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Subject: RROIR Customer Survey - Key Findings Follow Up Webinar - Please Review Docs Attached

Location: 1 877 897 0004 \*9252852022\*

Start: 4/19/2013 2:00:00 PM

End: 4/19/2013 3:00:00 PM

Agenda:

- Key Findings Report questions

- Cross-tab questions

Please see attached zip file for Cross-tab data tables, and attached email for explanation of Cross-tabs. Also included for your convenience is the Key Findings report from Tuesday's Webinar and the final version of the survey that was fielded.

**We would appreciate, although it is not required, if you could send by email ([Emily.Bartman@pge.com](mailto:Emily.Bartman@pge.com)) any additional questions you might have by COB Thursday, so we are able to be prepared to make the best use of the time in Friday's Webinar.**

Thank You.

Emily

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