

From: Bartman, Emily

Sent: 4/17/2013 11:52:36 AM

faith.mabuhayalliance@gmail.com (faith.mabuhayalliance@gmail.com); nes@a-klaw.com (nes@a-klaw.com); hayley@turn.org (hayley@turn.org); douglass@energyattorney.com (douglass@energyattorney.com); blaising@braunlegal.com (blaising@braunlegal.com); Erin.Grizard@BloomEnergy.com (Erin.Grizard@BloomEnergy.com); nquan@gswater.com (nquan@gswater.com); gloria.ing@sce.com (gloria.ing@sce.com); enriqueg@greenlining.org (enriqueg@greenlining.org); jcorralej@lbcgla.org (jcorralej@lbcgla.org); gxh@cpuc.ca.gov (gxh@cpuc.ca.gov); JPacheco@SempraUtilities.com (JPacheco@SempraUtilities.com); APak@SempraUtilities.com (APak@SempraUtilities.com); SRahon@SempraUtilities.com (SRahon@SempraUtilities.com); akbar.jazayeri@sce.com (akbar.jazayeri@sce.com); bruce.reed@sce.com (bruce.reed@sce.com); michael@sandiegocan.org (michael@sandiegocan.org); JMauldin@adamsbroadwell.com (JMauldin@adamsbroadwell.com); sachu.constantine@energycenter.org (sachu.constantine@energycenter.org); Tarasova, Catherine (/O=PG&E/OU=Corporate/cn=Recipients/cn=yxt537641601); steve@schiller.com (steve@schiller.com); rsalter@edf.org (rsalter@edf.org); Cherry, Brian K (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BKC7); RegRelCPUCCases (/O=PG&E/OU=Corporate/cn=Recipients/cn=RegRelCPUCCases); kmills@cfbf.com (kmills@cfbf.com); ssmyers@att.net (ssmyers@att.net); mokeefe@efficiencycouncil.org (mokeefe@efficiencycouncil.org); marcel@turn.org (marcel@turn.org); brbarkovich@earthlink.net (brbarkovich@earthlink.net); filings@a-klaw.com (filings@a-klaw.com); sephra.ninow@energycenter.org (sephra.ninow@energycenter.org); mtierney-lloyd@enernoc.com (mtierney-lloyd@enernoc.com); liddell@energyattorney.com (liddell@energyattorney.com); case.admin@sce.com (case.admin@sce.com); mrw@mrwassoc.com (mrw@mrwassoc.com); jarmstrong@goodinmacbride.com (jarmstrong@goodinmacbride.com); kelly@votesolar.org (kelly@votesolar.org); DWTCPUCDOCKETS@dwt.com (DWTCPUCDOCKETS@dwt.com); mdjoseph@adamsbroadwell.com (mdjoseph@adamsbroadwell.com); lwisland@ucsusa.org (lwisland@ucsusa.org); sue.mara@RTOadvisors.com (sue.mara@RTOadvisors.com); matthew@turn.org (matthew@turn.org); andykatz@sonic.net (andykatz@sonic.net); spauker@wsgr.com (spauker@wsgr.com); Diane.Fellman@nrgenergy.com (Diane.Fellman@nrgenergy.com); ek@a-klaw.com (ek@a-klaw.com); StephanieC@greenlining.org (StephanieC@greenlining.org); VidhyaPrabhakaran@dwt.com (VidhyaPrabhakaran@dwt.com); blake@consumercal.org (blake@consumercal.org); sswaroop@naacoalition.org (sswaroop@naacoalition.org); dmarcus2@sbcglobal.net (dmarcus2@sbcglobal.net); service@cforat.org (service@cforat.org); RobertGnaizda@gmail.com (RobertGnaizda@gmail.com); jleslie@mckennalong.com

(jleslie@mckennalong.com); scarter@nrdc.org (scarter@nrdc.org);  
dan.delurey@drsgcoalition.org (dan.delurey@drsgcoalition.org);  
Eric@CoalitionofEnergyUsers.org (Eric@CoalitionofEnergyUsers.org);  
Joelle.Steward@PacifiCorp.com (Joelle.Steward@PacifiCorp.com);  
jeannetteo@moval.org (jeannetteo@moval.org); russell.garwacki@sce.com  
(russell.garwacki@sce.com); paul.pietsch@drsgcoalition.org  
(paul.pietsch@drsgcoalition.org); fadia.khoury@sce.com (fadia.khoury@sce.com);  
rick@votesolar.org (rick@votesolar.org); Nick.Pappas@asm.ca.gov  
(Nick.Pappas@asm.ca.gov); carlierfrancois@yahoo.fr (carlierfrancois@yahoo.fr);  
nbrockway@aol.com (nbrockway@aol.com); sarah.wallace@pacificorp.com  
(sarah.wallace@pacificorp.com); charlie.buck@energycenter.org  
(charlie.buck@energycenter.org); Bob.Dodds@liberty-energy.com  
(Bob.Dodds@liberty-energy.com); siobhan.foley@energycenter.org  
(siobhan.foley@energycenter.org); jack.clark@energycenter.org  
(jack.clark@energycenter.org); sdalal@swater.org (sdalal@swater.org);  
susannah@votesolar.org (susannah@votesolar.org);  
terry.clapham@energycenter.org (terry.clapham@energycenter.org);  
timothy.treadwell@energycenter.org (timothy.treadwell@energycenter.org);  
jkeyes@kfwlaw.com (jkeyes@kfwlaw.com); ed@temix.com (ed@temix.com);  
oliviapara@dwt.com (oliviapara@dwt.com); Ekelly@MarinEnergy.com  
(Ekelly@MarinEnergy.com); b.bordiine@d-e-c-a.org (b.bordiine@d-e-c-a.org);  
joshbode@fscgroup.com (joshbode@fscgroup.com);  
tcahill@SEMPRAUTILITIES.COM (tcahill@SEMPRAUTILITIES.COM);  
eric.wright@bves.com (eric.wright@bves.com); kkiener@solarelectricpower.org  
(kkiener@solarelectricpower.org); erin@falquier.com (erin@falquier.com);  
asmart@svlg.org (asmart@svlg.org); Haertle, Steve  
(/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=SRH1); Singh, Amrit P  
(/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=APS5);  
lmh@eslawfirm.com (lmh@eslawfirm.com); joyw@mid.org (joyw@mid.org);  
bill@jbsenergy.com (bill@jbsenergy.com); jweil@aglet.org (jweil@aglet.org);  
cem@newsdata.com (cem@newsdata.com); Warner, Christopher (Law)  
(/O=PG&E/OU=Corporate/cn=Recipients/cn=CJW5); Khamou, Karen  
(/O=PG&E/OU=Corporate/cn=Recipients/cn=K1K3);  
tomb@crossborderenergy.com (tomb@crossborderenergy.com);  
atrowbridge@daycartermurphy.com (atrowbridge@daycartermurphy.com);  
lindaf@mid.org (lindaf@mid.org); kdw@woodruff-expert-services.com  
(kdw@woodruff-expert-services.com); sean.beatty@genon.com  
(sean.beatty@genon.com); danielle@ceert.org (danielle@ceert.org); rvn@a-  
klaw.com (rvn@a-klaw.com); brian.theaker@nrgenergy.com  
(brian.theaker@nrgenergy.com); david@ceert.org (david@ceert.org);  
crv@cpuc.ca.gov (crv@cpuc.ca.gov); ctd@cpuc.ca.gov (ctd@cpuc.ca.gov);  
rl4@cpuc.ca.gov (rl4@cpuc.ca.gov); SGM@cpuc.ca.gov (SGM@cpuc.ca.gov);  
lwt@cpuc.ca.gov (lwt@cpuc.ca.gov); bsl@cpuc.ca.gov (bsl@cpuc.ca.gov);  
zaf@cpuc.ca.gov (zaf@cpuc.ca.gov); aol@cpuc.ca.gov (aol@cpuc.ca.gov);  
cathie.allen@pacificorp.com (cathie.allen@pacificorp.com);  
matt.vespa@SierraClub.org (matt.vespa@SierraClub.org);

