

From: Marcel Hawiger

Sent: 4/4/2013 10:30:03 AM

Tarasova, Catherine (/O=PG&E/OU=Corporate/cn=Recipients/cn=yxt537641601); nes@a-klaw.com (nes@a-klaw.com); douglass@energyattorney.com (douglass@energyattorney.com); blaising@braunlegal.com (blaising@braunlegal.com); nquan@gswater.com (nquan@gswater.com); gloria.ing@sce.com (gloria.ing@sce.com); enriqueg@greenlining.org (enriqueg@greenlining.org); jcorralej@lbcgla.org (jcorralej@lbcgla.org); JPacheco@SempraUtilities.com (JPacheco@SempraUtilities.com); APak@SempraUtilities.com (APak@SempraUtilities.com); SRahon@SempraUtilities.com (SRahon@SempraUtilities.com); akbar.jazayeri@sce.com (akbar.jazayeri@sce.com); bruce.reed@sce.com (bruce.reed@sce.com); michael@sandiegocan.org (michael@sandiegocan.org);  
To: sachu.constantine@energycenter.org (sachu.constantine@energycenter.org); steve@schiller.com (steve@schiller.com); rsalter@edf.org (rsalter@edf.org); Cherry, Brian K (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BKC7); faith.mabuhayalliance@gmail.com (faith.mabuhayalliance@gmail.com); RegRelCPUCCases (/O=PG&E/OU=Corporate/cn=Recipients/cn=RegRelCPUCCases); kmills@cfbf.com (kmills@cfbf.com); ssmyers@att.net (ssmyers@att.net); brbarkovich@earthlink.net (brbarkovich@earthlink.net); hayley@turn.org (hayley@turn.org); jarmstrong@goodinmacbride.com (jarmstrong@goodinmacbride.com); kelly@votesolar.org (kelly@votesolar.org); lwisland@ucsusa.org (lwisland@ucsusa.org); andykatz@sonic.net (andykatz@sonic.net); Erin.Grizard@BloomEnergy.com (Erin.Grizard@BloomEnergy.com); Diane.Fellman@nrgenergy.com (Diane.Fellman@nrgenergy.com); ek@a-klaw.com (ek@a-klaw.com); VidhyaPrabhakaran@dwt.com (VidhyaPrabhakaran@dwt.com); blake@consumercal.org (blake@consumercal.org); service@cforat.org (service@cforat.org); gxh@cpuc.ca.gov (gxh@cpuc.ca.gov); JMauldin@adamsbroadwell.com (JMauldin@adamsbroadwell.com); scarter@nrdc.org (scarter@nrdc.org); Eric@CoalitionofEnergyUsers.org (Eric@CoalitionofEnergyUsers.org); Joelle.Steward@PacifiCorp.com (Joelle.Steward@PacifiCorp.com); carlierfrancois@yahoo.fr (carlierfrancois@yahoo.fr); sarah.wallace@pacificorp.com (sarah.wallace@pacificorp.com); charlie.buck@energycenter.org (charlie.buck@energycenter.org); Bob.Dodds@liberty-energy.com (Bob.Dodds@liberty-energy.com); jack.clark@energycenter.org (jack.clark@energycenter.org); jkeyes@kfvlaw.com (jkeyes@kfvlaw.com); Ekelly@MarinEnergy.com (Ekelly@MarinEnergy.com); b.bordiine@d-e-c-a.org (b.bordiine@d-e-c-a.org); erin@falquier.com (erin@falquier.com); asmart@svlg.org (asmart@svlg.org); Haertle, Steve (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=SRH1); Singh, Amrit P (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=APS5); joyw@mid.org (joyw@mid.org); bill@jbsenergy.com (bill@jbsenergy.com);

