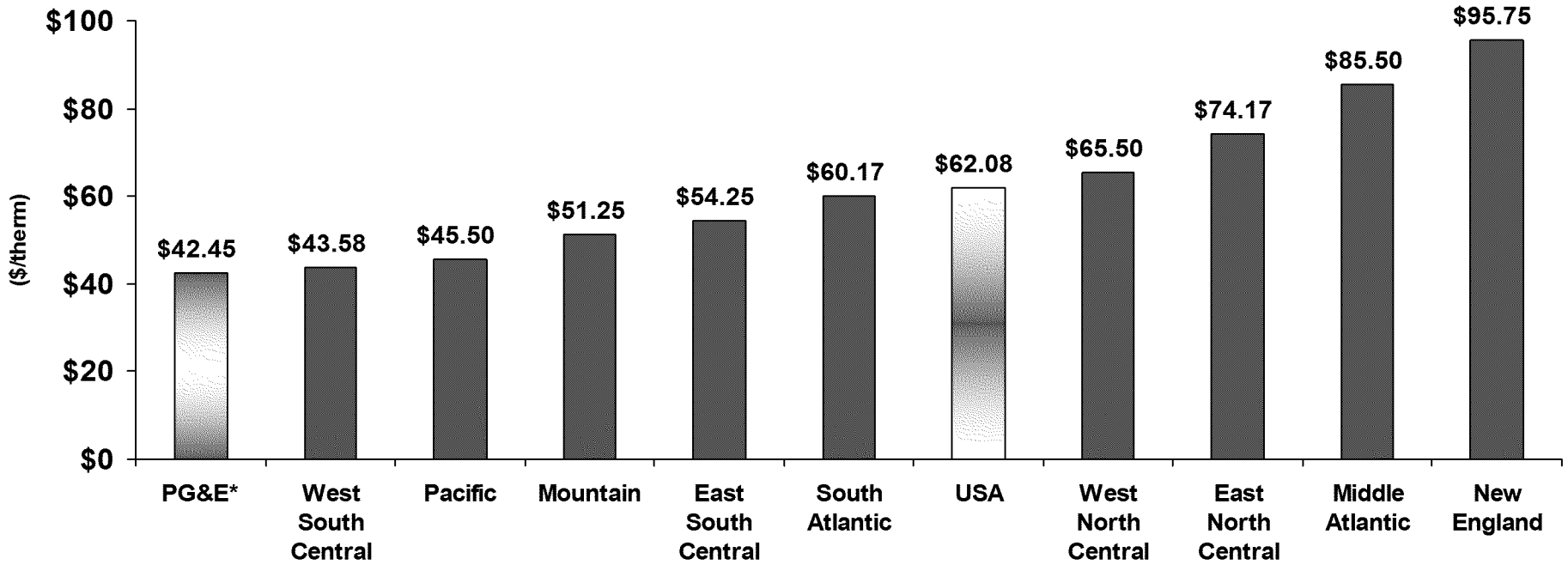


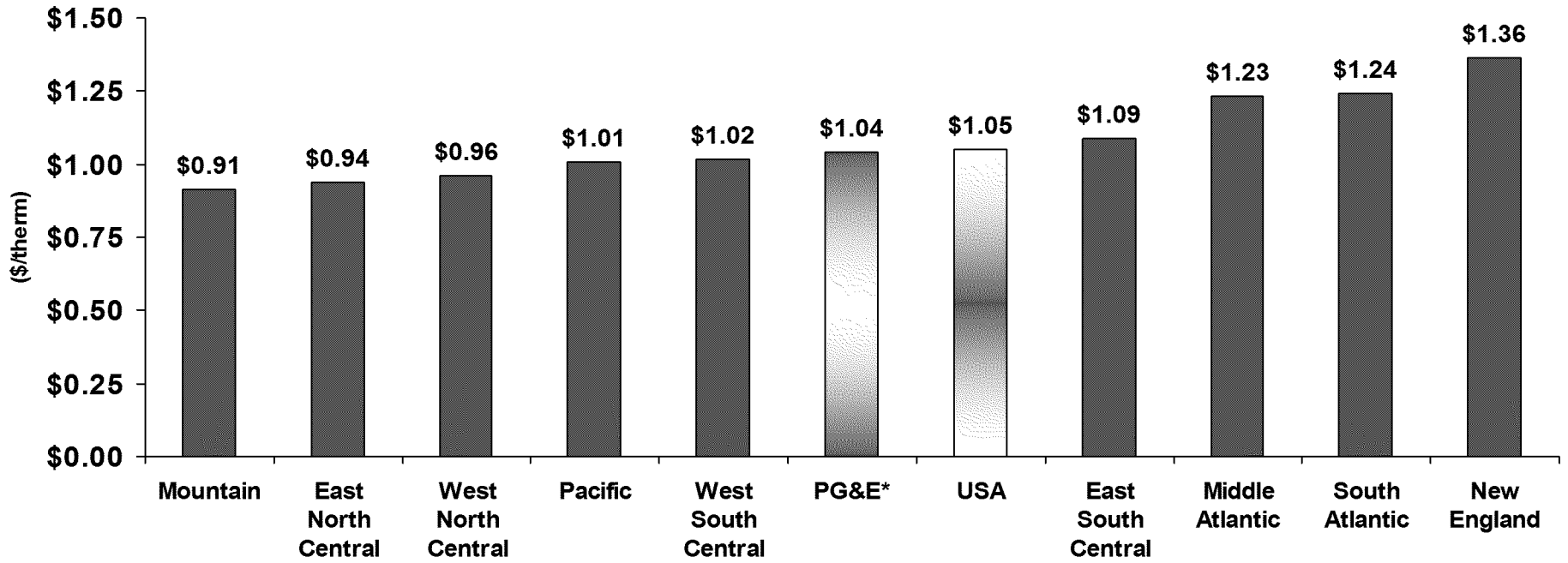
2011 Residential Average Annual Gas Monthly Bill By Region



Source: American Gas Association, 2011 Gas Facts (latest available)

*PG&E source: 2011 10-K Report

2011 Residential Average Annual Gas Rate By Region



Source: American Gas Association, 2011 Gas Facts (latest available)

*PG&E source: 2011 10-K Report