wwright@sunrunhome.com (wwright@sunrunhome.com); gayatri@jbsenergy.com (gayatri@jbsenergy.com); jimin@mid.org (jimin@mid.org); steve@bakerstreetpublishing.com (steve@bakerstreetpublishing.com); chris\_king@siemens.com (chris\_king@siemens.com); jfine@edf.org (jfine@edf.org); samholmberg@fscgroup.com (samholmberg@fscgroup.com); nicole@braunlegal.com (nicole@braunlegal.com); holly@SunrunHome.com (holly@SunrunHome.com); patrick.saxton@energy.ca.gov (patrick.saxton@energy.ca.gov); michaelperry@fscgroup.com (michaelperry@fscgroup.com); jwiedman@kfwlaw.com (jwiedman@kfwlaw.com); allenmcw@comcast.net (allenmcw@comcast.net); sbirmingham@seia.org (sbirmingham@seia.org); et3@cpuc.ca.gov (et3@cpuc.ca.gov); michaelsullivan@fscgroup.com (michaelsullivan@fscgroup.com); cpuc@libertyutilities.com (cpuc@libertyutilities.com); kerry.hattevik@nee.com (kerry.hattevik@nee.com); wtr@cpuc.ca.gov (wtr@cpuc.ca.gov); mk1@cpuc.ca.gov (mk1@cpuc.ca.gov); kwz@cpuc.ca.gov (kwz@cpuc.ca.gov); atr@cpuc.ca.gov (atr@cpuc.ca.gov); Rachel@ConsciousVenturesGroup.com (Rachel@ConsciousVenturesGroup.com); Bustamante, Claudia (/O=PG&E/OU=Corporate/cn=Recipients/cn=C4BO); JWaen@MarinEnergy.com (JWaen@MarinEnergy.com); zz1@cpuc.ca.gov (zz1@cpuc.ca.gov); tjs@cpuc.ca.gov (tjs@cpuc.ca.gov); hcf@cpuc.ca.gov (hcf@cpuc.ca.gov); dw1@cpuc.ca.gov (dw1@cpuc.ca.gov); stephengeorge@fscgroup.com (stephengeorge@fscgroup.com); jmo@cpuc.ca.gov (jmo@cpuc.ca.gov); gp1@cpuc.ca.gov (gp1@cpuc.ca.gov); Yolanda.Lewis@BlackEconomicCouncil.org (Yolanda.Lewis@BlackEconomicCouncil.org); anne.smart@svlg.com (anne.smart@svlg.com)

Weidemann, Mareijke (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=M2W8); Zelmar, Karen (/O=PG&E/OU=Corporate/cn=Recipients/cn=KJZ1); Keane, Dennis (/O=PG&E/OU=Corporate/cn=Recipients/cn=DMK5); Dhar, Amitava (/O=PG&E/OU=Corporate/cn=Recipients/cn=A1D4); Hughes, John (Reg Rel) (/O=PG&E/OU=Corporate/cn=Recipients/cn=J8HS); Samson, Renee (/O=PG&E/OU=Corporate/cn=Recipients/cn=r5sz); Walker, Lori (lori.a.walker@sce.com) (lori.a.walker@sce.com); Ramirez, Andre (andre.ramirez@sce.com) (Andre.Ramirez@sce.com); Loosbrock, Jamie (jloosbrock@semprautilities.com) (jloosbrock@semprautilities.com); Andre.Ramirez@sce.com (Andre.Ramirez@sce.com); York, Jamie K (JYork@semprautilities.com) (JYork@semprautilities.com); Yunker, Chris (cyunker@semprautilities.com) (cyunker@semprautilities.com); Weidemann, Mareijke (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=M2W8); Zelmar, Karen (/O=PG&E/OU=Corporate/cn=Recipients/cn=KJZ1); Keane, Dennis (/O=PG&E/OU=Corporate/cn=Recipients/cn=DMK5); Rifas, Shari (/O=PG&E/OU=Corporate/cn=Recipients/cn=SFR2); Arnoud, Fabienne (/O=PG&E/OU=Corporate/cn=Recipients/cn=FXAI); Hoyt, Molly (/O=PG&E/OU=Corporate/cn=Recipients/cn=M2HX); Steinhofer, Eric (/O=PG&E/OU=Corporate/cn=Recipients/cn=E1ST); Dhar, Amitava (/O=PG&E/OU=Corporate/cn=Recipients/cn=A1D4); Searle, Brett

(/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BJSV); Nguyen, Tina  
(/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=TTN7); Norris, Susan  
(/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=SFN1); Dong, Anh  
(/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=ADD9); Au, Andrew  
(/O=PG&E/OU=Corporate/cn=Recipients/cn=A1Az); O'Brien, Megan  
(/O=PG&E/OU=Corporate/cn=Recipients/cn=MFO5); O'Brien, Miriam  
(/O=PG&E/OU=Corporate/cn=Recipients/cn=MXOO); Fang, Cyndee  
(cfang@semprautilities.com) (cfang@semprautilities.com); Warner, Christopher  
(Law) (/O=PG&E/OU=Corporate/cn=Recipients/cn=CJW5); Rubin, David  
(/O=PG&E/OU=Corporate/cn=Recipients/cn=DER1); Johnson, Aaron  
(/O=PG&E/OU=Corporate/cn=Recipients/cn=AJJ9); Bustamante, Claudia  
(/O=PG&E/OU=Corporate/cn=Recipients/cn=C4BO); Wingate, Barbara A  
(/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BAWB); Steve Westberg  
(swestberg@hinerpartners.com) (swestberg@hinerpartners.com)  
(swestberg@hinerpartners.com); Luke Thelen (lthelen@hinerpartners.com)  
(lthelen@hinerpartners.com); 'bneenan@epri.com' (bneenan@epri.com)  
(bneenan@epri.com)

Bcc:

Subject: RE: RROIR Customer Survey Key Findings Webinar - Call-in and Link AND PPT

RROIR Interested Parties:

Attached are the data tables (or “cross-tabs”) created from the Rates Customer Survey responses.

These tables will allow all parties to make their own conclusions about key findings relevant for their rate proposals for the RROIR. We wanted to provide them before Friday’s Webinar, where we will have Steve Westberg from Hiner available to answer questions about how to interpret the tables. In addition, we will answer some of the additional questions that came up in yesterday’s Webinar. **We would appreciate, although it is not required, if you could send by email ([Emily.Bartman@pge.com](mailto:Emily.Bartman@pge.com)) any additional questions you might have by COB Thursday, so we are able to be prepared to make the best use of the time in Friday’s Webinar.**

Each cross-tab report shows the number and percentage of respondents in different groups that responded in a particular way to a question. The capital and lower-case letters underneath refer to another column where there was a statistically significant difference in the numbers. As noted on the bottom of each page, a lower case letter indicates significance at the 90% level, and an upper-case letter indicates statistical significance at the 95% level.

1. California State-Wide Residential Rate Study 04-02-13 Core and Core Unexposed

- Shows Core vs. Unexposed responses, also broken out by IOU.

2. California State-Wide Residential Rate Study 04-04-2013 Core Q4.13 and Demographics

- Shows responses broken out by Income ranges, Age ranges, CARE/FERA enrollment, Disabled Household and Spanish speaking.  
- Also shows responses broken out by the choice the respondent made on the last choice set (the “Holdout” task). This was the only choice set that was presented exactly the same to all participants and contained a flat, tiered and TOU rate.

3. California State-Wide Residential Rate Study 04-11-2013 Core Summer and Winter Bill Amounts

- Shows responses broken out by self-reported size of summer and winter bill amounts.

4. California State-Wide Residential Rate Study 04-11-2013 Core, Core Unexposed and All Other Subgroups

- Shows responses of supplemental groups: Additional Spanish Speaking – SCE and SDG&E, PG&E Solar, SCE Solar, SDG&E Solar, PG&E SmartRate, SDG&E High Engagement, SMUD, LADWP, Riverside, Hydro One, SRP / APS and Low-Income.

Not included is the Climate Zone cross-tab. Hiner is working through some issues related to mapping zip codes to climate zones and sample size by climate zone. We hope to have that tied up sometime next week, when we will distribute.

Thank You.

Emily

Emily Bartman | Principal Strategist, Pricing Products | Pacific Gas and Electric Company | 925-285-2022