mokeefe@efficiencycouncil.org (mokeefe@efficiencycouncil.org); filings@a-klaw.com (filings@a-klaw.com); jweil@aglet.org (jweil@aglet.org); sephra.ninow@energycenter.org (sephra.ninow@energycenter.org); mtierney-lloyd@enernoc.com (mtierney-lloyd@enernoc.com); cem@newsdata.com (cem@newsdata.com); liddell@energyattorney.com (liddell@energyattorney.com); case.admin@sce.com (case.admin@sce.com); mrw@mrwassoc.com (mrw@mrwassoc.com); Warner, Christopher (Law) (/O=PG&E/OU=Corporate/cn=Recipients/cn=CJW5); DWTCPUCDOCKETS@dwt.com (DWTCPUCDOCKETS@dwt.com); mdjoseph@adamsbroadwell.com (mdjoseph@adamsbroadwell.com); Khamou, Karen (/O=PG&E/OU=Corporate/cn=Recipients/cn=K1K3); sue.mara@RTOadvisors.com (sue.mara@RTOadvisors.com); matthew@turn.org (matthew@turn.org); tomb@crossborderenergy.com (tomb@crossborderenergy.com); spauker@wsgr.com (spauker@wsgr.com); lindaf@mid.org (lindaf@mid.org); StephanieC@greenlining.org (StephanieC@greenlining.org); sean.beatty@genon.com (sean.beatty@genon.com); sswaroop@naacoalition.org (sswaroop@naacoalition.org); dmarcus2@sbcglobal.net (dmarcus2@sbcglobal.net); RobertGnaizda@gmail.com (RobertGnaizda@gmail.com); jleslie@mckennalong.com (jleslie@mckennalong.com); matt.vespa@SierraClub.org (matt.vespa@SierraClub.org); dan.delurey@drsgcoalition.org (dan.delurey@drsgcoalition.org); wwright@sunrunhome.com (wwright@sunrunhome.com); gayatri@jbsenergy.com (gayatri@jbsenergy.com); jimmin@mid.org (jimmin@mid.org); jeannetteo@moval.org (jeannetteo@moval.org); steve@bakerstreetpublishing.com (steve@bakerstreetpublishing.com); russell.garwacki@sce.com (russell.garwacki@sce.com); chris\_king@siemens.com (chris\_king@siemens.com); paul.pietsch@drsgcoalition.org (paul.pietsch@drsgcoalition.org); fadia.khoury@sce.com (fadia.khoury@sce.com); jfine@edf.org (jfine@edf.org); rick@votesolar.org (rick@votesolar.org); Nick.Pappas@asm.ca.gov (Nick.Pappas@asm.ca.gov); samholmberg@fscgroup.com (samholmberg@fscgroup.com); holly@SunrunHome.com (holly@SunrunHome.com); nbrockway@aol.com (nbrockway@aol.com); michaelperry@fscgroup.com (michaelperry@fscgroup.com); jwiedman@kfwlaw.com (jwiedman@kfwlaw.com); siobhan.foley@energycenter.org (siobhan.foley@energycenter.org); sdalal@sfwater.org (sdalal@sfwater.org); susannah@votesolar.org (susannah@votesolar.org); terry.clapham@energycenter.org (terry.clapham@energycenter.org); allenmcw@comcast.net (allenmcw@comcast.net); timothy.treadwell@energycenter.org (timothy.treadwell@energycenter.org); ed@temix.com (ed@temix.com); michaelsullivan@fscgroup.com (michaelsullivan@fscgroup.com); kerry.hattevik@nee.com (kerry.hattevik@nee.com); oliviapara@dwt.com (oliviapara@dwt.com); Bustamante, Claudia (/O=PG&E/OU=Corporate/cn=Recipients/cn=C4BO); JWaen@MarinEnergy.com (JWaen@MarinEnergy.com); joshbode@fscgroup.com (joshbode@fscgroup.com); tcahill@SEMPRAUTILITIES.COM (tcahill@SEMPRAUTILITIES.COM);

