Pacific Gas and <u>Electric Company</u> Ma Tra

Redacted Manager Transmission Compliance Redacted

July 12, 2013

Raymond Fugere, P.E. Program and Project Supervisor Electric Safety and Reliability Branch Safety and Enforcement Division

SUBJECT: PG&E's Response to the June 3, 2013 ESRB Report Concerning The April 15-19, 2013 Audit of PG&E's Daly City Area Electric Substation Facilities

Dear Mr. Fugere:

This letter is in response to your June 3, 2013 report of the Electric Safety and Reliability Branch (ESRB) April 8-11, 2013 audit of Pacific Gas & Electric Company's (PG&E) substation facilities in the Daly City Area. The audit included a review of PG&E's inspection program of PG&E's substation facilities.

During the audit, the CPUC identified one programmatic concern (General Order 165) and seven field conditions (General Order 174 (Rule 30.1 and Rule 33.1). PG&E provides its responses to the audit report in Attachment A to this letter. PG&E would also wish to thank the ESRB and the audit team for taking the time to provide specific observations and recommendations in the audit report for our consideration. PG&E believes this type of feedback provided during an audit to be a very positive and important component, and we will be reviewing these suggestions for possible incorporation into our program improvement plans.

Please contact me at 415-973-7356 if you have any questions regarding this response.

Sincerely,

Redacted Manager, Transmission Compliance

Cc: Raymond Fugere, Program and Project Supervisor, CPUC ESRB Ben Brinkman, Senior Utilities Engineer, CPUC ESRB



Attachment A

Programmatic Concerns

GO 174, Rule 30.1, states in part:

"Each Operator shall establish, update as needed, and follow an Inspection Program."

GO 174, Rule 33.1 states, in part,

"Electronic or hard copy records of completed Inspections shall include, at a minimum: ...

Scheduled date of corrective action (where applicable)"

PG&E DRAFT Document "PG&E Substation Inspection Program Summary" (TD3322S) states, in part,

"Section 2, General, a. iii. The Substation Inspection Program Activities Include:

Document and Report any abnormal condition found in the substation and any repairs or services or work performed."

Substation L, March 7, 2013 Inspection, "Lighting" inspection sheet states, in part:

"building interior is dark, need repair or add more lighting"

PG&E stated that it may have added transformers or equipment in areas of the substation, necessitating a lighting evaluation and possibly a capital budget request. PG&E has not yet fully evaluated the lighting in this building.

PG&E's Response:

PG&E has completed the implementation of its new computer-based condition based maintenance (CBM) system for substation inspections. The next phase of CBM will deploy all other maintenance tasks (such as circuit breaker maintenance and oil analysis). When the maintenance task deployment of CBM is complete, PG&E will update all affected Substation Inspection Program documents.

In the interim, PG&E will communicate the substation inspection program expectations via the following:

• Issue Bulletin TD-3322-024, Substation Inspections. This document provides updates to the Substation Inspection booklet to: 1) reflect PG&E's current substation inspection practices in compliance with General Order 174; and 2) indicate specific sections of the

substation booklet that are superseded as a result of utilizing the of Condition Based Maintenance (CBM) system for Substation Inspections. Completed on 07/10/13, A copy of the Bulletin is attached.

 Update and Issue Bulletin, TD-3322-012, Condition Based Maintenance (CBM) Transition Process. This bulletin clarifies how substation inspection and maintenance data is recorded and used in conjunction with the CBM system. Specific items that this revised Bulletin will include are: 1) expectation for Crew Leads, Electricians, and Apprentice Electricians to record abnormal conditions; 2) reference to an Oil Leak job aid; 3) description of the CBM alarm flow; and 4) expectations for Supervisors (or Designees) to acknowledge and determine whether an abnormal condition is placed in monitoring, a work request is created, or the condition is closed/cancelled (with comments) within a specific time frame based on the CBM alarm. The expected completion date for the Bulletin is 07/31/13.

