

From: Lee, Audrey
Sent: 6/20/2013 3:49:14 PM
To: Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4)
Cc:
Bcc:
Subject: RE: IT, Billing Systems

Thanks, Sid.

From: Dietz, Sidney [mailto:SBD4@pge.com]
Sent: Thursday, June 20, 2013 3:17 PM
To: Lee, Audrey; Cherry, Brian K
Cc: Allen, Meredith
Subject: Re: IT, Billing Systems

Audrey --

I'll give you a call to make sure I get the right person. The billing system is one of favorite topics over here!

yours,

sid

Do I seem terse? Blame the thumb keyboard.

From: Lee, Audrey [mailto:audrey.lee@cpuc.ca.gov]
Sent: Thursday, June 20, 2013 02:19 PM
To: Cherry, Brian K
Cc: Dietz, Sidney; Allen, Meredith
Subject: RE: IT, Billing Systems

Welcome back.

Thank you. Two weeks is no problem.

From: Cherry, Brian K [<mailto:BKC7@pge.com>]
Sent: Thursday, June 20, 2013 2:14 PM
To: Lee, Audrey
Cc: Dietz, Sidney; Allen, Meredith
Subject: RE: IT, Billing Systems

Audrey – great to hear from you. Alex is 10 months old, about 24 lbs, and full of energy. Poor dad has not been able to pick him up for 6 weeks because of his recent back surgery (a spinal fusion). This is my first week back in the office and I am soldiering through it.

Yes. Our vaunted IT has issues but I think it is often unfairly maligned. I will have Sid set something up that covers soup to nuts on IT access for EV's, DR, and the like. You can talk to the experts directly about our strengths and weaknesses. Could you give us a week or two to set it up ?

From: Lee, Audrey [<mailto:audrey.lee@cpuc.ca.gov>]
Sent: Thursday, June 20, 2013 2:07 PM
To: Cherry, Brian K
Subject: IT, Billing Systems

Hi Brian,

How are you? It's been a while. How's the little one? Mine's getting very chubby and love to talk with "oohs" and "ahhs".

I frequently hear about the challenges PG&E has in changing its billing system or IT systems, from demand response programs to electric vehicle submetering to energy data access. Would it be possible for me to come by and learn more about PG&E billing and IT systems?

Thanks,

Audrey

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