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Subject: RROIR Customer Survey - Key Findings Follow Up Webinar - Please Review Docs Attached

Location: 1 877 897 0004 *9252852022*

Start: 4/19/2013 2:00:00 PM

End: 4/19/2013 3:00:00 PM

Agenda:

- Key Findings Report questions

- Cross-tab questions

Please see attached zip file for Cross-tab data tables, and attached email for explanation of Cross-tabs. Also included for your convenience is the Key Findings report from Tuesday's Webinar and the final version of the survey that was fielded.

We would appreciate, although it is not required, if you could send by email (Emily.Bartman@pge.com) any additional questions you might have by COB Thursday, so we are able to be prepared to make the best use of the time in Friday's Webinar.

Thank You.

Emily

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