

From: Martin, Laura A.
Sent: 4/29/2013 6:14:24 PM
To: Jacobson, Erik B (RegRel) (/O=PG&E/OU=Corporate/cn=Recipients/cn=EBJ1)
Cc: Lafrenz, Donald J. (donald.lafrenz@cpuc.ca.gov)
Bcc:
Subject: RE: NMDL Letters

Yes, I'm trying to verify that refunds were given. I did receive a call that a couple people alleged they did not receive checks. Without indicating specific names, can you please contact the 3rd party vendor to obtain copies of some of the actual letters? I think this will suffice. Thanks.

Sent from my iPhone

On Apr 29, 2013, at 5:29 PM, "Jacobson, Erik B (RegRel)" <EBJ1@pge.com> wrote:

Laura,

Is your main goal to verify that the customers got their checks? Has someone complained about not getting a check?

I could ask internally to get copies of checks that went out. Would that help? I understand that a 3rd party vendor was used to send out the letters and checks. So we may need to follow-up with that vendor to get copies of the letters actually generated.

Erik

From: Martin, Laura A. [<mailto:laura.martin@cpuc.ca.gov>]
Sent: Monday, April 29, 2013 3:47 PM
To: Jacobson, Erik B (RegRel)
Cc: Lafrenz, Donald J.
Subject: RE: NMDL Letters

Thanks Erik but the letters embedded in your attached document are the draft letters we approved and not the actual ones that PG&E sent. Since I did not realize there were approximately 6000 refund letters sent, it would be overly burdensome to ask PG&E to send copies of all of them. Instead, can you please forward me copies of the final letters sent for about 10-15 customers on the refund list? Thank you.

Laura

From: Jacobson, Erik B (RegRel) [<mailto:EBJ1@pge.com>]
Sent: Friday, April 26, 2013 2:56 PM
To: Martin, Laura A.
Cc: Lafrenz, Donald J.
Subject: RE: NMDL Letters

Laura,

The final letters that were sent are embedded in the attached talking points document. Please let me know if you need any additional information.

Best regards,

Erik

415-973-4464

From: Martin, Laura A. [<mailto:laura.martin@cpuc.ca.gov>]
Sent: Wednesday, April 17, 2013 1:40 PM
To: Jacobson, Erik B (RegRel)
Cc: Lafrenz, Donald J.
Subject: NMDL Letters

Eric,

On December 14, 2010, Don Lafrenz (on behalf of the Energy Division) advised

that the attached draft letters be finalized and distributed. Can you please provide copies of the actual letters that were sent to all customers who were owed a refund? Thank you.

Laura Martin

(415) 703-2149

From: Jacobson, Erik B (RegRel) [<mailto:EBJ1@pge.com>]
Sent: Monday, December 13, 2010 10:37 AM
To: Lafrenz, Donald J.
Subject: NMDL Letters

Hi Don,

It's been a long time since we have talked. I hope you are doing well.

PG&E has drafted the attached letters for Energy Division's review pursuant to Ordering Paragraph 4 of D.10-11-011 which states: "Pacific Gas and Electric Company (PG&E) must promptly send a letter to New Municipal Departing Load customers served by the Modesto Irrigation District and the Merced Irrigation District informing them of the termination of PG&E's billing and collections obligations to New Municipal Departing Load customers served by the Districts. PG&E must provide a draft of the letter to the Director of the Commission's Energy Division for review and approval prior to distribution."

Could you please let me know if you have any suggested changes to these draft letters? Is there anyone else in Energy Division who we should send these letters to for review to comply with this order?

Thanks for your help.

Best regards,

Erik

<<NMDL Refund Letter Draft 12_13_10.doc>> <<NMDL no- Refund Letter Draft 12_13_10.doc>>

Erik Jacobson

Director, Regulatory Relations

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