**From:** Bartman, Emily  
**Sent:** Tuesday, April 16, 2013 3:59 PM

**To:** Tarasova, Catherine; 'enriqueg@greenlining.org'; 'nes@a-klaw.com';  
'sachu.constantine@energycenter.org'; 'blaising@braunlegal.com'; 'Steve@schiller.com';  
'rsalter@edf.org'; 'jpacheco@semprautilities.com'; 'JCorralejo@LBCgla.org';  
'douglass@energyattorney.com'; 'akbar.jazayeri@sce.com'; 'gloria.ing@sce.com';  
'bruce.reed@sce.com'; 'nquan@gswater.com'; 'APak@SempraUtilities.com';  
'michael@sandiegocan.org'; 'SRahon@SempraUtilities.com'; 'Faith.MabuhayAlliance@gmail.com';  
'jmauldin@adamsbroadwell.com'; 'Erin.Grizard@BloomEnergy.com'; 'gxm@cpuc.ca.gov';  
'hayley@turn.org'; 'scarter@nrdc.org'; 'jarmstrong@goodinmacbride.com';  
'VidhyaPrabhakaran@dwt.com'; 'ssmyers@att.net'; Cherry, Brian K; 'jkeyes@kfwlaw.com';  
'service@cforat.org'; 'andykatz@sonic.net'; 'lwisland@ucusa.org'; 'Ekelly@MarinEnergy.com';  
'b.bordiine@d-e-c-a.org'; 'asmart@svlg.org'; 'kelly@votesolar.org'; 'Eric@CoalitionofEnergyUsers.org';  
'blake@consumercal.org'; 'kmills@cfcf.com'; 'Bob.Dodds@liberty-energy.com';  
'sarah.wallace@pacificorp.com'; 'brbarkovich@earthlink.net'; RegRelCPUCCases;  
'charlie.buck@energycenter.org'; 'Diane.Fellman@nrgenergy.com'; 'erin@falquier.com'; 'ek@a-  
klaw.com'; 'carlierfrancois@yahoo.fr'; 'jack.clark@energycenter.org'; 'Joelle.Steward@PacifiCorp.com';  
'mokeefe@efficiencycouncil.org'; 'Nick.Pappas@asm.ca.gov'; 'oliviapara@dwt.com';  
'sephra.ninow@energycenter.org'; 'spauker@wsgr.com'; 'stephaniec@greenlining.org';  
'susannah@votesolar.org'; 'timothy.treadwell@energycenter.org'; 'dwtcpucdockets@dwt.com';  
'mrw@mrwassoc.com'; 'dmarcus2@sbcglobal.net'; 'filings@a-klaw.com';  
'siobhan.foley@energycenter.org'; 'terry.clapham@energycenter.org'; 'nbrockway@aol.com';  
'dan.delurey@drsgcoalition.org'; 'kkiener@solarelectricpower.org'; 'paul.pietsch@drsgcoalition.org';  
'rick@votesolar.org'; 'case.admin@sce.com'; 'Fadia.Khoury@sce.com'; 'russell.garwacki@sce.com';  
'jleslie@mckennalong.com'; 'liddell@energyattorney.com'; 'tcahill@semprautilities.com';  
'eric.wright@bves.com'; 'jeannetteo@moval.org'; 'mtierney-lloyd@enernoc.com'; 'ed@temix.com';  
'sue.mara@RTOadvisors.com'; 'robertgnaizda@gmail.com'; 'sswaroop@naacoalition.org';  
'mdjoseph@adamsbroadwell.com'; 'sdalal@sfwater.org'; 'joshbode@fscgroup.com'; 'marcel@turn.org';  
'matthew@turn.org'; 'michaelperry@fscgroup.com'; 'michaelsullivan@fscgroup.com';  
'samholmberg@fscgroup.com'; 'stephengeorge@fscgroup.com'; Singh, Amrit P; Warner, Christopher  
(Law); Bustamante, Claudia; 'holly@SunrunHome.com'; 'jfine@edf.org'; Khamou, Karen;  
'matt.vespa@sierraclub.org'; Haertle, Steve; 'VWright@SunrunHome.com'; 'cem@newsdata.com';  
'steve@bakerstreetpublishing.com'; 'chris\_king@siemens.com'; 'kerry.hattevik@nee.com';  
'allenmcw@comcast.net'; 'sean.beatty@genon.com'; 'jwiedman@kfwlaw.com';  
'tomb@crossborderenergy.com'; 'JWaeen@MarinEnergy.com'; 'jweil@aglet.org'; 'jimin@mid.org';  
'joyw@mid.org'; 'lindaf@mid.org'; 'gayatri@jbsenergy.com'; 'bill@jbsenergy.com';  
'brian.theaker@nrgenergy.com'; 'danielle@ceert.org'; 'david@ceert.org'; 'kdw@woodruff-expert-  
services.com'; 'nicole@brauniegale.com'; 'lmh@eslawfirm.com'; 'Rachel@consciousventuresgroup.com';  
'ATrowbridge@DayCarterMurphy.com'; 'cpuc@libertyutilities.com'; 'rvn@a-klaw.com';  
'sbirmingham@seia.org'; 'cathie.allen@pacificorp.com'; 'ao1@cpuc.ca.gov'; 'atr@cpuc.ca.gov';  
'ctd@cpuc.ca.gov'; 'crv@cpuc.ca.gov'; 'dw1@cpuc.ca.gov'; 'bsl@cpuc.ca.gov'; 'et3@cpuc.ca.gov';  
'gp1@cpuc.ca.gov'; 'hcf@cpuc.ca.gov'; 'jmo@cpuc.ca.gov'; 'kwz@cpuc.ca.gov'; 'lwt@cpuc.ca.gov';  
'zaf@cpuc.ca.gov'; 'mk1@cpuc.ca.gov'; 'rl4@cpuc.ca.gov'; 'sgm@cpuc.ca.gov'; 'tjs@cpuc.ca.gov';  
'zz1@cpuc.ca.gov'; 'patrick.saxton@energy.ca.gov'; 'wtr@cpuc.ca.gov';  
'Yolanda.Lewis@BlackEconomicCouncil.org'

**Cc:** Dhar, Amitava; Keane, Dennis; Zelmar, Karen; Weidemann, Mareijke; Samson, Renee; Hughes,  
John (Reg Rel); 'Andre.Ramirez@sce.com'; 'York, Jamie K (JYork@semprautilities.com)'; Walker, Lori  
(lori.a.walker@sce.com); Ramirez, Andre (andre.ramirez@sce.com); Loosbrock, Jamie  
(jloosbrock@semprautilities.com); Yunker, Chris (cyunker@semprautilities.com); Fang, Cyndee  
(cfang@semprautilities.com); Zelmar, Karen; Norris, Susan; Hoyt, Molly; Dong, Anh; Rifas, Shari;  
Arnoud, Fabienne; Searle, Brett (BJSv@pge.com); Nguyen, Tina; O'Brien, Miriam; O'Brien, Megan; Au,  
Andrew; Steinhof, Eric; Dhar, Amitava; Keane, Dennis; Weidemann, Mareijke; Warner, Christopher  
(Law); Rubin, David; Johnson, Aaron; Bustamante, Claudia; Wingate, Barbara A; Steve Westberg  
(swestberg@hinerpartners.com) (swestberg@hinerpartners.com); Luke Thelen  
(lthelen@hinerpartners.com); 'bneenan@epri.com' (bneenan@epri.com)

**Subject:** RE: RROIR Customer Survey Key Findings Webinar - Call-in and Link AND PPT

Thank you for attending our Webinar today where we shared the Key Findings from the RROIR Customer survey.

I have attached the final post-pilot version of the survey that was previously shared with the list and the Powerpoint from the Webinar today.

We would like to propose these times for a follow-up Webinar to respond to more questions. Please email [Catherine.Tarasova@pge.com](mailto:Catherine.Tarasova@pge.com) with your availability:

Friday, April 19<sup>th</sup>

1:00 pm to 2:00 pm

2:00 pm to 3:00 pm

3:00 pm to 4:00 pm

Unfortunately, we are booked on Friday morning.

Thanks

Emily Bartman

Emily Bartman | Principal Strategist, Pricing Products | Pacific Gas and Electric Company | 925-285-2022

**From:** Bartman, Emily

**Sent:** Tuesday, April 16, 2013 9:55 AM

**To:** Tarasova, Catherine; 'enriqueg@greenlining.org'; 'nes@a-klaw.com'; 'sachu.constantine@energycenter.org'; 'blaising@braunlegal.com'; 'Steve@schiller.com'; 'rsalter@edf.org'; 'jpacheco@semprautilities.com'; 'JCorralejo@LBCgla.org'; 'douglass@energyattorney.com'; 'akbar.jazayeri@sce.com'; 'gloria.ing@sce.com';