eric.wright@bves.com (eric.wright@bves.com); kkiener@solarelectricpower.org (kkiener@solarelectricpower.org); stephengeorge@fscgroup.com (stephengeorge@fscgroup.com); lmh@eslawfirm.com (lmh@eslawfirm.com); atrowbridge@daycartermurphy.com (atrowbridge@daycartermurphy.com); kdw@woodruff-expert-services.com (kdw@woodruff-expert-services.com); danielle@ceert.org (danielle@ceert.org); rvn@a-klaw.com (rvn@a-klaw.com); brian.theaker@nrgenergy.com (brian.theaker@nrgenergy.com); david@ceert.org (david@ceert.org); crv@cpuc.ca.gov (crv@cpuc.ca.gov); ctd@cpuc.ca.gov (ctd@cpuc.ca.gov); rl4@cpuc.ca.gov (rl4@cpuc.ca.gov); SGM@cpuc.ca.gov (SGM@cpuc.ca.gov); lwt@cpuc.ca.gov (lwt@cpuc.ca.gov); bsl@cpuc.ca.gov (bsl@cpuc.ca.gov); zaf@cpuc.ca.gov (zaf@cpuc.ca.gov); ao1@cpuc.ca.gov (ao1@cpuc.ca.gov); cathie.allen@pacificorp.com (cathie.allen@pacificorp.com); nicole@braunlegal.com (nicole@braunlegal.com); patrick.saxton@energy.ca.gov (patrick.saxton@energy.ca.gov); sbirmingham@seia.org (sbirmingham@seia.org); et3@cpuc.ca.gov (et3@cpuc.ca.gov); cpuc@libertyutilities.com (cpuc@libertyutilities.com); wtr@cpuc.ca.gov (wtr@cpuc.ca.gov); mk1@cpuc.ca.gov (mk1@cpuc.ca.gov); kwz@cpuc.ca.gov (kwz@cpuc.ca.gov); atr@cpuc.ca.gov (atr@cpuc.ca.gov); Rachel@ConsciousVenturesGroup.com (Rachel@ConsciousVenturesGroup.com); zz1@cpuc.ca.gov (zz1@cpuc.ca.gov); tjs@cpuc.ca.gov (tjs@cpuc.ca.gov); hcf@cpuc.ca.gov (hcf@cpuc.ca.gov); dw1@cpuc.ca.gov (dw1@cpuc.ca.gov); jmo@cpuc.ca.gov (jmo@cpuc.ca.gov); gp1@cpuc.ca.gov (gp1@cpuc.ca.gov); Yolanda.Lewis@BlackEconomicCouncil.org (Yolanda.Lewis@BlackEconomicCouncil.org)

Cc: Zelmar, Karen (/O=PG&E/OU=Corporate/cn=Recipients/cn=KJZ1); Keane, Dennis (/O=PG&E/OU=Corporate/cn=Recipients/cn=DMK5); Bartman, Emily (/O=PG&E/OU=Corporate/cn=Recipients/cn=E1B4); Dhar, Amitava (/O=PG&E/OU=Corporate/cn=Recipients/cn=A1D4); Weidemann, Mareijke (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=M2W8); Hughes, John (Reg Rel) (/O=PG&E/OU=Corporate/cn=Recipients/cn=J8HS); Samson, Renee (/O=PG&E/OU=Corporate/cn=Recipients/cn=r5sz); Andre.Ramirez@sce.com (Andre.Ramirez@sce.com); York, Jamie K (JYork@semprautilities.com) (JYork@semprautilities.com)

Bcc:

Subject: Re: RROIR: Customer Survey Key Finding

TURN is available either of these times.

Marcel Hawiger  
THE UTILITY REFORM NETWORK  
115 Sansome Street, Suite 900  
San Francisco, CA 94104  
(415) 929-8876 ex. 311  
(510) 684-1301 (cell)

