

From: Tan, Lee-Whei

Sent: 4/19/2013 11:38:27 AM

Tarasova, Catherine (/O=PG&E/OU=Corporate/cn=Recipients/cn=yxt537641601);
Bartman, Emily (/O=PG&E/OU=Corporate/cn=Recipients/cn=E1B4); nes@a-
klaw.com (nes@a-klaw.com); blaising@braunlegal.com (blaising@braunlegal.com);
enriqueg@greenlining.org (enriqueg@greenlining.org); jcorralej@lbcgla.org
(jcorralej@lbcgla.org); JPacheco@SempraUtilities.com
(JPacheco@SempraUtilities.com); sachu.constantine@energycenter.org
(sachu.constantine@energycenter.org); steve@schiller.com (steve@schiller.com);
rsalter@edf.org (rsalter@edf.org); faith.mabuhayalliance@gmail.com
(faith.mabuhayalliance@gmail.com); hayley@turn.org (hayley@turn.org);
jarmstrong@goodinmacbride.com (jarmstrong@goodinmacbride.com);
douglass@energyattorney.com (douglass@energyattorney.com);
Erin.Grizard@BloomEnergy.com (Erin.Grizard@BloomEnergy.com);
To: nquan@gswater.com (nquan@gswater.com); VidhyaPrabhakaran@dwt.com
(VidhyaPrabhakaran@dwt.com); gloria.ing@sce.com (gloria.ing@sce.com);
Heiden, Gregory (gregory.heiden@cpuc.ca.gov); APak@SempraUtilities.com
(APak@SempraUtilities.com); SRahon@SempraUtilities.com
(SRahon@SempraUtilities.com); akbar.jazayeri@sce.com
(akbar.jazayeri@sce.com); bruce.reed@sce.com (bruce.reed@sce.com);
michael@sandiegocan.org (michael@sandiegocan.org);
JMauldin@adamsbroadwell.com (JMauldin@adamsbroadwell.com);
scarter@nrdc.org (scarter@nrdc.org); Cherry, Brian K
(/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BKC7);
RegRelCPUCCases
(/O=PG&E/OU=Corporate/cn=Recipients/cn=RegRelCPUCCases);
kmills@cfbf.com (kmills@cfbf.com); ssmyers@att.net (ssmyers@att.net);
mokeefe@efficiencycouncil.org (mokeefe@efficiencycouncil.org);
brbarkovich@earthlink.net (brbarkovich@earthlink.net);
sephra.ninow@energycenter.org (sephra.ninow@energycenter.org);
kelly@votesolar.org (kelly@votesolar.org); lwisland@ucsusa.org
(lwisland@ucsusa.org); andykatz@sonic.net (andykatz@sonic.net);
spauker@wsgr.com (spauker@wsgr.com); Diane.Fellman@nrgenergy.com
(Diane.Fellman@nrgenergy.com); ek@a-klaw.com (ek@a-klaw.com);
StephanieC@greenlining.org (StephanieC@greenlining.org);
blake@consumercal.org (blake@consumercal.org); service@cforat.org
(service@cforat.org); Eric@CoalitionofEnergyUsers.org
(Eric@CoalitionofEnergyUsers.org); Joelle.Steward@PacifiCorp.com
(Joelle.Steward@PacifiCorp.com); Nick.Pappas@asm.ca.gov
(Nick.Pappas@asm.ca.gov); carlierfrancois@yahoo.fr (carlierfrancois@yahoo.fr);
sarah.wallace@pacificorp.com (sarah.wallace@pacificorp.com);
charlie.buck@energycenter.org (charlie.buck@energycenter.org);
Bob.Dodds@liberty-energy.com (Bob.Dodds@liberty-energy.com);
jack.clark@energycenter.org (jack.clark@energycenter.org);
susannah@votesolar.org (susannah@votesolar.org);