'bruce.reed@sce.com'; 'nquan@gswater.com'; 'APak@SempraUtilities.com';  
'michael@sandiegocan.org'; 'SRahon@SempraUtilities.com'; 'Faith.MabuhayAlliance@gmail.com';  
'jmauldin@adamsbroadwell.com'; 'Erin.Grizard@BloomEnergy.com'; 'gxm@cpuc.ca.gov';  
'hayley@turn.org'; 'scarter@nrdc.org'; 'jarmstrong@goodinmacbride.com';  
'VidhyaPrabhakaran@dwt.com'; 'ssmyers@att.net'; Cherry, Brian K; 'jkeyes@kfwlaw.com';  
'service@cforat.org'; 'andykatz@sonic.net'; 'lwisland@ucsusa.org'; 'Ekelly@MarinEnergy.com';  
'b.bordine@d-e-c-a.org'; 'asmart@svlg.org'; 'kelly@votesolar.org'; 'Eric@CoalitionofEnergyUsers.org';  
'blake@consumercal.org'; 'kmills@cxfb.com'; 'Bob.Dodds@liberty-energy.com';  
'sarah.wallace@pacificorp.com'; 'brbarkovich@earthlink.net'; RegRelCPUCCases;  
'charlie.buck@energycenter.org'; 'Diane.Fellman@nrgenergy.com'; 'erin@falquier.com'; 'ek@a-  
klaw.com'; 'carlierfrancois@yahoo.fr'; 'jack.clark@energycenter.org'; 'Joelle.Steward@PacifiCorp.com';  
'mokeefe@efficiencycouncil.org'; 'Nick.Pappas@asm.ca.gov'; 'oliviapara@dwt.com';  
'sephra.ninow@energycenter.org'; 'spauker@wsgr.com'; 'stephaniec@greenlining.org';  
'susannah@votesolar.org'; 'timothy.treadwell@energycenter.org'; 'dwtcpucdockets@dwt.com';  
'mrw@mrwassoc.com'; 'dmarcus2@sbcglobal.net'; 'filings@a-klaw.com';  
'siobhan.foley@energycenter.org'; 'terry.clapham@energycenter.org'; 'nbrockway@aol.com';  
'dan.delurey@drsgcoalition.org'; 'kkiener@solarelectricpower.org'; 'paul.pietsch@drsgcoalition.org';  
'rick@votesolar.org'; 'case.admin@sce.com'; 'Fadia.Khoury@sce.com'; 'russell.garwacki@sce.com';  
'jleslie@mckennalong.com'; 'liddell@energyattorney.com'; 'tcahill@semprautilities.com';  
'eric.wright@bves.com'; 'jeannetteo@moval.org'; 'mtierney-lloyd@enernoc.com'; 'ed@temix.com';  
'sue.mara@RTOadvisors.com'; 'robertgnaizda@gmail.com'; 'sswaroop@naacoalition.org';  
'mdjoseph@adamsbroadwell.com'; 'sdalal@sfwater.org'; 'joshbode@fscgroup.com'; 'marcel@turn.org';  
'matthew@turn.org'; 'michaelperry@fscgroup.com'; 'michaelsullivan@fscgroup.com';  
'samholmberg@fscgroup.com'; 'stephengeorge@fscgroup.com'; Singh, Amrit P; Warner, Christopher  
(Law); Bustamante, Claudia; 'holly@SunrunHome.com'; 'jfine@edf.org'; Khamou, Karen;  
'matt.vespa@sierraclub.org'; Haertle, Steve; 'VWright@SunrunHome.com'; 'cem@newsdata.com';  
'steve@bakerstreetpublishing.com'; 'chris\_king@siemens.com'; 'kerry.hattevik@nee.com';  
'allenmcw@comcast.net'; 'sean.beatty@genon.com'; 'jwiedman@kfwlaw.com';  
'tomb@crossborderenergy.com'; 'JWaen@MarinEnergy.com'; 'jweil@aglet.org'; 'jimin@mid.org';  
'joyw@mid.org'; 'lindaf@mid.org'; 'gayatri@jbsenergy.com'; 'bill@jbsenergy.com';  
'brian.theaker@nrgenergy.com'; 'danielle@ceert.org'; 'david@ceert.org'; 'kdw@woodruff-expert-  
services.com'; 'nicole@braunlegal.com'; 'lmh@eslawfirm.com'; 'Rachel@consciousventuresgroup.com';  
'ATrowbridge@DayCarterMurphy.com'; 'cpuc@libertyutilities.com'; 'rvn@a-klaw.com';  
'sbirmingham@seia.org'; 'cathie.allen@pacificorp.com'; 'ao1@cpuc.ca.gov'; 'atr@cpuc.ca.gov';  
'ctd@cpuc.ca.gov'; 'crv@cpuc.ca.gov'; 'dw1@cpuc.ca.gov'; 'bsl@cpuc.ca.gov'; 'et3@cpuc.ca.gov';  
'gp1@cpuc.ca.gov'; 'hcf@cpuc.ca.gov'; 'jmo@cpuc.ca.gov'; 'kwz@cpuc.ca.gov'; 'lwt@cpuc.ca.gov';  
'zaf@cpuc.ca.gov'; 'mk1@cpuc.ca.gov'; 'rl4@cpuc.ca.gov'; 'sgm@cpuc.ca.gov'; 'tjs@cpuc.ca.gov';  
'zz1@cpuc.ca.gov'; 'patrick.saxton@energy.ca.gov'; 'wtr@cpuc.ca.gov';  
'Yolanda.Lewis@BlackEconomicCouncil.org'

**Cc:** Dhar, Amitava; Keane, Dennis; Zelmar, Karen; Weidemann, Mareijke; Samson, Renee; Hughes, John (Reg Rel); 'Andre.Ramirez@sce.com'; 'York, Jamie K (JYork@semprautilities.com)'; Walker, Lori (lori.a.walker@sce.com); Ramirez, Andre (andre.ramirez@sce.com); Loosbrock, Jamie (jloosbrock@semprautilities.com); Yunker, Chris (cyunker@semprautilities.com); Fang, Cyndee (cfang@semprautilities.com); Zelmar, Karen; Norris, Susan; Hoyt, Molly; Dong, Anh; Rifas, Shari; Arnoud, Fabienne; Searle, Brett (BJSv@pge.com); Nguyen, Tina; O'Brien, Miriam; O'Brien, Megan; Au, Andrew; Steinhof, Eric; Dhar, Amitava; Keane, Dennis; Weidemann, Mareijke; Warner, Christopher (Law); Rubin, David; Johnson, Aaron; Bustamante, Claudia; Wingate, Barbara A; Steve Westberg (swestberg@hinerpartners.com) (swestberg@hinerpartners.com); Luke Thelen (lthelen@hinerpartners.com); 'bneenan@epri.com' (bneenan@epri.com)

**Subject:** RE: RROIR Customer Survey Key Findings Webinar - Call-in and Link AND PPT

Attached is the powerpoint for the 10 am webinar, and the link / dial in is in the email below.



Thanks

Emily Bartman | Principal Strategist, Pricing Products | Pacific Gas and Electric Company | 925-285-2022

**From:** Bartman, Emily

**Sent:** Thursday, April 11, 2013 2:04 PM

**To:** Tarasova, Catherine; [enriqueg@greenlining.org](mailto:enriqueg@greenlining.org); [nes@a-klaw.com](mailto:nes@a-klaw.com);