In addition, PG&E will:

- Create an Oil Leak job aid with example pictures that will assist Crew Leads, Electricians, and Apprentice Electricians with selecting the appropriate alarm level and oil leak repair options. The expected completion date is 07/31/13.
- Define and document PG&E's Substation Inspection Work Verification/Quality Control Process (as needed). Include the type of review and frequency to ensure consistency of the Substation Inspection Program expectations. The expected completion date is 12/02/13.
- Cover the audit field violations regarding housekeeping, fence/security, and safety issues with cabinet doors at the next Substation Maintenance First Line Supervisors meeting scheduled for 10/08/13.

Also, in regards specifically to Station L and the control room in question, no transformers or equipment have been added to the substation; rather, the equipment was moved outdoors. In regards to the building lighting, on 07/01/13 PG&E performed a field visit to verify there is adequate lighting in building. The building contains two rooms. The lighting in one room is adequate. For the other room, PG&E will add lighting by 12/31/13. Note, no notification is available, since this type of work is performed by PG&E's Facilities Management Office and requests are submitted via email. See the attached email.



Field Portion

•	Structure ID / Location:	Taravel Substation, Breaker Bank 1, 3 Phase Transformer		
	Previous PG&E Inspection:	March 13, 2013		
	Date of CPUC Inspection:	$\Delta nril 17 2013$		
	Explanation of Vio	lation(s):		
	Oil Leak			
	GO 174, Rule 30.1, and follow an Inspec	states in part: Each Operator shall establish, update as needed, ction Program."		
	PG&E DRAFT Docu states, in part,	iment "PG&E Substation Inspection Program Summary" (TD3322S)		
	"Section 2, Include:	General, a. iii. The Substation Inspection Program Activities		
		t and Report any abnormal condition found in the substation and s or services or work performed."		
	inspectors reported to be at the oil samp	does not list a weeping leak on the transformer bank. PG&E similar leaks on other transformers as priority 2 or 3. This leak appear pling port. PG&E should attempt to standardize these readings, esidue or weeping from oil sampling should be included in inspections.		

PG&E's Response:

PG&E is in the process of creating an Oil Leak job aid to provide guidance on selecting the appropriate alarm level and oil leak repair options based on the type of oil leak. The expected completion date is 07/31/13.

In regards to this bank, PG&E mitigated the oil leak by wiping the leaks and cleaning and tightening the bolts (Notification #106993167 completed on 06/23/13). Documentation of the completed work is attached.

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2.	Structure ID / Location:	Noriega Substation
	Previous PG&E Inspection:	December 10, 2012
	Date of CPUC Inspection:	April 17, 2013
	Explanation of Viol	lation(s):
	Substation Housek	<u>ceeping</u>
	GO 174, Rule 30.1,	states in part:
	"Each Operator sha Program."	ll establish, update as needed, and follow an Inspection
	PG&E DRAFT Docu states, in part,	iment "PG&E Substation Inspection Program Summary" (TD3322S)
	<i>"Section 2, Include:</i>	, General, a. iii. The Substation Inspection Program Activities
		t and Report any abnormal condition found in the substation and s or services or work performed."
	inspection sheet. The	bottles and wooden pallets at the site. This was not noted on the his substation is located in an urban area, and ESRB is aware this ave been present at the time of the last inspection.

PG&E's Response:

PG&E cleaned up the debris at the substation during the audit field visit on 04/17/13.

On 06/23/13 PG&E verified that the substation was still clean (a picture of the substation area is attached). Also, the Maintenance Supervisor spoke with business neighbors on both sides of the substation to communicate the need for a clean safe area, and asked them to keep their area clean and to notify PG&E if other debris is present.

Also, PG&E will cover substation housekeeping at the next Substation Maintenance First Line Supervisors meeting scheduled for 10/08/13.

