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Sent: 4/16/2013 3:59:11 PM

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Bcc:

Subject: RE: RROIR Customer Survey Key Findings Webinar - Call-in and Link AND PPT

Thank you for attending our Webinar today where we shared the Key Findings from the RROIR Customer survey.

I have attached the final post-pilot version of the survey that was previously shared with the list and the Powerpoint from the Webinar today.

We would like to propose these times for a follow-up Webinar to respond to more questions. Please email Catherine.Tarasova@pge.com with your availability:

Friday, April 19th

1:00 pm to 2:00 pm

2:00 pm to 3:00 pm

3:00 pm to 4:00 pm

Unfortunately, we are booked on Friday morning.

Thanks

Emily Bartman

Emily Bartman | Principal Strategist, Pricing Products | Pacific Gas and Electric Company | 925-285-2022

From: Bartman, Emily

Sent: Tuesday, April 16, 2013 9:55 AM

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Subject: RE: RROIR Customer Survey Key Findings Webinar - Call-in and Link AND PPT

Attached is the powerpoint for the 10 am webinar, and the link / dial in is in the email below.

Thanks

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Sent: Thursday, April 11, 2013 2:04 PM

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Subject: RROIR Customer Survey Key Findings Webinar - Call-in and Link

Hello,

Here is the information for the RROIR Customer Survey Key Findings Webinar, to be presented by Steve Westberg of Hiner Partners. I will forward the PPT deck shortly before the meeting begins. Thank You

Emily Bartman

Date: Tuesday, April 16th, 2013

Time: 10:00 am - Noon

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From: Tarasova, Catherine

Sent: Monday, April 08, 2013 11:46 AM

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Subject: RROIR: Customer Survey Key Finding

To the Service List for CPUC proceeding R.12-06-013:

The webinar to discuss the customer survey key findings has been set for **Tuesday, April 16 from 10am-12pm.**

Emily Bartman of PG&E will send out the webinar call-in information in a separate email.

Please let me know if you have any questions. Thank you.

Catherine Tarasova | Senior Regulatory Case Manager | Pacific Gas & Electric Company | 415.973.5461
| yxt5@pge.com

From: Tarasova, Catherine

Sent: Tuesday, April 02, 2013 4:11 PM

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Subject: RROIR: Customer Survey Key Finding

To the Service List for CPUC proceeding R.12-06-013:

PG&E would like to hold a webinar where Hiner & Partners will present the key findings of the customer survey. Here are some suggested times:

4/16 10am-12pm or

4/16 2pm-4pm

Please respond to Catherine Tarasova of PG&E at yxt5@pge.com with a preferred time slot.

Catherine Tarasova | Senior Regulatory Case Manager | Pacific Gas & Electric Company | 415.973.5461
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