From: "Tarasova, Catherine" <yxt5@pge.com>

**Date:** Tuesday, April 2, 2013 4:10 PM

**To:** "enriqueg@greenlining.org" <enriqueg@greenlining.org>, "nes@a-klaw.com" <nes@a-klaw.com>, "sachu.constantine@energycenter.org" <sachu.constantine@energycenter.org>, "blaising@braunlegal.com" <blaising@braunlegal.com>, "Steve@schiller.com" <Steve@schiller.com>, "rsalter@edf.org" <rsalter@edf.org>, "jpacheco@semprautilities.com" <jpacheco@semprautilities.com>, "JCorralejo@LBCgla.org" <JCorralejo@LBCgla.org>, "douglass@energyattorney.com" <douglass@energyattorney.com>, "akbar.jazayeri@sce.com" <akbar.jazayeri@sce.com>, "gloria.ing@sce.com" <gloria.ing@sce.com>, "bruce.reed@sce.com" <bruce.reed@sce.com>, "nquan@gswater.com" <nquan@gswater.com>, "APak@SempraUtilities.com" <APak@semprautilities.com>, "michael@sandiegocan.org" <michael@sandiegocan.org>, "SRahon@SempraUtilities.com" <SRahon@semprautilities.com>, "Faith.MabuhayAlliance@gmail.com" <Faith.MabuhayAlliance@gmail.com>, "jmauldin@adamsbroadwell.com" <jmauldin@adamsbroadwell.com>, "Erin.Grizard@BloomEnergy.com" <Erin.Grizard@BloomEnergy.com>, "gXH@cpuc.ca.gov" <gXH@cpuc.ca.gov>, Hayley Goodson <hayley@turn.org>, Sheryl Carter <scarter@nrdc.org>, "jarmstrong@goodinmacbride.com" <jarmstrong@goodinmacbride.com>, "VidhyaPrabhakaran@dwt.com" <VidhyaPrabhakaran@dwt.com>, "ssmyers@att.net" <ssmyers@att.net>, "Cherry, Brian K" <BKC7@pge.com>, "jkeyes@kfwlaw.com" <jkeyes@kfwlaw.com>, "service@cforat.org" <service@cforat.org>, "andykatz@sonic.net" <andykatz@sonic.net>, Laura Wisland <LWisland@ucsusa.org>, "Ekelly@MarinEnergy.com" <Ekelly@MarinEnergy.com>, "b.bordiine@d-e-c-a.org" <b.bordiine@d-e-c-a.org>, "asmart@svlg.org" <asmart@svlg.org>, "kelly@votesolar.org" <kelly@votesolar.org>, "Eric@CoalitionofEnergyUsers.org" <Eric@CoalitionofEnergyUsers.org>, "blake@consumercal.org" <blake@consumercal.org>, "kmills@cbbf.com" <kmills@cbbf.com>, "Bob.Dodds@liberty-energy.com" <Bob.Dodds@liberty-energy.com>, "sarah.wallace@pacificorp.com" <sarah.wallace@pacificorp.com>, "brbarkovich@earthlink.net" <brbarkovich@earthlink.net>, RegRelCPUCCases <RegRelCPUCCases@pge.com>, "charlie.buck@energycenter.org" <charlie.buck@energycenter.org>, "Diane.Fellman@nrgenergy.com" <Diane.Fellman@nrgenergy.com>, "erin@falquier.com" <erin@falquier.com>, "ek@a-klaw.com" <ek@a-klaw.com>, "carlierfrancois@yahoo.fr" <carlierfrancois@yahoo.fr>, "jack.clark@energycenter.org" <jack.clark@energycenter.org>, "Joelle.Steward@PacifiCorp.com" <Joelle.Steward@pacificorp.com>, "mokeefe@efficiencycouncil.org" <mokeefe@efficiencycouncil.org>, "Nick.Pappas@asm.ca.gov" <Nick.Pappas@asm.ca.gov>, "oliviapara@dwt.com" <oliviapara@dwt.com>, "sephra.ninow@energycenter.org" <sephra.ninow@energycenter.org>, "spauker@wsgr.com" <spauker@wsgr.com>, "stephaniec@greenlining.org" <stephaniec@greenlining.org>, "susannah@votesolar.org" <susannah@votesolar.org>, "timothy.treadwell@energycenter.org" <timothy.treadwell@energycenter.org>, "dwtcpucdockets@dwt.com" <dwtcpucdockets@dwt.com>, "mrw@mrwassoc.com" <mrw@mrwassoc.com>, "dmarcus2@sbcglobal.net" <dmarcus2@sbcglobal.net>, "filings@a-klaw.com" <filings@a-klaw.com>, "siobhan.foley@energycenter.org" <siobhan.foley@energycenter.org>