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3.	Structure ID / Location:	East Grand Substation, General
	Previous PG&E Inspection:	March 7, 2013
	Date of CPUC Inspection:	April 18, 2013
	Explanation of Vio	lation(s):
	Broken Barbed Wi	<u>re</u>
	GO 174, Rule 30.1,	states in part:
	"Each Operator sha Program."	ll establish, update as needed, and follow an Inspection
	PG&E DRAFT Docu states, in part,	iment "PG&E Substation Inspection Program Summary" (TD3322S)
	"Section 2, Include:	General, a. iii. The Substation Inspection Program Activities
		t and Report any abnormal condition found in the substation and s or services or work performed."
	On the latest inspec substation entrance	tion sheet, PG&E failed to record cut barbed wire on fence top near

PG&E's Response:

PG&E replaced three strands of barbed wire (Work Request #1436973 completed 05/20/13). Note, this type of work is addressed via PG&E's Facilities Management Office, therefore no notification is needed. A 06/23/13 visit to the substation confirmed the work was completed. Documentation of the completed work is attached.

Also, PG&E will cover fence/security at the next Substation Maintenance First Line Supervisors meeting scheduled for 10/08/13.

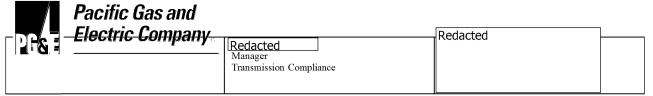
Pacific Gas and Electric Company-

Substation, Bank 5 3-phase transformer
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update as needed, and follow an Inspection
E Substation Inspection Program Summary" (TD3322S)
iii. The Substation Inspection Program Activities
any abnormal condition found in the substation and or work performed."
roken. PG&E did not record this on the inspection sheet.

PG&E's Response:

PG&E repaired the hinges to the cabinet door. (Notification #106993163, completed 06/23/13). Documentation of the completed work is attached.

Also, PG&E will cover safety issues with cabinet doors at the next Substation Maintenance First Line Supervisors meeting scheduled for 10/08/13.



Structure ID / Location:	Noriega Substation, Battery Structure		
Previous PG&E Inspection:	December 10, 2012		
Date of CPUC Inspection:			
Explanation of Vio	lation(s):		
Damaged Battery H	lousing		
GO 174, Rule 30.1,	states in part:		
"Each Operator sha Program."	ll establish, update as needed, and follow an Inspection		
PG&E DRAFT Docu states, in part,	ument "PG&E Substation Inspection Program Summary" (TD3322S)		
"Section 2 Include:	, General, a. iii. The Substation Inspection Program Activities		
	t and Report any abnormal condition found in the substation and s or services or work performed."		
appears to be unabl	structure is damaged, apparently due to vehicle impact. One door le to open. PG&E failed to record on the inspection sheet. ESRB also y or permanent barricade might be advisable in front of the structure.		

PG&E's Response:

PG&E placed temporary barriers in front of the cabinet door on the date of the audit field visit (04/17/13). See attached pictures.

PG&E will replace and install permanent barriers by 12/31/14. Note, no notification is available at this time, since PG&E is awaiting a quote from the supplier to replace the cabinet. Once the quote is received, a notification will be created.

Also, PG&E will cover safety issues with cabinet doors at the next Substation Maintenance First Line Supervisors meeting scheduled for 10/08/13.

Pacific Gas and Electric Company Manager Transmission Compliance

6.	Structure ID / Location:	East Grand Substation, Oil Circuit Breakers 401 and 402
	Previous PG&E Inspection:	March 7, 2013
	Date of CPUC Inspection:	April 18, 2013
	Explanation of Vio	lation(s):
	Oil Leaks	
	GO 174, Rule 30.1,	states in part:
	"Each Operator sha Program."	ll establish, update as needed, and follow an Inspection
	PG&E DRAFT Docu states, in part,	ument "PG&E Substation Inspection Program Summary" (TD3322S)
	"Section 2, Include:	, General, a. iii. The Substation Inspection Program Activities
		t and Report any abnormal condition found in the substation and so reprint solution or work performed."
	•	ort all Oil Leaks on inspection sheet. PG&E should develop consensus joil leaks (see recommendations).

PG&E's Response:

PG&E is in the process of creating an Oil Leak job aid to provide guidance on selecting the appropriate alarm level and oil leak repair options based on the type of oil leak. The expected completion date is 07/31/13.

In regards to these circuit breakers, PG&E mitigated the oil leak by wiping the leaks and verified that the oil is contained. Since the time to wipe the oil was minimal, the work was completed within the Substation Inspection (Notification #106876743 completed on 06/27/13). and a separate notification work order was not needed. Documentation of the completed work is attached.