timothy.treadwell@energycenter.org (timothy.treadwell@energycenter.org);
jkeyes@kfwlaw.com (jkeyes@kfwlaw.com); oliviapara@dwt.com
(oliviapara@dwt.com); Ekelly@MarinEnergy.com (Ekelly@MarinEnergy.com);
b.bordiine@d-e-c-a.org (b.bordiine@d-e-c-a.org); erin@falquier.com
(erin@falquier.com); asmart@svlg.org (asmart@svlg.org); Haertle, Steve
(/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=SRH1); Singh, Amrit P
(/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=APS5);
lmh@eslawfirm.com (lmh@eslawfirm.com); joyw@mid.org (joyw@mid.org);
bill@jbsenergy.com (bill@jbsenergy.com); marcel@turn.org (marcel@turn.org);
filings@a-klaw.com (filings@a-klaw.com); jweil@aglet.org (jweil@aglet.org);
mtierney-lloyd@enernoc.com (mtierney-lloyd@enernoc.com); cem@newsdata.com
(cem@newsdata.com); liddell@energyattorney.com (liddell@energyattorney.com);
case.admin@sce.com (case.admin@sce.com); mrw@mrwassoc.com
(mrw@mrwassoc.com); Warner, Christopher (Law)
(/O=PG&E/OU=Corporate/cn=Recipients/cn=CJW5);
DWTCPUCDOCKETS@dwt.com (DWTCPUCDOCKETS@dwt.com);
mdjoseph@adamsbroadwell.com (mdjoseph@adamsbroadwell.com); Khamou,
Karen (/O=PG&E/OU=Corporate/cn=Recipients/cn=K1K3);
sue.mara@RTOadvisors.com (sue.mara@RTOadvisors.com); matthew@turn.org
(matthew@turn.org); tomb@crossborderenergy.com
(tomb@crossborderenergy.com); lindaf@mid.org (lindaf@mid.org);
kdw@woodruff-expert-services.com (kdw@woodruff-expert-services.com);
sean.beatty@genon.com (sean.beatty@genon.com); danielle@ceert.org
(danielle@ceert.org); brian.theaker@nrenergy.com
(brian.theaker@nrenergy.com); sswaroop@naacoalition.org
(sswaroop@naacoalition.org); dmarcus2@sbcglobal.net (dmarcus2@sbcglobal.net);
RobertGnaizda@gmail.com (RobertGnaizda@gmail.com); david@ceert.org
(david@ceert.org); jleslie@mckennalong.com (jleslie@mckennalong.com);
matt.vespa@SierraClub.org (matt.vespa@SierraClub.org);
dan.delurey@drsgcoalition.org (dan.delurey@drsgcoalition.org);
wwright@sunrunhome.com (wwright@sunrunhome.com); gayatri@jbsenergy.com
(gayatri@jbsenergy.com); jimin@mid.org (jimin@mid.org); jeannetteo@moval.org
(jeannetteo@moval.org); steve@bakerstreetpublishing.com
(steve@bakerstreetpublishing.com); russell.garwacki@sce.com
(russell.garwacki@sce.com); chris_king@siemens.com (chris_king@siemens.com);
paul.pietsch@drsgcoalition.org (paul.pietsch@drsgcoalition.org);
fadia.khoury@sce.com (fadia.khoury@sce.com); jfine@edf.org (jfine@edf.org);
rick@votesolar.org (rick@votesolar.org); samholmberg@fscgroup.com
(samholmberg@fscgroup.com); nicole@braunlegal.com (nicole@braunlegal.com);
holly@SunrunHome.com (holly@SunrunHome.com); nbrockway@aol.com
(nbrockway@aol.com); michaelperry@fscgroup.com
(michaelperry@fscgroup.com); jwiedman@kfwlaw.com (jwiedman@kfwlaw.com);
siobhan.foley@energycenter.org (siobhan.foley@energycenter.org);
sdalal@sfwater.org (sdalal@sfwater.org); terry.clapham@energycenter.org
(terry.clapham@energycenter.org); allenmcw@comcast.net
(allenmcw@comcast.net); ed@temix.com (ed@temix.com);

