate his ideas as moderator as well. I wanted to start with you.

Thanks!

Laura

PG&E is committed to protecting our customers' privacy.
To learn more, please visit <http://www.pge.com/about/company/privacy/customer/>