Pacific Gas and Electric Company



Structure ID / 7. East Grand Substation, 1111 Distribution Oil Breaker Location: **Previous PG&E** March 7, 2013 Inspection: Date of CPUC April 18, 2013 Inspection: Explanation of Violation(s): **Oil Level Missing – Possible Wrong Equipment on Checklist** GO 174, Rule 30.1, states in part: "Each Operator shall establish, update as needed, and follow an Inspection Program." PG&E DRAFT Document "PG&E Substation Inspection Program Summary" (TD3322S) states, in part, "Section 2, General, a. iii. The Substation Inspection Program Activities Include: Document and Report any abnormal condition found in the substation and any repairs or services or work performed." The inspection sheet does not contain an entry for the oil level for the March 2013 inspection. It is possible that this breaker has been replaced with a vacuum breaker and

PG&E's Response:

the inspection sheet requires updating.

PG&E confirms that the new breakers are vacuum breakers and verified that both SAP and the CBM have been updated with the correct information removing CB1111 from the records. Screen shots of SAP and CBM are attached showing that CB1111 record is removed.

CPUC Audit of PG&E's Daly City Area Substation Facilities (SA2013-002) Supporting Documentation for Field Condition #1 – Taravel Substation, Bank 1

Completed Notification:

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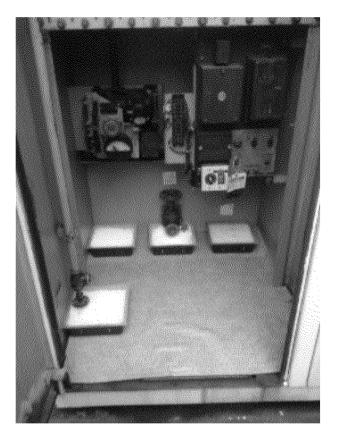
CPUC Audit of PG&E's Daly City Area Substation Facilities (SA2013-002) Supporting Documentation for Field Condition #1 – Taravel Substation, Bank 1

Completed Notification, Cont.

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CPUC Audit of PG&E's Daly City Area Substation Facilities (SA2013-002) Supporting Documentation for Field Condition #1 – Taravel Substation, Bank 1

Picture of the Bank as of 06/23/13:



CPUC Audit of PG&E's Daly City Area Substation Facilities (SA2013-002) Supporting Documentation for Field Condition #2 – Noriega Substation

Picture of the area within the Substation as of 06/23/13:



CPUC Audit of PG&E's Daly City Area Substation Facilities (SA2013-002) Supporting Documentation for Field Condition #3 – East Grand Substation, General

Excerpt of Email:

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From: Redacted				
Date: June 24 2013 11:46:55 AM PDT				
To: Redacted		•		
Subject: FW: FMO Completion Notice & Sat	isfaction Survey Invitation			
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ed				
This looks like it was completed on May 20, 20	13.			
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Original Message From: FacilitiesManagementOffice Sent: Wednesday: June 05, 2013 8:38 AM To: Redacted Subject: FMO Completion Notice & Satisfactio	n Survey Invitation			
Your work request number was: 1436973 Your request was received on: 05/6/2013 11:50 GATE OF EAST GRAND SUB Contact is	am Vour request was completed	en: 05/20/2013 05:00 pm You	r request was: "BROKEN BAF	RB WIRE FENCE BY THE
Property: East Grand Substation-50702 Building: EAST GRAND SUB-71704 Floor: Requestor: Redacted Phone Dodoctod Contact: Redacted Phone Reflacted Phone Reflact				

If there are any outstanding issues with this work, please contact the FMO so we can address them immediately. Phone: 415-973-9000, Option 2, or 8-223-9000, Option 2.