[sachu.constantine@energycenter.org](mailto:sachu.constantine@energycenter.org); [blaising@braunlegal.com](mailto:blaising@braunlegal.com); [Steve@schiller.com](mailto:Steve@schiller.com); [rsalter@edf.org](mailto:rsalter@edf.org);  
[jpacheco@semprautilities.com](mailto:jpacheco@semprautilities.com); [JCorralejo@LBCgla.org](mailto:JCorralejo@LBCgla.org); [douglass@energyattorney.com](mailto:douglass@energyattorney.com);  
[akbar.jazayeri@sce.com](mailto:akbar.jazayeri@sce.com); [gloria.ing@sce.com](mailto:gloria.ing@sce.com); [bruce.reed@sce.com](mailto:bruce.reed@sce.com); [nquan@gswater.com](mailto:nquan@gswater.com);  
[APak@SempraUtilities.com](mailto:APak@SempraUtilities.com); [michael@sandiegocan.org](mailto:michael@sandiegocan.org); [SRahon@SempraUtilities.com](mailto:SRahon@SempraUtilities.com);  
[Faith.MabuhayAlliance@gmail.com](mailto:Faith.MabuhayAlliance@gmail.com); [jmauldin@adamsbroadwell.com](mailto:jmauldin@adamsbroadwell.com); [Erin.Grizard@BloomEnergy.com](mailto:Erin.Grizard@BloomEnergy.com);  
[gxh@cpuc.ca.gov](mailto:gxh@cpuc.ca.gov); [hayley@turn.org](mailto:hayley@turn.org); [scarter@nrdc.org](mailto:scarter@nrdc.org); [jarmstrong@goodinmacbride.com](mailto:jarmstrong@goodinmacbride.com);  
[VidhyaPrabhakaran@dwt.com](mailto:VidhyaPrabhakaran@dwt.com); [ssmyers@att.net](mailto:ssmyers@att.net); **Cherry, Brian K**; [jkeyes@kfwlaw.com](mailto:jkeyes@kfwlaw.com);  
[service@cforat.org](mailto:service@cforat.org); [andykatz@sonic.net](mailto:andykatz@sonic.net); [lwisland@ucsusa.org](mailto:lwisland@ucsusa.org); [Ekelly@MarinEnergy.com](mailto:Ekelly@MarinEnergy.com);  
[b.bordiine@d-e-c-a.org](mailto:b.bordiine@d-e-c-a.org); [asmart@svlg.org](mailto:asmart@svlg.org); [kelly@votesolar.org](mailto:kelly@votesolar.org); [Eric@CoalitionofEnergyUsers.org](mailto:Eric@CoalitionofEnergyUsers.org);  
[blake@consumercal.org](mailto:blake@consumercal.org); [kmills@cxfb.com](mailto:kmills@cxfb.com); [Bob.Dodds@liberty-energy.com](mailto:Bob.Dodds@liberty-energy.com);  
[sarah.wallace@pacificorp.com](mailto:sarah.wallace@pacificorp.com); [brbarkovich@earthlink.net](mailto:brbarkovich@earthlink.net); **RegRelCPUCCases**;  
[charlie.buck@energycenter.org](mailto:charlie.buck@energycenter.org); [Diane.Fellman@nrgenergy.com](mailto:Diane.Fellman@nrgenergy.com); [erin@falquier.com](mailto:erin@falquier.com); [ek@a-klaw.com](mailto:ek@a-klaw.com);  
[carlierfrancois@yahoo.fr](mailto:carlierfrancois@yahoo.fr); [jack.clark@energycenter.org](mailto:jack.clark@energycenter.org); [Joelle.Steward@PacifiCorp.com](mailto:Joelle.Steward@PacifiCorp.com);  
[mokeefe@efficiencycouncil.org](mailto:mokeefe@efficiencycouncil.org); [Nick.Pappas@asm.ca.gov](mailto:Nick.Pappas@asm.ca.gov); [oliviapara@dwt.com](mailto:oliviapara@dwt.com);  
[sephra.ninow@energycenter.org](mailto:sephra.ninow@energycenter.org); [spauker@wsgr.com](mailto:spauker@wsgr.com); [stephaniec@greenlining.org](mailto:stephaniec@greenlining.org);  
[susannah@votesolar.org](mailto:susannah@votesolar.org); [timothy.treadwell@energycenter.org](mailto:timothy.treadwell@energycenter.org); [dwtcpucdockets@dwt.com](mailto:dwtcpucdockets@dwt.com);  
[mrw@mrwassoc.com](mailto:mrw@mrwassoc.com); [dmarcus2@sbcglobal.net](mailto:dmarcus2@sbcglobal.net); [filings@a-klaw.com](mailto:filings@a-klaw.com); [siobhan.foley@energycenter.org](mailto:siobhan.foley@energycenter.org);  
[terry.clapham@energycenter.org](mailto:terry.clapham@energycenter.org); [nbrockway@aol.com](mailto:nbrockway@aol.com); [dan.delurey@drsgcoalition.org](mailto:dan.delurey@drsgcoalition.org);  
[kkiener@solarelectricpower.org](mailto:kkiener@solarelectricpower.org); [paul.pietsch@drsgcoalition.org](mailto:paul.pietsch@drsgcoalition.org); [rick@votesolar.org](mailto:rick@votesolar.org);  
[case.admin@sce.com](mailto:case.admin@sce.com); [Fadia.Khoury@sce.com](mailto:Fadia.Khoury@sce.com); [russell.garwacki@sce.com](mailto:russell.garwacki@sce.com); [jleslie@mckennalong.com](mailto:jleslie@mckennalong.com);  
[liddell@energyattorney.com](mailto:liddell@energyattorney.com); [tcahill@semprautilities.com](mailto:tcahill@semprautilities.com); [eric.wright@bves.com](mailto:eric.wright@bves.com);  
[jeannetteo@moval.org](mailto:jeannetteo@moval.org); [mtierney-lloyd@enernoc.com](mailto:mtierney-lloyd@enernoc.com); [ed@temix.com](mailto:ed@temix.com); [sue.mara@RTOadvisors.com](mailto:sue.mara@RTOadvisors.com);  
[robertgnaizda@gmail.com](mailto:robertgnaizda@gmail.com); [sswaroop@naacoalition.org](mailto:sswaroop@naacoalition.org); [mdjoseph@adamsbroadwell.com](mailto:mdjoseph@adamsbroadwell.com);  
[sdalal@sfgwater.org](mailto:sdalal@sfgwater.org); [joshbode@fscgroup.com](mailto:joshbode@fscgroup.com); [marcel@turn.org](mailto:marcel@turn.org); [matthew@turn.org](mailto:matthew@turn.org);  
[michaelperry@fscgroup.com](mailto:michaelperry@fscgroup.com); [michaelsullivan@fscgroup.com](mailto:michaelsullivan@fscgroup.com); [samholmberg@fscgroup.com](mailto:samholmberg@fscgroup.com);  
[stephengeorge@fscgroup.com](mailto:stephengeorge@fscgroup.com); **Singh, Amrit P**; **Warner, Christopher (Law)**; **Bustamante, Claudia**;  
[holly@SunrunHome.com](mailto:holly@SunrunHome.com); [jfine@edf.org](mailto:jfine@edf.org); **Khamou, Karen**; [matt.vespa@sierraclub.org](mailto:matt.vespa@sierraclub.org); **Haertle, Steve**;  
[WWright@SunrunHome.com](mailto:WWright@SunrunHome.com); [cem@newsdata.com](mailto:cem@newsdata.com); [steve@bakerstreetpublishing.com](mailto:steve@bakerstreetpublishing.com);  
[chris\\_king@siemens.com](mailto:chris_king@siemens.com); [kerry.hattevik@nee.com](mailto:kerry.hattevik@nee.com); [allenmcw@comcast.net](mailto:allenmcw@comcast.net); [sean.beatty@genon.com](mailto:sean.beatty@genon.com);  
[jwiedman@kfwlaw.com](mailto:jwiedman@kfwlaw.com); [tomb@crossborderenergy.com](mailto:tomb@crossborderenergy.com); [JWaen@MarinEnergy.com](mailto:JWaen@MarinEnergy.com); [jweil@aglet.org](mailto:jweil@aglet.org);  
[jimin@mid.org](mailto:jimin@mid.org); [joyw@mid.org](mailto:joyw@mid.org); [lindaf@mid.org](mailto:lindaf@mid.org); [gayatri@jbsenergy.com](mailto:gayatri@jbsenergy.com); [bill@jbsenergy.com](mailto:bill@jbsenergy.com);  
[brian.theaker@nrgenergy.com](mailto:brian.theaker@nrgenergy.com); [danielle@ceert.org](mailto:danielle@ceert.org); [david@ceert.org](mailto:david@ceert.org); [kdw@woodruff-expert-services.com](mailto:kdw@woodruff-expert-services.com);  
[nicole@braunlegal.com](mailto:nicole@braunlegal.com); [lmh@eslawfirm.com](mailto:lmh@eslawfirm.com); [Rachel@consciousventuresgroup.com](mailto:Rachel@consciousventuresgroup.com);  
[ATrowbridge@DayCarterMurphy.com](mailto:ATrowbridge@DayCarterMurphy.com); [cpuc@libertyutilities.com](mailto:cpuc@libertyutilities.com); [rvn@a-klaw.com](mailto:rvn@a-klaw.com);  
[sbirmingham@seia.org](mailto:sbirmingham@seia.org); [cathie.allen@pacificorp.com](mailto:cathie.allen@pacificorp.com); [ao1@cpuc.ca.gov](mailto:ao1@cpuc.ca.gov); [atr@cpuc.ca.gov](mailto:atr@cpuc.ca.gov);  
[ctd@cpuc.ca.gov](mailto:ctd@cpuc.ca.gov); [crv@cpuc.ca.gov](mailto:crv@cpuc.ca.gov); [dw1@cpuc.ca.gov](mailto:dw1@cpuc.ca.gov); [bsl@cpuc.ca.gov](mailto:bsl@cpuc.ca.gov); [et3@cpuc.ca.gov](mailto:et3@cpuc.ca.gov);  
[gp1@cpuc.ca.gov](mailto:gp1@cpuc.ca.gov); [hcf@cpuc.ca.gov](mailto:hcf@cpuc.ca.gov); [jmo@cpuc.ca.gov](mailto:jmo@cpuc.ca.gov); [kwz@cpuc.ca.gov](mailto:kwz@cpuc.ca.gov); [lwt@cpuc.ca.gov](mailto:lwt@cpuc.ca.gov);  
[zaf@cpuc.ca.gov](mailto:zaf@cpuc.ca.gov); [mk1@cpuc.ca.gov](mailto:mk1@cpuc.ca.gov); [r14@cpuc.ca.gov](mailto:r14@cpuc.ca.gov); [sgm@cpuc.ca.gov](mailto:sgm@cpuc.ca.gov); [tjs@cpuc.ca.gov](mailto:tjs@cpuc.ca.gov);  
[zz1@cpuc.ca.gov](mailto:zz1@cpuc.ca.gov); [patrick.saxton@energy.ca.gov](mailto:patrick.saxton@energy.ca.gov); [wtr@cpuc.ca.gov](mailto:wtr@cpuc.ca.gov);  
[Yolanda.Lewis@BlackEconomicCouncil.org](mailto:Yolanda.Lewis@BlackEconomicCouncil.org)

