

From: Myers, Richard A.  
Sent: 5/9/2013 1:41:26 PM  
To: Doll, Laura (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=LRDD)  
Cc:  
Bcc:  
Subject: PG&E CNG stations

Hi Laura, I am following through on a customer complaint that was forwarded to me. The complainant is asserting that the he has been denied access to the PG&E CNG refueling station in San Rafael at nights and on weekends. He asserts that this practice only began a few months ago, and previously he had been granted key card access. He's concerned because the PG&E station is apparently the only CNG station in Marin County.

Would you please answer the following:

- 1) Has PG&E begun to deny access to the San Rafael refueling station on nights and weekends? If so, why?
- 2) Is daytime access during the week still provided?
- 3) Is the San Rafael station the only public CNG station in Marin County? (I did a quick web check and this seems to be the case.)
- 4) If there are no other CNG stations in Marin, do you know what the closest alternative would be?

Richard