CPUC Audit of PG&E's Daly City Area Substation Facilities (SA2013-002) Supporting Documentation for Field Condition #3 – East Grand Substation, General

Picture of the Fence as of 06/23/13:



CPUC Audit of PG&E's Daly City Area Substation Facilities (SA2013-002) Supporting Documentation for Field Condition #4 – East Grand Substation, Bank 5

Completed Notification:

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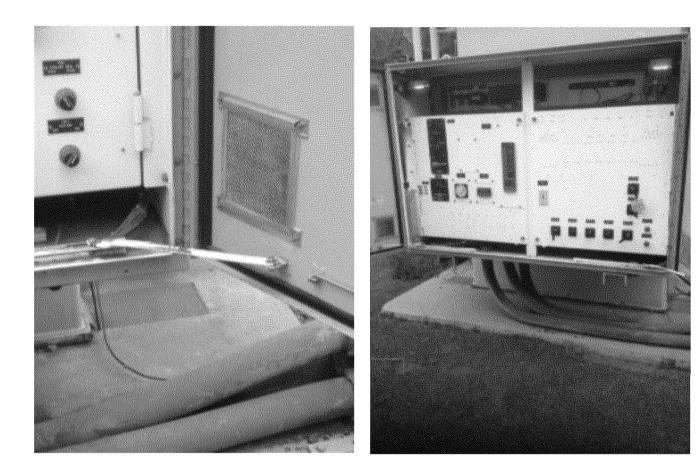
CPUC Audit of PG&E's Daly City Area Substation Facilities (SA2013-002) Supporting Documentation for Field Condition #4 – East Grand Substation, Bank 5

Completed Notification, Cont.

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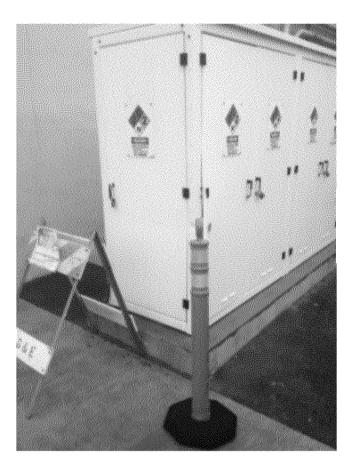
CPUC Audit of PG&E's Daly City Area Substation Facilities (SA2013-002) Supporting Documentation for Field Condition #4 – East Grand Substation, Bank 5

Pictures of the Cabinet Door as of 06/23/13:



CPUC Audit of PG&E's Daly City Area Substation Facilities (SA2013-002) Supporting Documentation for Field Condition #5 – Noriega Substation, Battery Structure

Pictures of the Cabinet as of 06/23/13:





CPUC Audit of PG&E's Daly City Area Substation Facilities (SA2013-002)

Supporting Documentation for Field Condition #6 – East Grand Substation, Circuit Breakers 401 & 402

Completed Substation Inspection:

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CPUC Audit of PG&E's Daly City Area Substation Facilities (SA2013-002)

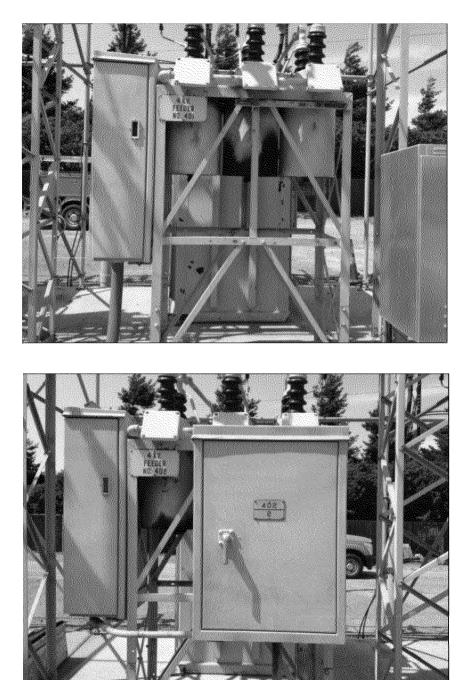
Supporting Documentation for Field Condition #6 – East Grand Substation, Circuit Breakers 401 & 402

