

From: Doll, Laura  
Sent: 5/17/2013 10:53:16 AM  
To: Myers, Richard A. (richard.myers@cpuc.ca.gov)  
Cc: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4)  
Bcc:  
Subject: RE: San Rafael CNG Facility Access

Richard

We have answers.

1. Yes, it would require a security guard. We don't know of any other measures that would be required, but we wouldn't support putting a security guard at the facility.
2. As for frequency of use, we don't know. What we DO know is that about 100 people were issued cards over the last 10+ years, and that's for our entire system. I would guess that less than 5 have used the San Ramon facility after hours.

And here's some more background from our Corporate Security folks:

*This issue surfaced to Corporate Security last year when some of the access cards became deactivated. This was the first time it brought to our attention that we had citizens entering our yards after normal business hours. Realizing the safety and security issue, I asked who in Corporate Security authorized this to occur. No one in Corporate Security approved this type of access or were involved in the process that I can identify. There was no correspondence provided to identify a policy or decision to allow this practice so there is no policy change.*

Corporate Security conferred with Legal and determined that there were liability and safety/security issues and that the practice needed to end. Letters about the change were sent to the customers we were able to identify.

Let me know if we can provide any additional information. As you can tell, we don't have much more detail to provide.

Thanks

Laura

**From:** Myers, Richard A. [mailto:richard.myers@cpuc.ca.gov]  
**Sent:** Tuesday, May 14, 2013 9:54 AM  
**To:** Doll, Laura  
**Cc:** Dietz, Sidney  
**Subject:** RE: San Rafael CNG Facility Access

Thanks Laura and Sid. My final questions (hopefully):

- 1) If PG&E were to offer night and weekend access at the station, would that require a security guard during those hours? Would any other measures be required?
- 2) Do you have any idea of how frequently CNG users used the facility at nights and weekends?

Richard

**From:** Doll, Laura [mailto:LRDD@pge.com]  
**Sent:** Monday, May 13, 2013 4:28 PM  
**To:** Myers, Richard A.  
**Cc:** Dietz, Sidney  
**Subject:** FW: San Rafael CNG Facility Access

Richard

The gate at the San Rafael facility opens at 5:30 am and closes at 5:00 pm M-F.

My colleague Sid has looked at the tariff on this and it references the sale of "excess" CNG, so we don't see this as an obligation to serve issue.

I'm not going to do anything further unless you direct/request otherwise!

Thanks

Laura

**From:** Redacted  
**Sent:** Monday, May 13, 2013 4:22 PM  
**To:** Doll, Laura  
**Subject:** RE: San Rafael CNG Facility Access

Laura,

I had the attached image assembled for your use. Let me know if you need any modifications.

Redacted

Supervisor, LNG/CNG Operations

Pacific Gas & Electric Co.

Redacted

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To learn more, please visit <http://www.pge.com/about/company/privacy/customer/>