

From: Bartman, Emily

Sent: 4/19/2013 1:59:11 PM

'nes@a-klaw.com' (nes@a-klaw.com); Tarasova, Catherine (/O=PG&E/OU=Corporate/cn=Recipients/cn=yxt537641601); 'enriqueg@greenlining.org' (enriqueg@greenlining.org); 'blaising@braunlegal.com' (blaising@braunlegal.com); 'apak@semprautilities.com' (apak@semprautilities.com); 'douglass@energyattorney.com' (douglass@energyattorney.com); 'jcorralejo@lbcgla.org' (jcorralejo@lbcgla.org); 'Gloria.Ing@sce.com' (Gloria.Ing@sce.com); 'faith.mabuhayalliance@gmail.com' (faith.mabuhayalliance@gmail.com); 'jmauldin@adamsbroadwell.com' (jmauldin@adamsbroadwell.com); 'SRahon@SempraUtilities.com' (SRahon@SempraUtilities.com); 'sachu.constantine@energycenter.org' (sachu.constantine@energycenter.org); 'michael@sandiegocan.org' (michael@sandiegocan.org); 'bruce.reed@sce.com' (bruce.reed@sce.com); 'akbar.jazayeri@sce.com' (akbar.jazayeri@sce.com); 'nquan@gswater.com' (nquan@gswater.com); 'JPacheco@SempraUtilities.com' (JPacheco@SempraUtilities.com); 'steve@schiller.com' (steve@schiller.com); 'rsalter@edf.org' (rsalter@edf.org); Cherry, Brian K (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BKC7); RegRelCPUCCases (/O=PG&E/OU=Corporate/cn=Recipients/cn=RegRelCPUCCases); 'kmills@cfbf.com' (kmills@cfbf.com); 'brbarkovich@earthlink.net' (brbarkovich@earthlink.net); 'service@cforat.org' (service@cforat.org); 'diane.fellman@nrgenergy.com' (diane.fellman@nrgenergy.com); 'vidhyaprabhakaran@dwt.com' (vidhyaprabhakaran@dwt.com); 'jarmstrong@goodinmacbride.com' (jarmstrong@goodinmacbride.com); 'ek@a-klaw.com' (ek@a-klaw.com); 'hayley@turn.org' (hayley@turn.org); 'jack.clark@energycenter.org' (jack.clark@energycenter.org); 'jkeyes@kfwlaw.com' (jkeyes@kfwlaw.com); 'erin@falquier.com' (erin@falquier.com); 'andykatz@sonic.net' (andykatz@sonic.net); 'Nick.Pappas@asm.ca.gov' (Nick.Pappas@asm.ca.gov); 'Ekelly@MarinEnergy.com' (Ekelly@MarinEnergy.com); 'charlie.buck@energycenter.org' (charlie.buck@energycenter.org); 'ssmyers@att.net' (ssmyers@att.net); 'Bob.Dodds@liberty-energy.com' (Bob.Dodds@liberty-energy.com); 'sarah.wallace@pacificorp.com' (sarah.wallace@pacificorp.com); 'Joelle.Steward@PacifiCorp.com' (Joelle.Steward@PacifiCorp.com); 'carlierfrancois@yahoo.fr' (carlierfrancois@yahoo.fr); 'Eric@CoalitionofEnergyUsers.org' (Eric@CoalitionofEnergyUsers.org); 'lwisland@ucsusa.org' (lwisland@ucsusa.org); 'b.bordiine@d-e-c-a.org' (b.bordiine@d-e-c-a.org); 'scarter@nrdc.org' (scarter@nrdc.org); 'blake@consumercal.org' (blake@consumercal.org); 'mokeefe@efficiencycouncil.org' (mokeefe@efficiencycouncil.org); 'kelly@votesolar.org' (kelly@votesolar.org); 'Erin.Grizard@BloomEnergy.com' (Erin.Grizard@BloomEnergy.com); 'asmart@svlg.org' (asmart@svlg.org); Heiden, Gregory (gregory.heiden@cpuc.ca.gov) (gregory.heiden@cpuc.ca.gov); Haertle, Steve (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=SRH1); Singh, Amrit