"terry.clapham@energycenter.org" <terry.clapham@energycenter.org>,  
"nbrockway@aol.com" <nbrockway@aol.com>, "dan.delurey@drsgcoalition.org"  
<dan.delurey@drsgcoalition.org>, "kkiener@solarelectricpower.org"  
<kkiener@solarelectricpower.org>, "paul.pietsch@drsgcoalition.org"  
<paul.pietsch@drsgcoalition.org>, "rick@votesolar.org" <rick@votesolar.org>,  
"case.admin@sce.com" <case.admin@sce.com>, "Fadia.Khoury@sce.com"  
<Fadia.Khoury@sce.com>, "russell.garwacki@sce.com" <russell.garwacki@sce.com>,  
"jleslie@mckennalong.com" <jleslie@mckennalong.com>, "liddell@energyattorney.com"  
<liddell@energyattorney.com>, "tcahill@semprautilities.com" <tcahill@semprautilities.com>,  
"eric.wright@bves.com" <eric.wright@bves.com>, "jeannetteo@moval.org"  
<jeannetteo@moval.org>, "mtierney-lloyd@enernoc.com" <mtierney-lloyd@enernoc.com>,  
"ed@temix.com" <ed@temix.com>, "sue.mara@RTOadvisors.com"  
<sue.mara@RTOadvisors.com>, "robertgnaizda@gmail.com" <robertgnaizda@gmail.com>,  
"sswaroop@naacoalition.org" <sswaroop@naacoalition.org>, "Marc D. Joseph"  
<MDJoseph@adamsbroadwell.com>, "sdalal@sfwater.org" <sdalal@sfwater.org>,  
"joshbode@fscgroup.com" <joshbode@fscgroup.com>, Marcel Hawiger <marcel@turn.org>,  
"matthew@turn.org" <matthew@turn.org>, "michaelperry@fscgroup.com"  
<michaelperry@fscgroup.com>, "michaelsullivan@fscgroup.com"  
<michaelsullivan@fscgroup.com>, "samholmberg@fscgroup.com"  
<samholmberg@fscgroup.com>, "stephengeorge@fscgroup.com"  
<stephengeorge@fscgroup.com>, "Singh, Amrit P" <APS5@pge.com>, "Warner, Christopher  
(Law)" <CJW5@pge.com>, "Bustamante, Claudia" <C4BO@pge.com>,  
"holly@SunrunHome.com" <holly@SunrunHome.com>, "jfine@edf.org" <jfine@edf.org>,  
"Khamou, Karen" <K1K3@pge.com>, "matt.vespa@sierraclub.org"  
<matt.vespa@sierraclub.org>, "Haertle, Steve" <SRH1@pge.com>,  
"WWright@SunrunHome.com" <WWright@SunrunHome.com>, "cem@newsdata.com"  
<cem@newsdata.com>, "steve@bakerstreetpublishing.com"  
<steve@bakerstreetpublishing.com>, "chris\_king@siemens.com"  
<chris\_king@siemens.com>, "kerry.hattevik@nee.com" <kerry.hattevik@nee.com>,  
"allenmcw@comcast.net" <allenmcw@comcast.net>, "sean.beatty@genon.com"  
<sean.beatty@genon.com>, "jwiedman@kfwlaw.com" <jwiedman@kfwlaw.com>,  
"tomb@crossborderenergy.com" <tomb@crossborderenergy.com>,  
"JWaen@MarinEnergy.com" <JWaen@MarinEnergy.com>, James Weil <jweil@aglet.org>,  
"jimin@mid.org" <jimin@mid.org>, "joyw@mid.org" <joyw@mid.org>, "lindaf@mid.org"  
<lindaf@mid.org>, "gayatri@jbsenergy.com" <gayatri@jbsenergy.com>, Bill Marcus  
<bill@jbsenergy.com>, "brian.theaker@nrgenergy.com" <brian.theaker@nrgenergy.com>,  
"danielle@ceert.org" <danielle@ceert.org>, "david@ceert.org" <david@ceert.org>, Kevin  
Woodruff <kdw@woodruff-expert-services.com>, "nicole@braunlegal.com"  
<nicole@braunlegal.com>, "lmh@eslawfirm.com" <lmh@eslawfirm.com>,  
"Rachel@consciousventuresgroup.com" <Rachel@consciousventuresgroup.com>,  
"ATrowbridge@DayCarterMurphy.com" <ATrowbridge@DayCarterMurphy.com>,  
"cpuc@libertyutilities.com" <cpuc@libertyutilities.com>, "rvn@a-klaw.com" <rvn@a-  
klaw.com>, "sbirmingham@seia.org" <sbirmingham@seia.org>,  
"cathie.allen@pacificorp.com" <cathie.allen@pacificorp.com>, "ao1@cpuc.ca.gov"