2 106876743 PR EAST GRAND Sub; Station INSP GR 4 Notification NOCO ORAS Notific. Status H Order 41882769 Sor Reference Info Location data **Completion Dates** AMaintenance Plan Reported by IP1020010220 04/14/2013 21:06:56 Reported by Notif.date Start/End Dates Malfunct. start 06/28/2013 09:06:40 Required Start 06/28/2013 00:00:00 Malfunction end 00:00:00 Required End 06/28/2013 00:00:00 **Completion Dates** 06/28/2013 09:06:46 Completn date TechInspectn by 06/27/2013 🗂 : 06 : 40 Reference date TechInspec on

Completed Substation Inspection, Cont:

CPUC Audit of PG&E's Daly City Area Substation Facilities (SA2013-002) Supporting Documentation for Field Condition #6 – East Grand Substation, Circuit Breakers 401 & 402

Pictures of Circuit Breakers 401 and 402 respectively, as of 07/01/13:



CPUC Audit of PG&E's Daly City Area Substation Facilities (SA2013-002) Supporting Documentation for Field Condition #7 – East Grand Substation, Circuit Breaker 1111

SAP and CBM Screen Shots respectively:

quipment	40995864	@ c	ategory Z	Transmi	ssion Substation	
escription	1111 DIST.	OIL BREAKER 1 T	ANK - REMOVE	0 2		
tatus	AVL8 DLFL		REMV		B	
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General data	2				Y I	
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8.6	ETS.12.12315.BRKR : EAST GRAND SUB, CIRCUIT BREAKERS : A - ISO critical : RPO - records purpose only
. Te	42725627 : 1100 DISTRIBUTION VACUUM BREAKER : H - High Impact : INSV - in service
	40995855 : 1101 DIST. OIL BREAKER 1 TANK : H - High Impact : INSV - in service
Ð	40392320 : 1102 DISTRIBUTION VACUUM BREAKER : M · Medium Impact : INSV · in service
Ð	🙀 40992319 : 1103 DISTRIBUTION VACUUM BREAKER : M - Medium Impact : INSV - in service
	40995854 : 1104 DIST. OIL BREAKER 3 TANK : H - High Impact : INSV - in service
	🗱 42567982 : 1105 DISTRIBUTION VACUUM BREAKER : L - Low Impact : INSV - in service
œ.	42610394 : 1106 DISTRIBUTION VACUUM BREAKER : H - High Impact : INSV - in service
<u>e</u>	🗱 42714910 : 1107 DISTRIBUTION VACUUM BREAKER : H - High Impact : INSV - in service
	40995860 : 1108 DIST. OIL BREAKER 3. TANK . M - Medium Impact : INSV - in service
e e	40995003 1109 DIST. OIL BREAKER 3 TANK : H - High Impact : INSV in terrorice
10	40995858 1110 DIST_OIL BREAKER 1 TANK H High Impact INSV - in service
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Ð	42730996 : 1600 DISTRIBUTION VACUUM BREAKER : H Hi reflected in vice
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CPUC Audit of PG&E's Daly City Area Substation Facilities (SA2013-002) Supporting Documentation for Station L - Lighting

Excerpt of Email to Request Lighting:

From: FacilitiesManagementOffice [mailto:website@bigcenter.com] Sept: Wednesday: July 10, 2013 10:40 AM To Redacted Subject: Your request has been submitted. Work request number: 1460235 "LIGHTING-INTERIOR/NEW REQUEST"

Your request was received on: 07/10/2013 10:40 am Your request was: "Need to add additional lighting to control room at substation L." It has been assigned to request number: 1460235

Your request will be addressed as soon as possible between today and 07/24/2013 10:40 am

Please feel free to contact the Facilities Management Office (FMO) with any question on this or any additional issues. Our normal business hours are 7 a.m. to 5 p.m., Monday through Friday. We handle emergencies 7 days a week, 24 hours a day. Our phone: 415-973-9000, Option 2 or 8-223-9000, Option 2.

This communication, including any attachments, is intended solely for the confidential use of the person(s) named above. If you have received this communication in error, please notify the sender immediately and delete/destroy the original. Any reader, including any named person(s) above, who are other than the intended recipient/s is/are hereby notified that any review, dissemination, distribution or copying of this message is strictly prohibited. If this communication contains a proposed agreement, the content of that proposal is strictly confidential, and this delivery shall not constitute an offer.