**Cc:** Dhar, Amitava; Keane, Dennis; Zelman, Karen; Weidemann, Mareijke; Samson, Renee; Hughes,

John (Reg Rel); [Andre.Ramirez@sce.com](mailto:Andre.Ramirez@sce.com); York, Jamie K ([JYork@semprautilities.com](mailto:JYork@semprautilities.com)); Walker, Lori ([lori.a.walker@sce.com](mailto:lori.a.walker@sce.com)); Ramirez, Andre ([andre.ramirez@sce.com](mailto:andre.ramirez@sce.com)); Loosbrock, Jamie ([jloosbrock@semprautilities.com](mailto:jloosbrock@semprautilities.com)); Yunker, Chris ([cyunker@semprautilities.com](mailto:cyunker@semprautilities.com)); Fang, Cyndee ([cfang@semprautilities.com](mailto:cfang@semprautilities.com)); Zelman, Karen; Norris, Susan; Hoyt, Molly; Dong, Anh; Rifas, Shari; Arnoud, Fabienne; Searle, Brett ([BSv@pge.com](mailto:BSv@pge.com)); Nguyen, Tina; O'Brien, Miriam; O'Brien, Megan; Au, Andrew; Steinhof, Eric; Dhar, Amitava; Keane, Dennis; Weidemann, Mareijke; Warner, Christopher (Law); Rubin, David; Johnson, Aaron; Bustamante, Claudia; Wingate, Barbara A; Steve Westberg ([swestberg@hinerpartners.com](mailto:swestberg@hinerpartners.com)) ([swestberg@hinerpartners.com](mailto:swestberg@hinerpartners.com)); Luke Thelen ([lthelen@hinerpartners.com](mailto:lthelen@hinerpartners.com)); 'bneenan@epri.com' ([bneenan@epri.com](mailto:bneenan@epri.com))  
**Subject:** RROIR Customer Survey Key Findings Webinar - Call-in and Link

Hello,

Here is the information for the RROIR Customer Survey Key Findings Webinar, to be presented by Steve Westberg of Hiner Partners. I will forward the PPT deck shortly before the meeting begins. Thank You

Emily Bartman

Date: Tuesday, April 16<sup>th</sup>, 2013

Time: 10:00 am - Noon

**To JOIN the meeting and be automatically dialed, [click here](#)**

**If you do not already have the Genesys Meeting Center application, [click here to install](#)**

(Required for Presenter capabilities, Desktop VoIP and/or Video access)

**Not on the web?**

Telephone-ONLY access:

1. Dial the toll free number or the number closest to your location

United States

1 877 897 0004

1 205 354 0284

2. Enter the Meeting Number: \*9252852022\*

*(Be sure to enter the \* star key before and after the Meeting Number)*

Emily Bartman | Principal Strategist, Pricing Products | Pacific Gas and Electric Company | 925-285-2022

**From:** Tarasova, Catherine

**Sent:** Monday, April 08, 2013 11:46 AM

**To:** [enriqueg@greenlining.org](mailto:enriqueg@greenlining.org); [nes@a-klaw.com](mailto:nes@a-klaw.com); [sachu.constantine@energycenter.org](mailto:sachu.constantine@energycenter.org); [blaising@braunlegal.com](mailto:blaising@braunlegal.com); [Steve@schiller.com](mailto:Steve@schiller.com); [rsalter@edf.org](mailto:rsalter@edf.org); [jpacheco@semprautilities.com](mailto:jpacheco@semprautilities.com); [JCorralejo@LBCgla.org](mailto:JCorralejo@LBCgla.org); [douglass@energyattorney.com](mailto:douglass@energyattorney.com); [akbar.jazayeri@sce.com](mailto:akbar.jazayeri@sce.com); [gloria.ing@sce.com](mailto:gloria.ing@sce.com); [bruce.reed@sce.com](mailto:bruce.reed@sce.com); [nquan@gswater.com](mailto:nquan@gswater.com); [APak@SempraUtilities.com](mailto:APak@SempraUtilities.com); [michael@sandiegocan.org](mailto:michael@sandiegocan.org); [SRahon@SempraUtilities.com](mailto:SRahon@SempraUtilities.com); [Faith.MabuhayAlliance@gmail.com](mailto:Faith.MabuhayAlliance@gmail.com); [jmauldin@adamsbroadwell.com](mailto:jmauldin@adamsbroadwell.com); [Erin.Grizard@BloomEnergy.com](mailto:Erin.Grizard@BloomEnergy.com); [gxh@cpuc.ca.gov](mailto:gxh@cpuc.ca.gov); [hayley@turn.org](mailto:hayley@turn.org); [scarter@nrdc.org](mailto:scarter@nrdc.org); [jarmstrong@goodinmacbride.com](mailto:jarmstrong@goodinmacbride.com); [VidhyaPrabhakaran@dwt.com](mailto:VidhyaPrabhakaran@dwt.com); [ssmyers@att.net](mailto:ssmyers@att.net); **Cherry, Brian K**; [jkeyes@kfwlaw.com](mailto:jkeyes@kfwlaw.com); [service@cforat.org](mailto:service@cforat.org); [andykatz@sonic.net](mailto:andykatz@sonic.net); [lwisland@ucsusa.org](mailto:lwisland@ucsusa.org); [Ekelly@MarinEnergy.com](mailto:Ekelly@MarinEnergy.com); [b.bordiine@d-e-c-a.org](mailto:b.bordiine@d-e-c-a.org); [asmart@svlg.org](mailto:asmart@svlg.org); [kelly@votesolar.org](mailto:kelly@votesolar.org); [Eric@CoalitionofEnergyUsers.org](mailto:Eric@CoalitionofEnergyUsers.org); [blake@consumercal.org](mailto:blake@consumercal.org); [kmills@cfbf.com](mailto:kmills@cfbf.com); [Bob.Dodds@liberty-energy.com](mailto:Bob.Dodds@liberty-energy.com); [sarah.wallace@pacificorp.com](mailto:sarah.wallace@pacificorp.com); [brbarkovich@earthlink.net](mailto:brbarkovich@earthlink.net); **RegRelCPUCcases**; [charlie.buck@energycenter.org](mailto:charlie.buck@energycenter.org); [Diane.Fellman@nrgenergy.com](mailto:Diane.Fellman@nrgenergy.com); [erin@falquier.com](mailto:erin@falquier.com); [ek@a-klaw.com](mailto:ek@a-klaw.com); [carlierfrancois@yahoo.fr](mailto:carlierfrancois@yahoo.fr); [jack.clark@energycenter.org](mailto:jack.clark@energycenter.org); [Joelle.Steward@PacifiCorp.com](mailto:Joelle.Steward@PacifiCorp.com); [mokeefe@efficiencycouncil.org](mailto:mokeefe@efficiencycouncil.org); [Nick.Pappas@asm.ca.gov](mailto:Nick.Pappas@asm.ca.gov); [oliviapara@dwt.com](mailto:oliviapara@dwt.com); [sephra.ninow@energycenter.org](mailto:sephra.ninow@energycenter.org); [spauker@wsgr.com](mailto:spauker@wsgr.com); [stephaniec@greenlining.org](mailto:stephaniec@greenlining.org); [susannah@votesolar.org](mailto:susannah@votesolar.org); [timothy.treadwell@energycenter.org](mailto:timothy.treadwell@energycenter.org); [dwtcpucdockets@dwt.com](mailto:dwtcpucdockets@dwt.com);