<ao1@cpuc.ca.gov>, "atr@cpuc.ca.gov" <atr@cpuc.ca.gov>, "ctd@cpuc.ca.gov" <ctd@cpuc.ca.gov>, "crv@cpuc.ca.gov" <crv@cpuc.ca.gov>, "dw1@cpuc.ca.gov" <dw1@cpuc.ca.gov>, "bsl@cpuc.ca.gov" <bsl@cpuc.ca.gov>, "et3@cpuc.ca.gov" <et3@cpuc.ca.gov>, "gp1@cpuc.ca.gov" <gp1@cpuc.ca.gov>, "hcf@cpuc.ca.gov" <hcf@cpuc.ca.gov>, "jmo@cpuc.ca.gov" <jmo@cpuc.ca.gov>, "kwz@cpuc.ca.gov" <kwz@cpuc.ca.gov>, "lwt@cpuc.ca.gov" <lwt@cpuc.ca.gov>, "zaf@cpuc.ca.gov" <zaf@cpuc.ca.gov>, "mk1@cpuc.ca.gov" <mk1@cpuc.ca.gov>, "rl4@cpuc.ca.gov" <rl4@cpuc.ca.gov>, "sgm@cpuc.ca.gov" <sgm@cpuc.ca.gov>, "tjs@cpuc.ca.gov" <tjs@cpuc.ca.gov>, "zz1@cpuc.ca.gov" <zz1@cpuc.ca.gov>, "patrick.saxton@energy.ca.gov" <patrick.saxton@energy.ca.gov>, "wtr@cpuc.ca.gov" <wtr@cpuc.ca.gov>, "Yolanda.Lewis@BlackEconomicCouncil.org" <Yolanda.Lewis@BlackEconomicCouncil.org>  
**Cc:** "Dhar, Amitava" <A1D4@pge.com>, "Keane, Dennis" <DMK5@pge.com>, "Bartman, Emily" <E1B4@pge.com>, "Zelmar, Karen" <KJZ1@pge.com>, "Weidemann, Mareijke" <M2W8@pge.com>, "Samson, Renee" <r5sz@pge.com>, "Hughes, John (Reg Rel)" <J8HS@pge.com>, "Andre.Ramirez@sce.com" <Andre.Ramirez@sce.com>, "York, Jamie K (JYork@semprautilities.com)" <JYork@semprautilities.com>

**Subject:** RROIR: Customer Survey Key Finding

To the Service List for CPUC proceeding R.12-06-013:

PG&E would like to hold a webinar where Hiner & Partners will present the key findings of the customer survey. Here are some suggested times:

**4/16 10am-12pm or**

**4/16 2pm-4pm**

Please respond to Catherine Tarasova of PG&E at [yxt5@pge.com](mailto:yxt5@pge.com) with a preferred time slot.

**Catherine Tarasova** | Senior Regulatory Case Manager | Pacific Gas & Electric Company | 415.973.5461 | [yxt5@pge.com](mailto:yxt5@pge.com)

PG&E is committed to protecting our customers' privacy.  
To learn more, please visit <http://www.pge.com/about/company/privacy/customer/>