P (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=APS5); Warner, Christopher (Law) (/O=PG&E/OU=Corporate/cn=Recipients/cn=CJW5); Khamou, Karen (/O=PG&E/OU=Corporate/cn=Recipients/cn=K1K3); 'mrw@mrwassoc.com' (mrw@mrwassoc.com); 'cem@newsdata.com' (cem@newsdata.com); 'liddell@energyattorney.com' (liddell@energyattorney.com); 'bill@jbsenergy.com' (bill@jbsenergy.com); 'joyw@mid.org' (joyw@mid.org); 'case.admin@sce.com' (case.admin@sce.com); 'filings@a-klaw.com' (filings@a-klaw.com); 'marcel@turn.org' (marcel@turn.org); 'mdjoseph@adamsbroadwell.com' (mdjoseph@adamsbroadwell.com); 'StephanieC@greenlining.org' (StephanieC@greenlining.org); 'chris_king@siemens.com' (chris_king@siemens.com); 'dmarcus2@sbcglobal.net' (dmarcus2@sbcglobal.net); 'matthew@turn.org' (matthew@turn.org); 'tomb@crossborderenergy.com' (tomb@crossborderenergy.com); 'jweil@aglet.org' (jweil@aglet.org); 'sue.mara@rtoadvisors.com' (sue.mara@rtoadvisors.com); 'DWTCPUCDOCKETS@dwt.com' (DWTCPUCDOCKETS@dwt.com); 'RobertGnaizda@gmail.com' (RobertGnaizda@gmail.com); 'stephengeorge@fscgroup.com' (stephengeorge@fscgroup.com); 'michaelperry@fscgroup.com' (michaelperry@fscgroup.com); 'holly@SunrunHome.com' (holly@SunrunHome.com); 'sdalal@sflower.org' (sdalal@sflower.org); 'kkiener@solarelectricpower.org' (kkiener@solarelectricpower.org); 'siobhan.foley@energycenter.org' (siobhan.foley@energycenter.org); 'terry.clapham@energycenter.org' (terry.clapham@energycenter.org); 'Fadia.Khoury@sce.com' (Fadia.Khoury@sce.com); 'JWaen@MarinEnergy.com' (JWaen@MarinEnergy.com); 'timothy.treadwell@energycenter.org' (timothy.treadwell@energycenter.org); 'jfine@edf.org' (jfine@edf.org); 'susannah@votesolar.org' (susannah@votesolar.org); 'michaelsullivan@fscgroup.com' (michaelsullivan@fscgroup.com); 'brian.theaker@nrgenergy.com' (brian.theaker@nrgenergy.com); 'samholmberg@fscgroup.com' (samholmberg@fscgroup.com); 'jimin@mid.org' (jimin@mid.org); 'lindaf@mid.org' (lindaf@mid.org); 'allenmcw@comcast.net' (allenmcw@comcast.net); 'spauker@wsgr.com' (spauker@wsgr.com); 'steve@bakerstreetpublishing.com' (steve@bakerstreetpublishing.com); 'jleslie@McKennaLong.com' (jleslie@McKennaLong.com); 'matt.vespa@SierraClub.org' (matt.vespa@SierraClub.org); 'jeannetteo@moval.org' (jeannetteo@moval.org); 'dan.delurey@drsgcoalition.org' (dan.delurey@drsgcoalition.org); 'gayatri@jbsenergy.com' (gayatri@jbsenergy.com); 'WWright@SunrunHome.com' (WWright@SunrunHome.com); 'sephra.ninow@energycenter.org' (sephra.ninow@energycenter.org); 'nbrockway@aol.com' (nbrockway@aol.com); 'ed@temix.com' (ed@temix.com); 'rick@votesolar.org' (rick@votesolar.org); 'kerry.hattevik@nee.com' (kerry.hattevik@nee.com); Bustamante, Claudia (/O=PG&E/OU=Corporate/cn=Recipients/cn=C4BO); 'paul.pietsch@drsgcoalition.org' (paul.pietsch@drsgcoalition.org); 'mtierney-lloyd@enemoc.com' (mtierney-lloyd@enemoc.com); 'joshbode@fscgroup.com' (joshbode@fscgroup.com); 'russell.garwacki@sce.com'