[mrw@mrwassoc.com](mailto:mrw@mrwassoc.com); [dmarcus2@sbcglobal.net](mailto:dmarcus2@sbcglobal.net); [filings@a-klaw.com](mailto:filings@a-klaw.com); [siobhan.foley@energycenter.org](mailto:siobhan.foley@energycenter.org); [terry.clapham@energycenter.org](mailto:terry.clapham@energycenter.org); [nbrockway@aol.com](mailto:nbrockway@aol.com); [dan.delurey@drsgcoalition.org](mailto:dan.delurey@drsgcoalition.org); [kkiener@solarelectricpower.org](mailto:kkiener@solarelectricpower.org); [paul.pietsch@drsgcoalition.org](mailto:paul.pietsch@drsgcoalition.org); [rick@votesolar.org](mailto:rick@votesolar.org); [case.admin@sce.com](mailto:case.admin@sce.com); [Fadia.Khoury@sce.com](mailto:Fadia.Khoury@sce.com); [russell.garwacki@sce.com](mailto:russell.garwacki@sce.com); [jleslie@mckennalong.com](mailto:jleslie@mckennalong.com); [liddell@energyattorney.com](mailto:liddell@energyattorney.com); [tcahill@semprautilities.com](mailto:tcahill@semprautilities.com); [eric.wright@bves.com](mailto:eric.wright@bves.com); [jeannetteo@moval.org](mailto:jeannetteo@moval.org); [mtierney-lloyd@enernoc.com](mailto:mtierney-lloyd@enernoc.com); [ed@temix.com](mailto:ed@temix.com); [sue.mara@RTOadvisors.com](mailto:sue.mara@RTOadvisors.com); [robertgnaizda@gmail.com](mailto:robertgnaizda@gmail.com); [sswaroop@naacoalition.org](mailto:sswaroop@naacoalition.org); [mdjoseph@adamsbroadwell.com](mailto:mdjoseph@adamsbroadwell.com); [sdalal@sflower.org](mailto:sdalal@sflower.org); [joshbode@fscgroup.com](mailto:joshbode@fscgroup.com); [marcel@turn.org](mailto:marcel@turn.org); [matthew@turn.org](mailto:matthew@turn.org); [michaelperry@fscgroup.com](mailto:michaelperry@fscgroup.com); [michaelsullivan@fscgroup.com](mailto:michaelsullivan@fscgroup.com); [samholmberg@fscgroup.com](mailto:samholmberg@fscgroup.com); [stephengeorge@fscgroup.com](mailto:stephengeorge@fscgroup.com); Singh, Amrit P; Warner, Christopher (Law); Bustamante, Claudia; [holly@SunrunHome.com](mailto:holly@SunrunHome.com); [jfine@edf.org](mailto:jfine@edf.org); Khamou, Karen; [matt.vespa@sierraclub.org](mailto:matt.vespa@sierraclub.org); Haertle, Steve; [WWright@SunrunHome.com](mailto:WWright@SunrunHome.com); [cem@newsdata.com](mailto:cem@newsdata.com); [steve@bakerstreetpublishing.com](mailto:steve@bakerstreetpublishing.com); [chris\\_king@siemens.com](mailto:chris_king@siemens.com); [kerry.hattevik@nee.com](mailto:kerry.hattevik@nee.com); [allenmcw@comcast.net](mailto:allenmcw@comcast.net); [sean.beatty@genon.com](mailto:sean.beatty@genon.com); [jwiedman@kfwlaw.com](mailto:jwiedman@kfwlaw.com); [tomb@crossborderenergy.com](mailto:tomb@crossborderenergy.com); [JWaen@MarinEnergy.com](mailto:JWaen@MarinEnergy.com); [jweil@aglet.org](mailto:jweil@aglet.org); [jimin@mid.org](mailto:jimin@mid.org); [joyw@mid.org](mailto:joyw@mid.org); [lindaf@mid.org](mailto:lindaf@mid.org); [gayatri@jbsenergy.com](mailto:gayatri@jbsenergy.com); [bill@jbsenergy.com](mailto:bill@jbsenergy.com); [brian.theaker@nrgenergy.com](mailto:brian.theaker@nrgenergy.com); [danielle@ceert.org](mailto:danielle@ceert.org); [david@ceert.org](mailto:david@ceert.org); [kdw@woodruff-expert-services.com](mailto:kdw@woodruff-expert-services.com); [nicole@braunlegal.com](mailto:nicole@braunlegal.com); [lmh@eslawfirm.com](mailto:lmh@eslawfirm.com); [Rachel@consciousventuresgroup.com](mailto:Rachel@consciousventuresgroup.com); [ATrowbridge@DayCarterMurphy.com](mailto:ATrowbridge@DayCarterMurphy.com); [cpuc@libertyutilities.com](mailto:cpuc@libertyutilities.com); [rvn@a-klaw.com](mailto:rvn@a-klaw.com); [sbirmingham@seia.org](mailto:sbirmingham@seia.org); [cathie.allen@pacificcorp.com](mailto:cathie.allen@pacificcorp.com); [ao1@cpuc.ca.gov](mailto:ao1@cpuc.ca.gov); [atr@cpuc.ca.gov](mailto:atr@cpuc.ca.gov); [ctd@cpuc.ca.gov](mailto:ctd@cpuc.ca.gov); [crv@cpuc.ca.gov](mailto:crv@cpuc.ca.gov); [dw1@cpuc.ca.gov](mailto:dw1@cpuc.ca.gov); [bsl@cpuc.ca.gov](mailto:bsl@cpuc.ca.gov); [et3@cpuc.ca.gov](mailto:et3@cpuc.ca.gov); [gp1@cpuc.ca.gov](mailto:gp1@cpuc.ca.gov); [hcf@cpuc.ca.gov](mailto:hcf@cpuc.ca.gov); [jmo@cpuc.ca.gov](mailto:jmo@cpuc.ca.gov); [kwz@cpuc.ca.gov](mailto:kwz@cpuc.ca.gov); [lwt@cpuc.ca.gov](mailto:lwt@cpuc.ca.gov); [zaf@cpuc.ca.gov](mailto:zaf@cpuc.ca.gov); [mk1@cpuc.ca.gov](mailto:mk1@cpuc.ca.gov); [rl4@cpuc.ca.gov](mailto:rl4@cpuc.ca.gov); [sgm@cpuc.ca.gov](mailto:sgm@cpuc.ca.gov); [tjs@cpuc.ca.gov](mailto:tjs@cpuc.ca.gov); [zz1@cpuc.ca.gov](mailto:zz1@cpuc.ca.gov); [patrick.saxton@energy.ca.gov](mailto:patrick.saxton@energy.ca.gov); [wtr@cpuc.ca.gov](mailto:wtr@cpuc.ca.gov); [Yolanda.Lewis@BlackEconomicCouncil.org](mailto:Yolanda.Lewis@BlackEconomicCouncil.org)

**Cc:** Dhar, Amitava; Keane, Dennis; Bartman, Emily; Zelmar, Karen; Weidemann, Mareijke; Samson, Renee; Hughes, John (Reg Rel); [Andre.Ramirez@sce.com](mailto:Andre.Ramirez@sce.com); York, Jamie K ([JYork@semprautilities.com](mailto:JYork@semprautilities.com))

**Subject:** RROIR: Customer Survey Key Finding

To the Service List for CPUC proceeding R.12-06-013:

The webinar to discuss the customer survey key findings has been set for **Tuesday, April 16 from 10am-12pm.**

Emily Bartman of PG&E will send out the webinar call-in information in a separate email.

Please let me know if you have any questions. Thank you.

**Catherine Tarasova** | Senior Regulatory Case Manager | Pacific Gas & Electric Company | 415.973.5461 | [yxt5@pge.com](mailto:yxt5@pge.com)