Substation Inspections

Summary	This document provides updates to the Substation Inspection booklet to 1) reflect PG&E's current substation inspection practices in compliance with General Order 174 and 2) indicate specific sections of the substation booklet that are superseded as a result of utilizing the Condition Based Maintenance (CBM) system for Substation Inspections. This Bulletin information will be incorporated in the next revision of the Substation Inspection booklet. In the interim, please print a copy of this Bulletin and place it with the Substation Inspection booklet (Revision 10).				
Affected Document	Substation Maintenance and Construction Manual (TD-3322M), Substation Inspection Booklet				
Target Audience	Utility employees maintaining substation equipment – specifically those employees responsible for 1) performing substation inspections or 2) reviewing and acknowledging substation inspection generated alarms.				
What you need to know	 Below is a listing of the specific section or item in the Substation Inspections booklet (Revision 10) which is being updated. The content below replaces the indicated section or item in its entirety. 				
	Subsection II.B, Purpose of Inspections – Item B.1 (page 2)				
	 A substation inspection is a planned basic evaluation, performed using visual and auditory senses (if applicable) to identify abnormal conditions. 				
	a. The Substation Inspection Program activities include: visually inspecting the substation and equipment for damage or abnormal conditions; visually inspecting all other items appropriate to the substation and its equipment; and documenting and reporting abnormal conditions found in the substation and any repairs or service work performed.				
	 Note: while not specifically part of the Substation Inspections Program, PG&E may perform work activities (such as station reads, environmental activities and NERC physical security checks) at the time when the substation inspection is performed. 				



Substation Inspections

c. Note: the Substation Inspection Program does not include maintenance work such as unplanned or corrective maintenance, on-line condition monitoring, infrared and corona inspections, or testing.

Subsection II.D, Inspection Responsibilities – Item D.7 (page 4)

7. The substation maintenance supervisor (or designee) must review all of the CBM alarms to properly acknowledge CBM alarms with appropriate actions in the specified time as indicated in TD-3322B-012, CBM Transition Process.

Subsection II.E, Condition Codes for Abnormal Conditions Section (Page 4) (Note: this new section title replaces "Priority Codes for Abnormal Conditions".)

Using the CBM remote device, station inspectors indicate the condition and a brief description of the identified discrepancy (as needed). The condition codes are as follows:

- 1- No Problem Found
- 2 Abnormal Condition Found
- 3 Adjustment Repairs or Replace. Required
- 4 Safety/Reliability Factor
- 5 Immediate Action Required

Subsection V.A.6, Stored Equipment – Item 6.a (page 22)

a. Perform all of the inspection tasks covered here that apply the equipment. Enter the results of these inspections in the CBM remote device.

Subsection V.A.24, Bird Protection – Item 24.b (page 26)

b. Using CBM, document and describe active nests that could be disturbed by maintenance activities in the "Comments". An active nest contains viable eggs or live young. More information about active nests and the actions to take when discovering active nests are found in Utility Standard S2321, "Avian Protection Plan" and "WP2321-01, "Avian Protection Pan Implementation".



Substation Inspections

Subsection V.J.11, General Condition of the Mechanism – Item 11.c (page 58)

- c. When service work is necessary, record the condition in the CBM remote device. The conditions codes are as follows:
 - 1- No Problem Found
 - 2 Abnormal Condition Found
 - 3 Adjustment Repairs or Replace. Required
 - 4 Safety/Reliability Factor
 - 5 Immediate Action Required
- 2. Substation inspectors shall enter substation inspection data into the CBM remote device. As a result, documentation of substation inspection is no longer documented using the following paper forms:
 - Substation Reading Report (TD-3322M-F01)
 - Substation Condition Assessment Checklist (TD-3322M-F02)
 - Circuit-Breaker Operations Report (TD-3322M-04)
 - Counter Change Form (no form number)
 - Transformer Load and Temperature Data Report (no form number)

Approved By	Redacted Manager
Document Contact	Redacted Senior Specialist
Inclusion Plan	This Bulletin is published and available in the Technical Information Library, and will be incorporated into the next revision of the Substation Maintenance and Construction Manual's Substation Inspections booklet.