(russell.garwacki@sce.com); 'eric.wright@bves.com' (eric.wright@bves.com);
'sswaroop@naacoalition.org' (sswaroop@naacoalition.org);
'sean.beatty@genon.com' (sean.beatty@genon.com); 'TCahill@SempraUtilities.com'
(TCahill@SempraUtilities.com); 'oliviapara@dwt.com' (oliviapara@dwt.com);
'jwiedman@kfwlaw.com' (jwiedman@kfwlaw.com); Zelman, Karen
(/O=PG&E/OU=Corporate/cn=Recipients/cn=KJZ1);
'atrowbridge@daycartermurphy.com' (atrowbridge@daycartermurphy.com); 'rvn@a-
klaw.com' (rvn@a-klaw.com); 'lmh@eslawfirm.com' (lmh@eslawfirm.com); Zafar,
Marzia (marzia.zafar@cpuc.ca.gov) (marzia.zafar@cpuc.ca.gov);
'cathie.allen@pacificorp.com' (cathie.allen@pacificorp.com);
'sbirmingham@seia.org' (sbirmingham@seia.org); 'nicole@braunlegal.com'
(nicole@braunlegal.com); 'danielle@ceert.org' (danielle@ceert.org);
'kdw@woodruff-expert-services.com' (kdw@woodruff-expert-services.com);
'david@ceert.org' (david@ceert.org); 'patrick.saxton@energy.ca.gov'
(patrick.saxton@energy.ca.gov); 'cpuc@libertyutilities.com'
(cpuc@libertyutilities.com); Murtishaw, Scott (scott.murtishaw@cpuc.ca.gov)
(scott.murtishaw@cpuc.ca.gov); lee-whei.tan@cpuc.ca.gov (lee-
whei.tan@cpuc.ca.gov); Wingate, Barbara A
(/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BAWB); jmo@cpuc.ca.gov
(jmo@cpuc.ca.gov); 'Rachel@consciousventuresgroup.com'
(Rachel@consciousventuresgroup.com); Steve Westberg
(swestberg@hinerpartners.com) (swestberg@hinerpartners.com)
(swestberg@hinerpartners.com); Luke Thelen (lthelen@hinerpartners.com)
(lthelen@hinerpartners.com); 'bneenan@epri.com' (bneenan@epri.com)
(bneenan@epri.com); Fang, Cyndee (cfang@semprautilities.com)
(cfang@semprautilities.com); Petlin, Gabriel (gabriel.petlin@cpuc.ca.gov)
(gabriel.petlin@cpuc.ca.gov); O'Donnell, Arthur J. (Arthur.O'Donnell@cpuc.ca.gov)
(Arthur.O'Donnell@cpuc.ca.gov); Tran, Ava N. (ava.tran@cpuc.ca.gov)
(ava.tran@cpuc.ca.gov); Sullivan, Timothy J. (timothy.sullivan@cpuc.ca.gov)
(timothy.sullivan@cpuc.ca.gov); Khoury, Dexter (dexter.khoury@cpuc.ca.gov)
(dexter.khoury@cpuc.ca.gov); Kito, Michele (michele.kito@cpuc.ca.gov)
(michele.kito@cpuc.ca.gov); Villarreal, Christopher
(christopher.villarreal@cpuc.ca.gov) (christopher.villarreal@cpuc.ca.gov); Watts-
Zagha, Karen Camille (KarenCamille.Watts-Zagha@cpuc.ca.gov)
(KarenCamille.Watts-Zagha@cpuc.ca.gov); Fortune, Hazlyn
(hazlyn.fortune@cpuc.ca.gov) (hazlyn.fortune@cpuc.ca.gov); Zhang, Zhen
(Zhen.Zhang@cpuc.ca.gov) (Zhen.Zhang@cpuc.ca.gov); Torres, Elise
(elise.torres@cpuc.ca.gov) (elise.torres@cpuc.ca.gov); McKinney, Jeanne
(jeanne.mckinney@cpuc.ca.gov) (jeanne.mckinney@cpuc.ca.gov); Levin, Robert
(robert.levin@cpuc.ca.gov) (robert.levin@cpuc.ca.gov); Lee, Rebecca Tsai-Wei
(rebecca.lee@cpuc.ca.gov) (rebecca.lee@cpuc.ca.gov); Willis, Dan
(Dan.Willis@cpuc.ca.gov) (Dan.Willis@cpuc.ca.gov); Danforth, Christopher
(christopher.danforth@cpuc.ca.gov) (christopher.danforth@cpuc.ca.gov); Benjamin,
Robert (robert.benjamin@cpuc.ca.gov) (robert.benjamin@cpuc.ca.gov);
'Yolanda.Lewis@BlackEconomicCouncil.org'
(Yolanda.Lewis@BlackEconomicCouncil.org); 'Yunker, Chris'

(cyunker@semprautilities.com); 'Walker, Lori' (lori.a.walker@sce.com); 'Ramirez, Andre' (andre.ramirez@sce.com); 'Loosbrock, Jamie' (jloosbrock@semprautilities.com)

Cc: York, Jamie K (JYork@semprautilities.com) (JYork@semprautilities.com); 'Patrick McGuire' (patrickm@crossborderenergy.com); Candice Churchwell (candicechurchwell@fscgroup.com); Santana, Dana (DSantana@semprautilities.com); Randolph, Edward F. (edward.randolph@cpuc.ca.gov); Mutialu, Rajan (rajan.mutialu@cpuc.ca.gov); Jennifer Potter (Jennifer.Potter@smud.org)

Bcc:

Subject: RROIR Customer Survey - Key Findings Follow Up Webinar - Please Review Docs Attached

Agenda:

- Key Findings Report questions
- Cross-tab questions

Please see attached zip file for Cross-tab data tables, and attached email for explanation of Cross-tabs. Also included for your convenience is the Key Findings report from Tuesday's Webinar and the final version of the survey that was fielded.

We would appreciate, although it is not required, if you could send by email (Emily.Bartman@pge.com) any additional questions you might have by COB Thursday, so we are able to be prepared to make the best use of the time in Friday's Webinar.

Thank You.

Emily

To join the meeting from a BlackBerry, iPhone, or Android device:

+18778970004,,,,,*9252852022*

To join the meeting from your computer and be automatically dialed, [click here](#)

To join the meeting manually:

1. Dial the toll free number or the number closest to your location:

United States

1 205 354 0284

1 877 897 0004

2. Enter the Meeting Number: *9252852022*

*(Be sure to enter the * star key before and after the Meeting Number)*

<<...>> <<...>> <<...>> <<...>>