

From: Allen, Meredith  
Sent: 5/1/2013 11:13:44 AM  
To: Cho, Raymond (Raymond.Cho@cpuc.ca.gov)  
Cc:  
Bcc:  
Subject: Re: Metcalf Sub Questions

Raymond,

We are finalizing the response and will send to you early afternoon.

Thanks,  
Meredith

On May 1, 2013, at 11:10 AM, "Cho, Raymond" <Raymond.Cho@cpuc.ca.gov> wrote:

> Meredith,  
>  
> Just following up on this: Do we have a response or do you need more time? If you can provide anything you  
already have I would greatly appreciate it.  
>  
> Thanks,  
>  
> Raymond Cho  
> 415.703.2236  
> raymond.cho@cpuc.ca.gov  
>  
> -----Original Message-----  
> From: Allen, Meredith [<mailto:MEAe@pge.com>]  
> Sent: Friday, April 26, 2013 9:35 AM  
> To: Cho, Raymond  
> Subject: Re: Metcalf Sub Questions  
>  
> Hi Raymond,  
>  
> Thanks so much for sending. We will start working on the responses right away.  
>  
> Meredith  
>  
> On Apr 26, 2013, at 9:12 AM, "Cho, Raymond"  
<Raymond.Cho@cpuc.ca.gov<<mailto:Raymond.Cho@cpuc.ca.gov>>> wrote:  
>  
> Hi Meredith,  
>  
> Thanks for calling me back, Meredith. Please see questions below:  
>  
>  
> 1. Does PG&E have any plans to make improvements to their operations to minimize the damage due to  
such incidents? For example, damage to equipment/surrounding environment and customer service.  
>  
>  
>

> 2. Are there any plans to improve security at substations permanently to prevent this from happening again?  
Are there any plans to improve the alarm response when the parameter is breached?

>

>

>

> 3. From a system reliability standpoint, should PG&E have additional spare transformers on hand at each substation?

>

>

> If you have anything to add as far as lessons learned or planning for the future please feel free to also submit that to me. I'm sure PG&E already has a procedure/protocol in response to this type of incident, so could you please send me a copy of that document? I'll be working on an outline to brief the directors so please provide what you can ASAP or by Wednesday (5/1) so that I can include that in our meeting.

>

> Best Regards,

>

> Raymond Cho

> Utilities Engineer

> California Public Utilities Commission

> Electric Safety and Reliability

> 415.703.2236

> raymond.cho@cpuc.ca.gov<<mailto:raymond.cho@cpuc.ca.gov>>

>

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> To learn more, please visit <http://www.pge.com/about/company/privacy/customer/>