michaelsullivan@fscgroup.com (michaelsullivan@fscgroup.com);
kerry.hattevik@nee.com (kerry.hattevik@nee.com);
Rachel@ConsciousVenturesGroup.com (Rachel@ConsciousVenturesGroup.com);
Bustamante, Claudia (/O=PG&E/OU=Corporate/cn=Recipients/cn=C4BO);
JWaen@MarinEnergy.com (JWaen@MarinEnergy.com); joshbode@fscgroup.com
(joshbode@fscgroup.com); tcahill@SEMPRAUTILITIES.COM
(tcahill@SEMPRAUTILITIES.COM); eric.wright@bves.com
(eric.wright@bves.com); kkiener@solarelectricpower.org
(kkiener@solarelectricpower.org); stephengeorge@fscgroup.com
(stephengeorge@fscgroup.com); Villarreal, Christopher
(christopher.villarreal@cpuc.ca.gov); Tran, Ava N. (ava.tran@cpuc.ca.gov);
Fortune, Hazlyn (hazlyn.fortune@cpuc.ca.gov); Lee, Rebecca Tsai-Wei
(rebecca.lee@cpuc.ca.gov); Danforth, Christopher
(christopher.danforth@cpuc.ca.gov); atrowbridge@daycartermurphy.com
(atrowbridge@daycartermurphy.com); rvn@a-klaw.com (rvn@a-klaw.com);
Murtishaw, Scott (scott.murtishaw@cpuc.ca.gov); Zafar, Marzia
(marzia.zafar@cpuc.ca.gov); cathie.allen@pacificorp.com
(cathie.allen@pacificorp.com); O'Donnell, Arthur J.
(Arthur.O'Donnell@cpuc.ca.gov); Willis, Dan (Dan.Willis@cpuc.ca.gov); Watts-
Zagha, Karen Camille (KarenCamille.Watts-Zagha@cpuc.ca.gov); Petlin, Gabriel
(gabriel.petlin@cpuc.ca.gov); Zhang, Zhen (Zhen.Zhang@cpuc.ca.gov);
patrick.saxton@energy.ca.gov (patrick.saxton@energy.ca.gov); Kito, Michele
(michele.kito@cpuc.ca.gov); McKinney, Jeanne (jeanne.mckinney@cpuc.ca.gov);
Levin, Robert (robert.levin@cpuc.ca.gov); sbirmingham@seia.org
(sbirmingham@seia.org); Khoury, Dexter (dexter.khoury@cpuc.ca.gov);
cpuc@libertyutilities.com (cpuc@libertyutilities.com); Sullivan, Timothy J.
(timothy.sullivan@cpuc.ca.gov); Wingate, Barbara A
(/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BAWB); Torres, Elise
(elise.torres@cpuc.ca.gov); Steve Westberg (swestberg@hinerpartners.com)
(swestberg@hinerpartners.com) (swestberg@hinerpartners.com); Luke Thelen
(lthelen@hinerpartners.com) (lthelen@hinerpartners.com); 'bneenan@epri.com'
(bneenan@epri.com) (bneenan@epri.com); Fang, Cyndee
(cfang@semprautilities.com) (cfang@semprautilities.com);
Yolanda.Lewis@BlackEconomicCouncil.org
(Yolanda.Lewis@BlackEconomicCouncil.org); Loosbrock, Jamie
(jloosbrock@semprautilities.com); Ramirez, Andre (andre.ramirez@sce.com);
Yunker, Chris (cyunker@semprautilities.com); Walker, Lori
(lori.a.walker@sce.com)

Cc:

Bcc:

Subject: RE: RROIR Customer Survey - Key Findings Follow Up Webinar - Please Review
Docs Attached

Emily,

Attached are some general questions from DRA about the RROIR Customer Survey Key Finding

Presentation package.

Lee-Whei