**From:** Tarasova, Catherine

**Sent:** Tuesday, April 02, 2013 4:11 PM

**To:** [enriqueg@greenlining.org](mailto:enriqueg@greenlining.org); [nes@a-klaw.com](mailto:nes@a-klaw.com); [sachu.constantine@energycenter.org](mailto:sachu.constantine@energycenter.org); [blaising@braunlegal.com](mailto:blaising@braunlegal.com); [Steve@schiller.com](mailto:Steve@schiller.com); [rsalter@edf.org](mailto:rsalter@edf.org); [jpacheco@semprautilities.com](mailto:jpacheco@semprautilities.com); [JCorralejo@LBCgla.org](mailto:JCorralejo@LBCgla.org); [douglass@energyattorney.com](mailto:douglass@energyattorney.com); [akbar.jazayeri@sce.com](mailto:akbar.jazayeri@sce.com); [gloria.ing@sce.com](mailto:gloria.ing@sce.com); [bruce.reed@sce.com](mailto:bruce.reed@sce.com); [nquan@gswater.com](mailto:nquan@gswater.com); [APak@SempraUtilities.com](mailto:APak@SempraUtilities.com); [michael@sandiegocan.org](mailto:michael@sandiegocan.org); [SRahon@SempraUtilities.com](mailto:SRahon@SempraUtilities.com); [Faith.MabuhayAlliance@gmail.com](mailto:Faith.MabuhayAlliance@gmail.com); [jmauldin@adamsbroadwell.com](mailto:jmauldin@adamsbroadwell.com); [Erin.Grizard@BloomEnergy.com](mailto:Erin.Grizard@BloomEnergy.com); [gxx@cpuc.ca.gov](mailto:gxx@cpuc.ca.gov); [hayley@turn.org](mailto:hayley@turn.org); [scarter@nrdc.org](mailto:scarter@nrdc.org); [jarmstrong@goodinmacbride.com](mailto:jarmstrong@goodinmacbride.com); [VidhyaPrabhakaran@dwt.com](mailto:VidhyaPrabhakaran@dwt.com); [ssmyers@att.net](mailto:ssmyers@att.net); **Cherry, Brian K**; [jkeys@kfwlaw.com](mailto:jkeys@kfwlaw.com); [service@cforat.org](mailto:service@cforat.org); [andykatz@sonic.net](mailto:andykatz@sonic.net); [lwisland@ucsusa.org](mailto:lwisland@ucsusa.org); [Ekelly@MarinEnergy.com](mailto:Ekelly@MarinEnergy.com); [b.bordine@d-e-c-a.org](mailto:b.bordine@d-e-c-a.org); [asmart@svlg.org](mailto:asmart@svlg.org); [kelly@votesolar.org](mailto:kelly@votesolar.org); [Eric@CoalitionofEnergyUsers.org](mailto:Eric@CoalitionofEnergyUsers.org); [blake@consumercal.org](mailto:blake@consumercal.org); [kmills@cfbf.com](mailto:kmills@cfbf.com); [Bob.Dodds@liberty-energy.com](mailto:Bob.Dodds@liberty-energy.com); [sarah.wallace@pacificorp.com](mailto:sarah.wallace@pacificorp.com); [brbarkovich@earthlink.net](mailto:brbarkovich@earthlink.net); **RegRelCPUCases**; [charlie.buck@energycenter.org](mailto:charlie.buck@energycenter.org); [Diane.Fellman@nrgenergy.com](mailto:Diane.Fellman@nrgenergy.com); [erin@falquier.com](mailto:erin@falquier.com); [ek@a-klaw.com](mailto:ek@a-klaw.com); [carlierfrancois@yahoo.fr](mailto:carlierfrancois@yahoo.fr); [jack.clark@energycenter.org](mailto:jack.clark@energycenter.org); [Joelle.Steward@PacifiCorp.com](mailto:Joelle.Steward@PacifiCorp.com); [mokeefe@efficiencycouncil.org](mailto:mokeefe@efficiencycouncil.org); [Nick.Pappas@asm.ca.gov](mailto:Nick.Pappas@asm.ca.gov); [oliviapara@dwt.com](mailto:oliviapara@dwt.com); [sephra.ninow@energycenter.org](mailto:sephra.ninow@energycenter.org); [spauker@wsgr.com](mailto:spauker@wsgr.com); [stephaniec@greenlining.org](mailto:stephaniec@greenlining.org); [susannah@votesolar.org](mailto:susannah@votesolar.org); [timothy.treadwell@energycenter.org](mailto:timothy.treadwell@energycenter.org); [dwtcpucdockets@dwt.com](mailto:dwtcpucdockets@dwt.com); [mrw@mrwassoc.com](mailto:mrw@mrwassoc.com); [dmarcus2@sbcglobal.net](mailto:dmarcus2@sbcglobal.net); [filings@a-klaw.com](mailto:filings@a-klaw.com); [siobhan.foley@energycenter.org](mailto:siobhan.foley@energycenter.org); [terry.clapham@energycenter.org](mailto:terry.clapham@energycenter.org); [nbrockway@aol.com](mailto:nbrockway@aol.com); [dan.delurey@drsgcoalition.org](mailto:dan.delurey@drsgcoalition.org); [kkienner@solarelectricpower.org](mailto:kkienner@solarelectricpower.org); [paul.pietsch@drsgcoalition.org](mailto:paul.pietsch@drsgcoalition.org); [rick@votesolar.org](mailto:rick@votesolar.org); [case.admin@sce.com](mailto:case.admin@sce.com); [Fadia.Khoury@sce.com](mailto:Fadia.Khoury@sce.com); [russell.garwacki@sce.com](mailto:russell.garwacki@sce.com); [jleslie@mckennalong.com](mailto:jleslie@mckennalong.com); [liddell@energyattorney.com](mailto:liddell@energyattorney.com); [tcahill@semprautilities.com](mailto:tcahill@semprautilities.com); [eric.wright@bves.com](mailto:eric.wright@bves.com); [jeannetteo@moval.org](mailto:jeannetteo@moval.org); [mtierney-lloyd@enernoc.com](mailto:mtierney-lloyd@enernoc.com); [ed@temix.com](mailto:ed@temix.com); [sue.mara@RTOadvisors.com](mailto:sue.mara@RTOadvisors.com); [robertgnaizda@gmail.com](mailto:robertgnaizda@gmail.com); [sswaroop@naacoalition.org](mailto:sswaroop@naacoalition.org); [mdjoseph@adamsbroadwell.com](mailto:mdjoseph@adamsbroadwell.com); [sdalal@sfgwater.org](mailto:sdalal@sfgwater.org); [joshbode@fscgroup.com](mailto:joshbode@fscgroup.com); [marcel@turn.org](mailto:marcel@turn.org); [matthew@turn.org](mailto:matthew@turn.org); [michaelperry@fscgroup.com](mailto:michaelperry@fscgroup.com); [michaelsullivan@fscgroup.com](mailto:michaelsullivan@fscgroup.com); [samholmberg@fscgroup.com](mailto:samholmberg@fscgroup.com); [stephengeorge@fscgroup.com](mailto:stephengeorge@fscgroup.com); **Singh, Amrit P**; **Warner, Christopher (Law)**; **Bustamante, Claudia**; [holly@SunrunHome.com](mailto:holly@SunrunHome.com); [jfine@edf.org](mailto:jfine@edf.org); [Khamou, Karen](mailto:Khamou, Karen); [matt.vespa@sierraclub.org](mailto:matt.vespa@sierraclub.org); **Haertle, Steve**; [WWright@SunrunHome.com](mailto:WWright@SunrunHome.com); [cem@newsdata.com](mailto:cem@newsdata.com); [steve@bakerstreetpublishing.com](mailto:steve@bakerstreetpublishing.com); [chris\\_king@siemens.com](mailto:chris_king@siemens.com); [kerry.hattevik@nee.com](mailto:kerry.hattevik@nee.com); [allenmcw@comcast.net](mailto:allenmcw@comcast.net); [sean.beatty@genon.com](mailto:sean.beatty@genon.com); [jwiedman@kfwlaw.com](mailto:jwiedman@kfwlaw.com); [tomb@crossborderenergy.com](mailto:tomb@crossborderenergy.com); [JWaen@MarinEnergy.com](mailto:JWaen@MarinEnergy.com); [jweil@aglet.org](mailto:jweil@aglet.org); [jimin@mid.org](mailto:jimin@mid.org); [joyw@mid.org](mailto:joyw@mid.org); [lindaf@mid.org](mailto:lindaf@mid.org); [gayatri@jbsenergy.com](mailto:gayatri@jbsenergy.com); [bill@jbsenergy.com](mailto:bill@jbsenergy.com); [brian.theaker@nrgenergy.com](mailto:brian.theaker@nrgenergy.com); [danielle@ceert.org](mailto:danielle@ceert.org); [david@ceert.org](mailto:david@ceert.org); [kdw@woodruff-expert-services.com](mailto:kdw@woodruff-expert-services.com); [nicole@braunlegal.com](mailto:nicole@braunlegal.com); [lmh@eslawfirm.com](mailto:lmh@eslawfirm.com); [Rachel@consciousventuresgroup.com](mailto:Rachel@consciousventuresgroup.com); [ATrowbridge@DayCarterMurphy.com](mailto:ATrowbridge@DayCarterMurphy.com); [cpuc@libertyutilities.com](mailto:cpuc@libertyutilities.com); [rvn@a-klaw.com](mailto:rvn@a-klaw.com); [sbirmingham@seia.org](mailto:sbirmingham@seia.org); [cathie.allen@pacificorp.com](mailto:cathie.allen@pacificorp.com); [ao1@cpuc.ca.gov](mailto:ao1@cpuc.ca.gov); [atr@cpuc.ca.gov](mailto:atr@cpuc.ca.gov); [ctd@cpuc.ca.gov](mailto:ctd@cpuc.ca.gov); [crv@cpuc.ca.gov](mailto:crv@cpuc.ca.gov); [dw1@cpuc.ca.gov](mailto:dw1@cpuc.ca.gov); [bsl@cpuc.ca.gov](mailto:bsl@cpuc.ca.gov); [et3@cpuc.ca.gov](mailto:et3@cpuc.ca.gov); [gp1@cpuc.ca.gov](mailto:gp1@cpuc.ca.gov); [hcf@cpuc.ca.gov](mailto:hcf@cpuc.ca.gov); [jmo@cpuc.ca.gov](mailto:jmo@cpuc.ca.gov); [kwz@cpuc.ca.gov](mailto:kwz@cpuc.ca.gov); [lwt@cpuc.ca.gov](mailto:lwt@cpuc.ca.gov); [zaf@cpuc.ca.gov](mailto:zaf@cpuc.ca.gov); [mk1@cpuc.ca.gov](mailto:mk1@cpuc.ca.gov); [r14@cpuc.ca.gov](mailto:r14@cpuc.ca.gov); [sgm@cpuc.ca.gov](mailto:sgm@cpuc.ca.gov); [tjs@cpuc.ca.gov](mailto:tjs@cpuc.ca.gov); [zz1@cpuc.ca.gov](mailto:zz1@cpuc.ca.gov); [patrick.saxton@energy.ca.gov](mailto:patrick.saxton@energy.ca.gov); [wtr@cpuc.ca.gov](mailto:wtr@cpuc.ca.gov); [Yolanda.Lewis@BlackEconomicCouncil.org](mailto:Yolanda.Lewis@BlackEconomicCouncil.org)

**Cc:** Dhar, Amitava; Keane, Dennis; Bartman, Emily; Zelmar, Karen; Weidemann, Mareijke; Samson, Renee; Hughes, John (Reg Rel); [Andre.Ramirez@sce.com](mailto:Andre.Ramirez@sce.com); York, Jamie K ([JYork@semprautilities.com](mailto:JYork@semprautilities.com))

**Subject:** RROIR: Customer Survey Key Finding

To the Service List for CPUC proceeding R.12-06-013:

PG&E would like to hold a webinar where Hiner & Partners will present the key findings of the customer survey. Here are some suggested times:

**4/16 10am-12pm or**

**4/16 2pm-4pm**

Please respond to Catherine Tarasova of PG&E at [yxt5@pge.com](mailto:yxt5@pge.com) with a preferred time slot.

**Catherine Tarasova** | Senior Regulatory Case Manager | Pacific Gas & Electric Company | 415.973.5461  
| [yxt5@pge.com](mailto:yxt5@pge.com)